



WARRANTIES & SERVICE THAT GO THE EXTRA MILE.

- ✓ 24/7 Emergency Road Service as long as the warranty is in effect
- ✓ ASE-Certified claims adjusters
- ✓ Prompt, friendly customer service
- ✓ Claims paid in 5 days—guaranteed!
- ✓ Outstanding record of customer & dealer satisfaction
- ✓ Your extra assurance of quality—only select dealers known for quality, dependable pre-owned vehicles are approved to offer Preferred Warranties' plans

FROM A QUALITY COMPANY THAT GOES THE EXTRA MILE.

- ✓ Earning the trust of dealers and customers since 1992
- ✓ A BBB Accredited Business since 1995 and proud to have a BBB rating of A+
- ✓ Offering a complete line of protection plans to fit every budget, all insured by an A- rated (Excellent) carrier

Preferred Warranties Inc., a Pennsylvania Corporation, is majority owned by Harbert Private Equity Fund II, LLC, a Delaware Limited Liability Company with \$180 million in committed capital.

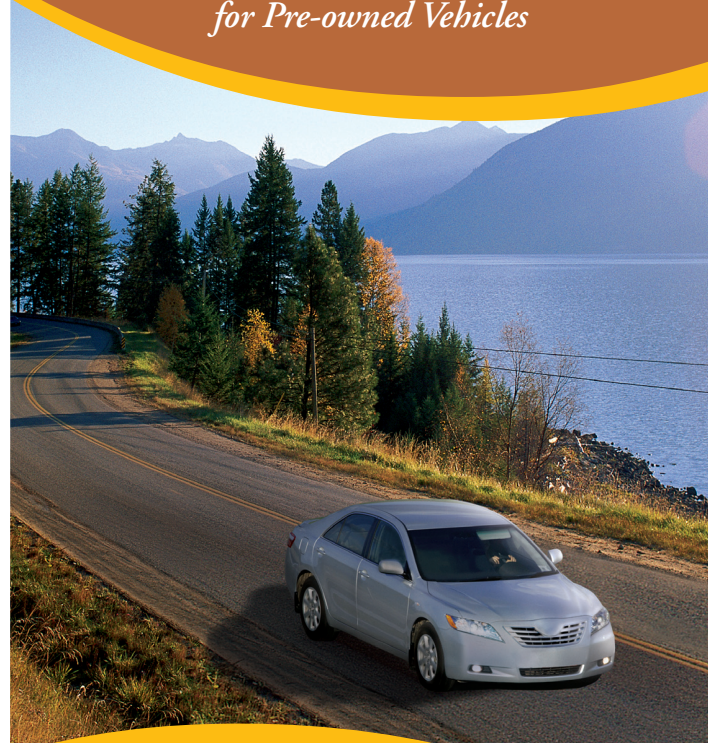


PREFERRED
WARRANTIES
INC.

P R E F E R R E D

CUSTOMER Select COVERAGE

*A Family of Extended Protection Plans
for Pre-owned Vehicles*



Warranties & Service That Go The Extra Mile.

Call Toll-Free Nationwide:
1 (800) 548-1121



PW205

P R E F E R R E D

CUSTOMER Select COVERAGE



An Important Message to All Car Buyers

What has made Preferred Warranties Inc. one of the fastest growing Extended Service Contract providers in the U.S.?

Dependability.

Preferred Warranties' plans are available only through select dealerships. They've proven that they know cars, and that they deal in quality, dependable pre-owned vehicles.

But whether a car is new or used, foreign or domestic, things break. This is why the protection plan you buy is every bit as important as the vehicle you buy. And this is why Preferred Warranties' service contracts are being chosen by more and more car buyers every day.

When something breaks, Preferred Warranties Inc. has you covered. If the problem is covered in the protection plan you've chosen, you can count on quality repairs and fast, hassle-free payment. Period.

You get peace-of-mind. We get the best advertising there is: the recommendations and loyalty of satisfied customers and dealers.

We welcome your comments, as well as any suggestions you might have on how we might improve our protection plans and service. I invite you to write, fax or e-mail your comments directly to me. Remember, our goal is simple: Your Satisfaction. Guaranteed.

Sincerely,

Wayne Herring
Wayne Herring
PRESIDENT



"What do I do if my car breaks down or won't start?"

