



Technology to fit your business™





## Why iCorps?

Today, businesses need to do more with less. Small and midsize businesses (SMBs), even many larger organizations, don't have the resources or the workload to support full-time, full-service internal information technology (IT) departments. Others are not satisfied with the level of service from their current IT providers.

For these companies—and for yours—iCorps Technologies' comprehensive IT outsourcing is a smart and indispensable alternative or addition to your own in-house IT resource. Our expertise immediately broadens your IT capabilities—and provides lasting technology solutions and managed services that support your business.

### COMPREHENSIVE IT OUTSOURCING

- o CIO-level Guidance
- o Network Design & Deployment
- o Business Application Development
- o Website Design & E-commerce Development
- o Desktop & Help Desk Support
- o Firewalls & Security Management
- o Wireless & Remote Access
- o Corporate Relocation Services
- o Hardware & Software Procurement

### Who We Are

iCorps takes pride in our reputation for delivering solid, business-driven IT solutions and services and superior customer service to the SMB market in Boston and New York.

Since 1994, we have supported companies across all vertical industries with the resources and capabilities of a full-service IT department. We are one of the pioneer providers of outsourced technology services in the area—we know the SMB market better than anyone. Our diverse offerings include networking, desktop support, business application development and website design, as well as managed services to keep your systems up and running.

Beyond our world-class services and support, iCorps recognizes the importance of giving back to our community. We proudly support numerous local charities including the Starlight Starbright Children's Foundation, Dana-Farber Cancer Institute, and Peace at Home.

### Our People—Our Greatest Asset

iCorps employs—and retains—a team of certified consultants that are the best in the industry. They deliver our services and solutions effectively with deep knowledge, skills, and expertise in their respective and diverse areas. They are trained and fluent in the latest technologies. Extensive qualifications, combined with keen business insight, help our consultants determine the technology and managed services that are best for your business.



## Breadth of Service

iCorps extends your team exponentially and opens the door to the vast resources and capabilities of a full-service IT department—all under one roof. We offer a full spectrum of on-site and remote services implemented by the best certified consultants in the industry. Our strategic partnerships with leading technology providers further extend our capabilities, services, and product offerings.

## Technology that Fits Your Business

We believe that technology should enable your business. iCorps is dedicated to delivering superior, enduring solutions that are the best match between your business and your infrastructure. Our customized, scalable, and business-driven solutions anticipate and adapt to evolving technologies and to your changing business needs—driving your business to be more productive, profitable, and competitive.

## Unyielding Customer Service

Giving balance to our comprehensive technical services and expertise is our drive to build solid relationships with our clients. iCorps' customer service is exceptional, dependable, and second to none. Our high client retention rate is proof of our unmatched customer service and a testament to our commitment that our clients are our number one priority. With iCorps, you and your technology needs are in good hands. We understand your business, anticipate your needs, and evolve with you.

*“iCorps’ managed care services continue to meet all of our IT needs in both our Boston and New York offices. When we needed IT services for one of our companies, entrusting the project and support to iCorps never required a second thought.”*

Rebecca Cooke  
Office Manager  
ArcLight Capital Holdings

*“iCorps’ range of IT skills and experience gives us the expertise and flexibility to tackle our everyday challenges and prepare ourselves for the future. It’s hard to imagine accomplishing what we are without their help.”*

Christopher Holmquest  
Chief Financial Officer  
Corcoran Jennison





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