



Vault Solutions LLC

provides software services to customers and partners of the Symantec Enterprise VaultTM product line, including Compliance Accelerator and Discovery Accelerator. Our dedication to the Enterprise Vault product space, enterprise class software development processes and 27 years experience developing enterprise software set us apart from other software service providers.

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Vault Solutions Search and Restore

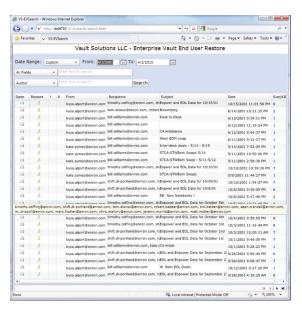
part of the Archive Accelerator Software Suite

This Archive Accelerator module allows users to search for and restore messages on their own, without the IT department. We are proud to be the first to bring this capability to market.

With Vault Solutions Enterprise Vault End User Restore, users can securely search the journal archives, restricting them to only see messages they have sent or received. They can see all of their messages, ones they've deleted from their mailbox and messages yet to be archived. In fact, mailbox archiving is not required for this solution. This is done using proven technology that restricts a user to only see messages which they are entitled to see.

Searching

The End User Restore web page provides a simple, intuitive search interface allowing users to search for messages based on content, date, recipients, etc. All returned fields are fully sortable. Each message fits on a single line, and hovering over any field provides an expanded view of the data.



Restore

With a single click an item is immediately restored to a sub-folder of the users' Restored Items folder in their mailbox. The name of the sub-folder is automatically set to the date/time of the restore to make it easy for users to find their messages in the mailbox.

Performance

The product automatically tracks which journal archives a user's messages are in and only searches those archives. If that archive changes over time, due to a mailbox move, for example, the system tracks that change and searches the appropriate archive(s) based on the date-range of the search. It can

actually be more efficient to have users search the journal archive rather than individual mailbox archives, reducing the amount of indexes in memory at the same time on the server. This can significantly enhance search performance. The time to load a new index into memory, as is often required when a user searches their mailbox archive, is much longer than the time to actually perform the search. This product avoids that problem by using the same small set of journal archives for all users

Features

- * Gives users ability to search all of their message.
- * Does not require mailbox archiving.
- * Automatically detects which journal archives to search.
- * Automatically handles moved mailboxes.
- Provides end-user ability to restore missing messages
- Based on Microsoft Silverlight
- Simple installation and configuration