No problem. You're covered for up to \$75 of emergency assistance for towing, dead battery and more – even flat tires or running out of gas. Just call our 24-hour toll-free number, and keep your money in your pocket. Before being towed, call the PWI Claims Department for a nearby shop.

"What do I do if I think I have a claim?"

Call us. We'll make sure your problem is covered, and tell you what to do next. Our phones are staffed during traditional business hours, and our answering service is available to take messages 24 hours a day. Or visit us online to open a claim, and we'll call you back during business hours.

"Can I use my regular repair shop?"

Yes. We'll be glad to work with them, and our experienced claims adjusters can make sure that the repairs are made right and the costs are fair. If you don't have a favorite shop, we can probably refer you to one in our network of quality repair centers.

"Who pays the shop?"

We make every effort to pay the shop directly so you keep your money in your pocket. If you choose a shop that won't accept direct payment, we'll reimburse you promptly.

"How long will that take?"

Less than a week. Once the repair is finished and we've received the paperwork, your claim will be processed and mailed within five working days. *Guaranteed!*

"What if something breaks when I'm out of town?"

With our vast network, we'll probably be able to find a quality repair center for you anywhere in the country.

"How do I get a Preferred Warranties' service contract?"

Only from your dealer when you purchase a vehicle. Just review the options, costs, and contract with your dealer, and choose your plan. No extra vehicle inspection will be necessary. You'll get your Preferred Warranties' service contract at the same time that you purchase your car. *(NOTE: This will be your only chance. If you decline the coverage, you cannot change your mind at a later date.)*

CUSTOMER *Select* COVERAGE



POWERTRAIN PLAN

Includes the coverage of 1-4

- | | |
|---|---|
| <p>1 ENGINE
All internal lubricated parts including:</p> <ul style="list-style-type: none"> • Pistons & piston rings • Crankshaft & main bearings • Connecting rods & rod bearings • Camshaft & cam bearings • Pushrods • Rocker arms • Timing belt & gears • Valves & valve springs • Valve push rods • Lifters • Oil Pump | <p>2 TRANSMISSION
All internal lubricated parts in:</p> <ul style="list-style-type: none"> • Transmission case • Torque converter • Bell housing <p>3 DIFFERENTIAL
All internal lubricated parts in:</p> <ul style="list-style-type: none"> • Differential housing • Transfer case <p>4 SEALS & GASKETS
Internal leaks of:</p> <ul style="list-style-type: none"> • Cylinder head gasket • Intake manifold gasket |
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BASE PLAN

Includes the coverage of 1-10 and 19

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|--|---|
| <p>5 ENGINE</p> <ul style="list-style-type: none"> • Flywheel • Water pump <p>6 DRIVE AXLE</p> <ul style="list-style-type: none"> • CV joints • Universal joints & wheel bearings <p>7 ELECTRICAL</p> <ul style="list-style-type: none"> • Cooling fan motor • Windshield wiper motors • Starter motor & solenoid • Alternator • Voltage regulator • Power seat motors • Power window motors • Power door lock actuator | <p>8 STEERING</p> <ul style="list-style-type: none"> • Steering gear box & all internal parts, including steering rack & pinion unit (short racks) <p>9 BRAKES</p> <ul style="list-style-type: none"> • Master cylinder • Calipers • Wheel cylinders • Power brake booster (vacuum only) <p>10 RENTAL REIMBURSEMENT</p> <ul style="list-style-type: none"> • You will be reimbursed for the rental of a vehicle up to \$25 a day (no mileage) up to a maximum of three days. |
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PLUS PLAN

