Terminal Services Log

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Terminal Services Log is a unique monitoring solution that allows you to get a clear understanding of your terminal server environments based on Citrix, Microsoft and Quest.





Monitoring and reporting users and applications on your Remote Desktop Services and XenApp

Terminal Services Log for Microsoft Remote Desktop Services and Citrix XenApp

- Users Activity Monitoring
- Applications Monitoring
- Active Directory Integration
- Subscribe to reports via email
- Performance monitoring
- Network Traffic reports
- License compliance monitoring
- Concurrent usage reports
- File and logon audit
- [∞] Custom reports & real-time alerts
- Agentless Data Collection

Benefits:

- Simple, easy to use reporting interface
- Gives you deep insight into employees' activities
- Helps you meet regulatory requirements
- Easily manage and monitor your servers
- Simplifies organization-wide access to activity reports

"I can honestly say I've never had such good support from a product vendor before."

Andrew Kinsey, All Risks, Ltd.

Organizations of all sizes need a way to efficiently monitor and audit their Microsoft Remote Desktop Services and Citrix XenApp environ-

Terminal Services Log is a server monitoring application that allows you to easily monitor user activities on your Microsoft Windows Remote Desktop Services and Citrix XenApp server or farm. It tells you which users are logged on to your server, what applications they are using, performance of the servers, bandwidth consumed for RDP/ICA and more.

"Best bet would be TSLog solution. Great product and great people behind it too!"

Alex Juschin

Microsoft MVP Remote Desktop Services / Terminal Services

Citrix Technology Professional

Terminal Services Log includes:

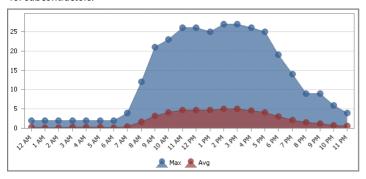
- Audit Sessions log on/off and Total/Active/Idle Times in each Session Report and summarize activities for all users, see when users are logging on the servers and when they are leaving work
- Learn more about Frequently used Applications Application reports provide you with important information about applications being used on a Terminal Server. Find out which are the most heavily used applications in a farm
- Truly Centralized Administration with Agent-less deployment one interface to view reports, configure automatic reports to receive via email, allows you to monitor your entire farm from a single administrative console where you can easily add and discover all your servers without installing any agents on your mission critical farm!
- Comprehensive License Management a flexible, comprehensive monitoring solution that allows your company to effectively monitor application license usage on a per device or per user basis, Remote Desktop Services/Terminal Services per user/device licensing, Citrix concurrent usage and more
- Performance Reports administrators can use performance reports to monitor and report server/application/user performance
- Network Traffic Reports reports provide valuable insights into bandwidth used by each user session across farm.



www.terminalserviceslog.com

User reports

The set of Terminal Services Log User Reports provides server administrators with valuable information about activities of remote users. Information displayed in these reports are based that users spent connected to Terminal Services / Citrix server. Data provided can be used for time tracking for billing purposes, employee auditing or for farm resource optimization. You can generate reports about your Terminal Services / Citrix server or farm usage, monitor employee log on/log off times, monitor active/idle sessions, do time tracking for each user on the server or the farm and determine total active hours for subcontractors.



Application Reports

Application reports provide administrators with important audit information about applications being used on a Terminal Server or Citrix server. These reports can be used to pinpoint most heavily used applications for a given user. Administrators can use the provided data to generate various compliance reports (SOX, HIPAA, GLBA, PCI DSS, FISMA) or monitor Citrix published applications.

License Reports

With all the applications installed on a Remote Terminal Server or Citrix server it is hard to track all the available and used licenses. License Compliance Reports is a set of reports that helps you track all licenses being used on your server, or across all servers in your server farm. These reports help you track 5 different type of CALs (Client Access Licenses): Remote Desktop Services CALs (User and Device), Citrix Concurrent User licenses and per-user and per-device licenses for all the applications running on your server. Administrators can use these reports to check if you are license compliant and to plan further license needs and license contract renewals.

"TSL has proven invaluable in telling us who is using the system, what applications they use the most often, and - most importantly - attempts at unauthorized system access. The ability to have all that emailed to management not only makes my job easier, but it gives them the data they need to keep the system funded and growing. TSL has paid for itself many times over in labor savings. I can't imagine running this system without Terminal Services Log now."

Chris Chandler—Lab Manager, Cisco Systems

Active Directory Integration

For customers using servers in an Active Directory domain environment we offer powerful integration that allows you to report about user activities and server usage across different Organizational Units, Security and Distribution groups. Theseby group reports can be easily extended by creating custom groups for reporting purposes.

Performance Reports

Administrators can use performance reports to monitor and report server/application/user performance to evaluate server activity, watch trends, diagnose system bottlenecks, and gather data that can help to determine whether the current system configuration is sufficient for given task. With these reports administrators can detect problematic application or a user that is consuming too many system resources.

File and Logon Audit Reports

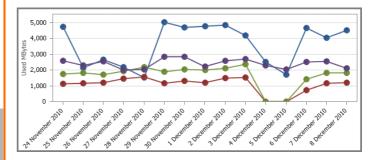
File Audit Report show system administrators all user activities performed on the file system, it shows all read, write, append and delete operations performed on selected files and folders. Administrators can select the paths they want to monitor as well as file types that will be included in this report. Logon Audit Report shows all successful and unsuccessful logon on the selected server.

"I have worked configuring, managing and securing Terminal Services environments for a number of years. TSL allowed me to keep an active eye on what is happening on my Terminal Servers - who is logged on and from where, what applications they are running and much, much more - all of which make my IT management life much easier."

Bradley J. Dinerman, Fieldbrook Solutions, Microsoft MVP Security, CISSP, Ph.D

Network Traffic Reports

Network Traffic Reports allow server administrators to easily track each user session. These reports provide valuable insights into bandwidth used by each user session. Application also provide information about public IP address of the client, internal IP address, and device names used to connect to the remote server. Data in these reports can be used for accounting, auditing or for network planning purposes. With these reports can help administrators to plan for more bandwidth or to bill customers based on the server bandwidth usage.



Agentless Data Collection

In enterprise Terminal Services / Citrix farms Terminal Services Log needs to deployed on a single server. Data gathering is performed from a central location without remote agent installation (zero footprint). The unique agent-less architecture provides our customers with an enterprise-ready solution with fast rollout and lower TCO. No software is being installed on your production server keeping them clean from third party software.

Ordering information and Support

For pricing, please contact Acceleratio, Ltd. reseller at http://www.terminalserviceslog.com/partners/our-partners/or send a sales inquiry at

http://www.terminalserviceslog.com/company/contact/

FREE 30 DAY TRIAL