SEE HOW STOX
E-BUSINESS
SOLUTIONS CAN
HELP YOU QUICKLY
ESTABLISH A
BEST-IN-CLASS
ONLINE COMMERCE
OPERATION









The graphic below illustrates a standard order cycle for a typical online commerce operation, which can be customized to fit your specific needs.

Our simple and intuitive web-based control panel allows access to your inventory: movement, order control, management functions and detailed reports from any computer with an Internet connection.

# THE ORDER IS PROCESSED

### AN ONLINE ORDER IS CREATED

We provide the technology to accept orders through our control panel or seamlessly integrate to your e-commerce platform, ensuring automated processing of your orders directly to our fulfillment facility.

WE PROVIDE SUPPORT

We manage shipping, inventory levels, customer contact management, and special

requests according to your particular

online business requirements. The STOX

infrastructure gives you access to best

in class customer service and ongoing

support through live support individuals

and powerful reporting capabilities and



the order.



# SPECIAL REQUIREMENTS **ARE TAKEN CARE OF**

If the product must be delivered with an instruction manual, a promo slip or if some minor assembly is required, a dedicated STOX employee will follow your



## **WE EXPERTLY PREPARE ORDERS** FOR SHIPMENT

We know how important your product is to you and your customer. We prepare your online goods for shipment using environmentally friendly packing material and tried methods, ensuring a secure shipment out of our fulfillment facility.



#### WE MANAGE RETURNS

STOX will handle your product returns, and work closely with you to reduce the number of returns, transform negative online client experiences into positive ones, and capture value from returned goods.

### I THE PRODUCT IS SHIPPED

An automated email is sent to the client to confirm that the order has shipped and provide tracking status.

# **STOX MAKES IT SECURE**

STOX FACILITIES ARE MONITORED WITH TIGHT SECURITY AND VIDEO SURVEILLANCE 24/7, OUR ENVIRONMENT IS CLOSELY MANAGED FOR CLEANLINESS, CLIMATE-CONTROLLED, FULLY INSURED AND CERTIFIED

PEST FREE. Our warehouse management and order systems are hosted on multiple remote servers, ensuring flawless reliability and guaranteed access to systems worldwide anytime. Everything is set up to make your online products secure.

# **STOX MAKES IT SCALABLE**

STOX PROVIDES SCALABLE FLOOR SPACE TO STOCK YOUR ONLINE PRODUCTS WITHOUT BEING BOUND BY LONG-TERM CONTRACTS.

Rather than having to support the large overhead that comes with having your own warehouse, use just the right amount of floor space you need as your online operation grows. Slow months aren't as stressful when you can scale down your warehousing expenses accordingly.







WHEN YOU PARTNER WITH STOX, YOU WORK WITH A GROUP OF PROFESSIONALS WHO HAVE A VESTED INTEREST IN THE GROWTH AND SUCCESS OF YOUR ONLINE VENTURE. AFTER ALL, MORE BUSINESS FOR YOU MEANS MORE BUSINESS FOR US!

WE'RE ALWAYS GLAD TO MEET ENTREPRENEURS BECAUSE YOU NEVER KNOW WHO'S GOING TO BE THE NEXT .COM SENSATION. SO GIVE US A CALL AND WE'LL DISCUSS YOUR VISION OF WHAT THE PERFECT ONLINE BUSINESS SHOULD BE LIKE.



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