

Chicago Marriott Southwest at Burr Ridge 1200 Burr Ridge Parkway Burr Ridge, Illinois 60527 USA 1-630-986-4100

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| Burr Ridge hotel | Burr Ridge IL hotel | Chicago area hotel |

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## **CHICAGO AREA HOTEL RECEIVES TRIPADVISOR 2011 CERTIFICATE OF EXCELLENCE** The Marriott Chicago Southwest Hotel earns for the first time this TripAdvisor® award, which is given to hotels that consistently receive excellent reviews from guests.

Burr Ridge, IL – The highest honor that any hotel can receive comes from its guests. Over the past year, these guests have been logging onto TripAdvisor® and raving about the <u>Marriott Chicago</u> <u>Southwest Hotel</u>. While these guest reviews are already an honor, TripAdvisor has formally recognized this Burr Ridge, IL hotel with a Certificate of Excellence. Certificates of Excellence are only awarded to hotels which garner consistent excellent (four star or more) reviews on TripAdvisor. This is the first time this Chicago area hotel has received this honor.



"We are delighted to have received the 2011 TripAdvisor Certificate of Excellence award," said Kerry Mickelson, General Manager at this <u>Burr Ridge hotel</u>. "We pay close attention to our TripAdvisor reviews- good or bad- and value what our guests are saying about our hotel and services. We pride ourselves in responding to our reviews and acting on the comments and feedback. This is an award we are very proud of."

Guest Services Manager Neil DeGuia added, "It means a lot to the hotel team members when our guests appreciate our

attentive, courteous and efficient service. We have great guests and are thankful they take the time to share their experiences at the Marriott Burr Ridge."

The Marriott Chicago Southwest Hotel values the opinion of all its guests and has diligently listened to feedback over the years. The Certificate of Excellence marks a major achievement as this Marriott Hotel strives to become the top <u>Chicago area hotel</u>.

## About TripAdvisor

TripAdvisor® is the world's largest travel site, enabling travelers to plan and have the perfect trip. TripAdvisor offers trusted advice from real travelers and a wide variety of travel choices and planning features (including Flights search, TripAdvisor Mobile and TripAdvisor Trip Friends) with seamless links to booking tools.

## About the Marriott Chicago Southwest Hotel

Located in the upscale suburb of Burr Ridge, IL, the Marriott Chicago Southwest Hotel invites guests to experience comfortable accommodations near Chicago. This Marriott hotel features spacious guestrooms with comfortable beds, a full-service restaurant and bar on-site and an indoor pool and hot tub. Nearby, guests can discover the Burr Ridge Village Center, with great shopping and dining options. Also located near this Chicago Marriott Hotel is a scenic lake, which offers a picturesque walking path. For those who would prefer to stay in shape indoors, the hotel's state-of-the-art fitness center is the perfect place to get in a quick workout. To learn more about the Marriott Chicago Southwest Hotel at Burr Ridge, visit the website at <u>www.marriott.com/CHISW</u>