

Google Apps Launch Programs

Google has taken the world by storm – delivering a fresh, new approach to helping businesses get work done more quickly and in a safe and seamless environment. Google is centering its efforts on new innovations that enable professionals to work smarter and more effectively. The Google approach maximizes your ability to collaborate with customers and strategic partners.

As a leading Google Apps Solutions Provider, MiCore enables the solution, delivering the most powerful, easy-to-use tools on the Web. We offer pre-production implementations to medium-to-large organizations that want to integrate Google Apps with their existing information technology (IT) infrastructure.

A pre-production implementation is an effective, low-risk way to allow users to experience the productivity-enhancing features of Google Apps without interfering with the current infrastructure or disrupting normal business operations. IT ensures success.

MiCore can take care of all the maintenance and implementation services, allowing your IT staff to focus on core business issues.



Jump Start

A pre-production implementation is a great way to help your organization get up and running quickly on the core components of Google Apps. Users will experience the key functionality of Google Apps and learn how these solutions boost productivity and business processes. Try Google Apps today and find out why other users say Google Apps is an exciting and compelling way to communicate and collaborate. The MiCore Jump Start program Includes:

- **Domain Verification, Configuration and Setup** – Create user accounts, groups and distribution lists; Configure all services to include Gmail, Calendar, GTalk, Sites, Docs and Groups.
- **Training** – One-day on-site training – Learn the basics, plus some power-user features. After the training, users will be able to hit the ground running and leverage the full capabilities of the Google Apps platform.
- **Dual Delivery E-mail Routing** – Your organization’s email continues to be delivered to your existing mail server and a copy forwarded to Google Apps.
- **Global Address List Load** – Creates a shared Contact list so that a contact’s email address auto-completes when a user is adding email recipients. Auto-complete will predict the name a user wants to type without the user actually typing it in completely, saving you time.
- **Google Site** – Development of a Google site to maintain project documentation and enable better collaboration between participants. The site will provide various user resources, such as training documentation and how-to videos to help maximize user experience.
- **Discussion Forum** – Establishment of a discussion forum using Google Groups. This online forum will serve as a platform for users to log issues and provide feedback regarding their experience using Google Apps solutions.

Duration: 2 weeks

Cost: Free



Advanced Deployment

The advanced deployment is designed for organizations that are interested in testing Google Apps core functionality, while simultaneously validating technical deployment components. As a result of this program, any of the chosen implementation and integration components deployed during the program will be fully tested and ready for production roll-out.

The Advanced Deployment program includes the services in the Jump Start program. Plus:

- **Directory Sync** – Google Apps Directory Sync is a utility that adds and deletes users, groups, and shared contacts in Google Apps to match an organization's LDAP directory server. When you synchronize, any changes on the LDAP server are reflected in Google Apps. The directory sync utility runs on a server machine in a network environment. You can use any machine that is able to connect to an LDAP server and to Google Apps.
- **Exchange Users** – The Google Calendar Connectors allow for interoperability between Google Apps users and corporate Exchange users. With the Calendar Connectors implemented Google Apps users can see calendar availability for Exchange user and vice versa.

Duration: 4 weeks

Cost: Varies based on our 1/2 day discovery.

Enterprise Deployment

The Enterprise Deployment is appropriate for businesses seeking to explore the full breadth of Google Apps functionality. Upon completion of the enterprise deployment, your team will have experienced every aspect of Google Apps, creating a well documented, solid foundation to build upon for an enterprise roll-out.

This program includes the services in the Enterprise Deployment. Plus:

- **Blackberry Enterprise Server Integration** – Google Apps Connector for Blackberry Enterprise Server integrates the Google Apps messaging suite with the BlackBerry Enterprise Server. This innovative solution gives mobile users more freedom by delivering the ability to use built-in BlackBerry applications to access their Google Apps email, calendar and contacts.
- **Migration of Legacy Mail** – For up to 100 users.
- **Single Sign-On Integration** – Google Apps comes complete with simple, secure APIs for automatic user provisioning and email migration, as well as a SAML-based Single Sign-On (SSO) service. The Google Apps SSO service is based on the SAML v2.0 specifications.

Duration: 6-8 weeks

Cost: Varies based on our 1/2 day discovery.