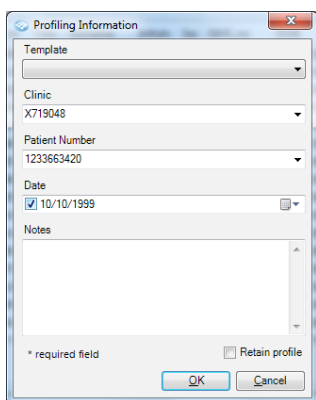


WHAT'S NEW IN 3.5?

BIGHAND FOR HEALTHCARE

DATASHEET

The latest version of BigHand for Healthcare incorporates feature enhancements reflecting our knowledge and understanding of our customer base, all designed to help our users get more done.



The integration with Oasis PAS allows users to query patient information from within BigHand

CLINIC BUILDER

The enhanced clinic builder incorporates feedback given by our customers to become a truly powerful tool aimed at increasing the speed and efficiency of document production. Clinic builder uses data from a third party system to generate a list of clinics and their respective patients for each clinician. From this list, clinicians are able to create dictations against specific patients and those dictations will automatically be titled and profiled with the correct information. Profiling in this way can relieve the burden of manually titling dictations from clinicians and improve the quality of information received by medical secretaries. These advantages mean that dictations can be created more quickly and with accurate patient information which will mean they can be actioned more effectively by secretaries.

OASIS PAS

The integration with Oasis PAS allows users to query patient information from within BigHand and generate documents incorporating the relevant patient's demographics. Patient information is queried using the patient's identifiers (for example, their NHS Number and date of birth) whether supplied manually, by Clinic Builder or by using Advanced Profiling. Patient identifiers are fully validated before the patient information is returned. Document templates can be configured to accept the patient information, inserting it into the correct location in the document. This gives secretaries the document framework they need to create their transcriptions.

SCRIBETECH INTEGRATION

BigHand for Healthcare now integrates seamlessly with ScribeTECH's outsourcing services. This integration allows dictations to be sent for transcription by ScribeTECH and their status tracked. Once complete, the original dictations will have the resulting documents attached to them, ready to be reviewed and approved.

Clinics		Fracture (Friday)						
Clinics	Date	Pas_no	Title	Surname	Initials	Sex	NHS_no	DOB
Anesthesiology (...)	22/10/2010	X719048	MISS	Brown	E	F	1233663420	10/10/1999
ENT (Friday)	22/10/2010	X733161	MISS	Kowalski	E	F	2605610700	04/02/1967
Fracture (Friday)	22/10/2010	X718681	MS	Smith	E	F	3536419895	21/03/1903
Fracture (Thursda...	21/10/2010	X718685	MISS	Brown	E	F	3689781663	07/03/1932
		X718644	MS	Stewart	E	F	4215981129	10/02/1966
		X718684	MS	Smith	E	F	4352986493	04/07/1975

Clinic builder uses data from a third party system to generate a list of clinics and their respective patients for each clinician



Each workflow step can be designed to allow any number of options governing to where the voice file should move



SPEECHMIKE III SUPPORT

- _ Barcode 3300 push button
- _ Barcode 3310 slide switch



GRUNDIG LAN DOCKING STATION

- _ Digta 420 and Digta 415

ADVANCED WORKFLOW

BigHand now enables you to create multi-step workflows which will allow work created in BigHand to go through multiple steps and travel to multiple destinations before being completed. BigHand workflows can also be configured to branch – allowing users to choose where a voice file should be sent next. Each workflow step can be designed to allow any number of options governing to where the voice file should move.

Advanced workflows can be used to tie BigHand in with the full document process from beginning to end, allowing closer modelling of operational process. Workflows can be created to, for example, allow work to be approved or rejected by the original author once it has been transcribed. Once approved, the workflow might then route the resulting transcription to a document production or document despatch resource. Advanced workflows are flexible and powerful allowing Trusts to create the business rules they require to maximise their efficiency and meet important targets.

ADVANCED PROFILING

BigHand profiling has been enhanced to offer more control and improved usability.

Patient information

Advanced Profiling will accept patient information from your internal systems, allowing authors to profile dictations using an accurate and valid list of their patients. Not only will this save them time when creating dictations, it will also mean that secretaries have the information they need to effectively process their work. This data is refreshed in BigHand periodically providing it and users with the latest information. This information is also available on BlackBerry smartphones® and iPhones®.

Profile Control

Administrators can set any profile field to be mandatory allowing them to force users to select values before dictations can be sent. In this way, administrators can enforce best practice guidelines for dictation titling. Users can also decide when they want to interact with BigHand's profiling functionality. Whether they want to be

prompted when creating, sending or opening a dictation to add or view profiling information, or any combination of the three, BigHand can be configured to support their preferences. Finally, when creating a dictation profile, users can decide whether to retain the information for their next dictation. With this functionality, authors creating multiple dictations for the same patient can profile all dictations by entering the profiling information once.

SPEECH RECOGNITION PRE-ENROLMENT TOOL

The pre-enrolment tool is designed to work with BigHand systems that have BigHand's Speech Recognition integration with Nuance Communication's Dragon NaturallySpeaking® server. Before potential speech recognition users even interact with the system, their speech profiles can be trained using existing dictations and documents. This means that their first experience of using the system will deliver fast, accurate results as they will already have a well-trained profile produced using the Pre-Enrolment Tool.

PHILIPS SPEECHMIKE 3

BigHand continues to provide support for best-of-breed hardware like the Philips Speechmike III. Supporting this device will mean that customers will in turn continue to be supported when the current SpeechMike is discontinued in 2011.

- 3200 push button
- 3210 slide switch
- 3220 slide switch
- 3300 barcode push button
- 3310 barcode slide switch

GRUNDIG LAN DOCKING STATION

The Grundig LAN Docking Station is ideal for sending dictations to a BigHand system using workflow in environments where it is not possible to use a PC. Authors can use a Digta 420 or 415 to record dictations then dock their device to instantly upload the files to BigHand. All that is required is for the docking station to be directly connected to the local network.

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