Includes all the coverage of 1-20

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| <p>11 ENGINE</p> <ul style="list-style-type: none"> • Harmonic balance & bolt • Valve covers • Pressure regulator • Timing cover <p>12 TURBO</p> <ul style="list-style-type: none"> • Turbo charger housing • Supercharger housing • Vanes <p>13 TRANSMISSION</p> <ul style="list-style-type: none"> • Vacuum modulator • Transmission mounts <p>14 DRIVE AXLE</p> <ul style="list-style-type: none"> • Axle shafts • Center bearings • Double offset joints • Propellor shaft • 4WD locking hub <p>15 ELECTRICAL / HIGH TECH</p> <ul style="list-style-type: none"> • Ignition management controls: <ul style="list-style-type: none"> - Ignition control module - AIT sensor - TPS sensor - CAM or crank sensor - Knock sensors - ECM or PCM - O2, MAP & MAF sensors - CPS (crank position sensor) - Transmission input/output speed sensors - Coil pack <p>16 STEERING</p> <ul style="list-style-type: none"> • Steering column • Power steering pump • Electric motor <p>17 FUEL DELIVERY SYSTEM</p> <ul style="list-style-type: none"> • Gasoline/diesel fuel pump <p>18 RENTAL</p> <ul style="list-style-type: none"> • Same coverage as #10 up to a max of 5 days | <ul style="list-style-type: none"> • Oil pan • Vacuum pump • Engine mounts <ul style="list-style-type: none"> • All internal parts • Wastegate • Bearings <ul style="list-style-type: none"> • Transmission oil pan <ul style="list-style-type: none"> • Differential cover • Yokes • Drive shaft center bearings <ul style="list-style-type: none"> • Windshield washer pump • Convertible top power motor • Keyless entry transmitter & receiver <ul style="list-style-type: none"> • Main & intermediate steering shafts & couplings <ul style="list-style-type: none"> • Gasoline/diesel fuel injectors |
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EXTRA MILE PLAN

Includes all the coverage of 1-21

(Available for vehicles with more than 1,000 miles and 30 days of original factory warranty remaining.)

All of the coverage of the **Plus Plan** with standard \$100 deductible, plus the option to choose coverage for either 48 months or until the vehicle reaches 80,000 miles, **OR** 60 months or until the vehicle reaches 100,000 miles.

ABS COVERAGE

Included on the Extra Mile Plan

21 AVAILABLE AS OPTIONAL COVERAGE on the Base and Plus Plans

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|---------------------------------|---|
| • Electronic control processor | • Pressure modulator valve/isolation dump valve |
| • Wheel speed sensors | • Accumulator |
| • Hydraulic pump/motor assembly | • Seals & gaskets |

Toll-Free Hotline for claims is 1 (800) 334-4841.

WAIVER OF PROTECTION

I acknowledge that Preferred Warranties' Extended Protection Plans have been explained and offered to me, and that **I have elected not to protect my vehicle** with this coverage. I also understand that a Preferred Warranties' service contract is available only on the date of vehicle purchase, and may not be obtained at any future date. I hereby waive all rights and benefits offered by these plans.

VEHICLE YEAR _____ MODEL _____

CUSTOMER NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

CUSTOMER SIGNATURE _____ DATE _____



These are General Guidelines. Covers parts and labor. See your contract for deductibles and details.

Additional COVERAGE

FLUIDS & FILTERS/DIAGNOSTICS

Included on the Base, Plus and Extra Mile Plans

19 AVAILABLE AS OPTIONAL COVERAGE on the Powertrain Plan

- Fluids & filters for covered repairs (excluding A/C refrigerant)
- Reasonable diagnostic charges up to \$75.00 per covered repair

AIR CONDITIONING

Included on the Plus and Extra Mile Plans

20 AVAILABLE AS OPTIONAL COVERAGE on the Powertrain and Base Plans

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|---------------------|-------------------|
| • Compressor | • Evaporator |
| • Receiver/drier | • Condenser |
| • Compressor clutch | • Accumulator |
| • Compressor seals | • Idler pulley |
| • Clutch bearing | • Expansion valve |

All Plans Include EMERGENCY ROAD SERVICE

Need Emergency Road Service? No problem. Simply call us toll-free, and we'll send help to you ASAP. If your vehicle needs towing, call PWI Claims Department for a nearby repair shop. We cover up to \$75.00 per disablement for:

- **Mechanical First Aid:** Any available service or minor adjustment that can be made to your disabled vehicle that would allow it to continue safely under its own power.
- **Tire Service:** Changing an inflated spare from mount to wheel.
- **Battery Service:** Attempting to start vehicle with a booster battery.

- **Delivery Service:** Delivery of an emergency supply of gasoline, oil or water and other accessories and supplies as may be required and available. (You pay only the cost of materials.)
- **Towing Service:** When your vehicle cannot be driven safely under its own power, we will tow your vehicle to a destination of your choice. We guarantee you will have no "out of pocket" expense for any tow of 25 miles or less.
- **Lockout Assistance:** We will assist in gaining entry to the locked passenger compartment of your vehicle.

The Emergency Road Service will be administered by Nation Motor Club, Inc. located at 800 Yamato Road, Suite 100, Boca Raton, FL 33431*
*Nation Motor Club, Inc. may operate in various states as Nation Safe Drivers