Corporate brochure



INCREASE YOUR BUSINESS SUCCE<mark>SS</mark>





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Who We Are

InCrys is a provider of complete Consulting and IT Services, founded in 2000. Headquartered in Bucharest, Romania, we deliver state-of-the-art services for clients in Western Europe, USA and Canada.

The services and solutions offered by InCrys contribute significantly to the business success of its clients, by providing them the best results in the following areas:

- Consulting
- Application Outsourcing
- IT Support Outsourcing
- Hardware & Networking Solutions

We grow and extend the array of our services every year, to bring you more added value for your IT. Due to the certifications obtained by our specialists, we became **IBM Advanced Business Partner** in 2010.

InCrys is your best offshore outsourcing company, because it combines excellent language skills and extensive work experience, with usage of the latest technology and compliance to international standards.





Increase your business success with unmatched outsourcing services!



Consulting

Discover and enhance your business potential!

The success of your IT projects determines all our consulting endeavors. Our services focus on understanding your business processes and objectives correctly, to help you **achieve your full business potential.**

Working with us will bring you a twofold value: you will always know what the best IT alternatives are, and you will be able to seize all business opportunities. Our team of professionals will:

- Evaluate the existing applications and infrastructure
- Identify your needs and requirements
- Draw the solution architecture
- Identify solution risks, opportunities and dependencies
- Design and document the solution
- Deliver the agreed solution
- Provide training for your internal team

Our strong points are your benefits:

- Pro-active involvement
- Permanent improvement suggestions
- Real-time information on latest best practices
- Strong dedication, support and answers to all your questions



No project is too complex or difficult for us, so benefit from our expertise to grow your business!



Application Outsourcing

Outsource your projects to a company you can trust to deliver good results on time & budget!

Working with Incrys means lower costs, better product quality, solutions delivered in record time and within the given budget.

Application Development

- Improve quality, reduce development costs, and leverage the newest technologies to reach business objectives
- Get the **product to market faster**, with **fewer defects**, and with overall **reduced costs**
- Benefit from best practices, to have a **smooth and efficient** development process

Application Maintenance

- Benefit from **adaptive**, **corrective**, **preventive** and **perfective** software maintenance
- Get minimized software down-time, reduced costs, improved application stability

Testing & QA

- Access testing services that work perfectly for stand-alone, client/server or web-based applications
- Benefit from bug-free, stable software, working flawlessly on different PCs
- Give increased customer satisfaction

Software Packaging Services

- Manage all essential desktop applications
- Reduce the necessary time to test and deploy software
- Get packaged software for deployment to **any Windows workstation or laptop** in **any location**, from any location





IT Support Outsourcing

Maximize your IT with our strong technical skills and thorough insight on your needs!



InCrys provides a full package of support, for both your hardware and your software challenges.

Technical Support

- Skilled professionals to keep your applications robust and reliable
- Two types of end-user support models: dedicated and shared
- Support for **multiple channels**, including voice, email, and web mediums

Network Management

- Benefit from operation, administration, maintenance, and provisioning of networked systems
- Eliminate redundancies and increase efficiency of data communication
- Be in control of your operational costs

Site Support

- Get operational excellence in terms of **scalability, effi**ciency and **reliability**
- Benefit from reduced **IT costs** and **increased productivity**

Security Compliance Services

- Have turnkey network protection from both internal and external threats
- Get **help with the entire information security lifecycle** from development, upgrading and certifications, to fully managed services

• Minimize implementation risks and improve operational efficiency



Hardware & Networking Solutions

Let your business enjoy the benefits of unmatched hardware and networking solutions!

Start laying the foundations of your future business success today: let us correlate your disparate networks applications and platforms into a professionally integrated environment.

Our skilled technical consultants will give you strategic recommendations that match your business profile. You will have no business interruptions, as we will support and implement a wide range of seamless hardware, software, and network systems.

We can provide you with solutions for your existing equipment and new acquisitions, as well as long-term IT maintenance and support with our **normal IT maintenance package.**

Benefit from our full set of hardware and networking solutions:

- Analysis of hardware and network business needs
- Complete hardware systems, with all necessary applications
- Computer and telephony network solutions
- Maintenance services of IT infrastructures
- Warranty and after-warranty services
- Re-sales activities for partner companies' products
- IT set up project management





We help you stay ahead of your competition with outstanding hardware and networking solutions.



Skills and Certifications



We bring you a team with solid expertise in all the areas that are vital to the IT needs of your business. All the members of our staff possess a minimum of one relevant certification, helping them to deliver solutions at the highest possible standards. From **IBM** and **Sun Microsystems**, to **Red Hat, Oracle** and many others, our specialists have acquired the best of certifications and skills, to make sure you have access to the latest technology advances.

This is a listing of the most relevant skills our staff covers:





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