

No.



Smith

**TEXAS
PHYSICAL
THERAPY
SPECIALIST**

8930 Four Winds Dr.
Ste. 109
San Antonio, TX 78239
Tel: 888-590-4002
www.texpts.com

CEO: *Jeanne Smith*

CFO: *Kristina Annette*

Business focus: Outpatient physical therapy services

Primary industry: Physical therapy

Year established: 2004

Total assets: \$1,707,977.63

No. of full-time employees in S.A.: 52

No. of full-time employees worldwide: 86

No. of states with operations: 1

Texas Physical Therapy Specialists (TexPTS) is a private physical therapy practice with locations throughout San Antonio.

Its therapists deliver hands-on physical therapy based on the newest research to achieve the best results for patients with bad backs, achy joints, wounded hands, and work or sports injuries.

The company's culture is sustained by two pillars: "AmaZing" customer service and clinical excellence. Its commitment to clinical excellence is achieved through expert professional education including post doctoral residency and fellowship training.

Company COO and CEO Jeanne Smith adds, "Everyone on our team understands the importance of fostering personal loyal relationships with our patients. Other businesses display pictures of their famous customers. At TexPTS we proudly display pictures of our patients returning to their life after treatment."

Smith says that the TexPTS family has fun and makes friends with its patients (and their pets, their kids, their in-laws, and neighbor.)

"Bottomline... we are proud of who we are at TexPTS and are proud to serve our fellow Texans," Smith says.

In 2009, TexPTS was voted the Best Private Physical Therapy Practice in the U.S. by the American Physical Therapy Association and has been named to the Inc. 500/5000 list of fastest growing companies two years in a row.

This year, the company instituted its AmaZing Customer Service Course — an in-house certificate program that introduces, teaches, and reinforces its customer service philosophy and culture.