



Cultural Care
Au Pair



About Cultural Care Au Pair

Cultural Care Au Pair is an au pair organization committed to offering families an alternative childcare solution to day care or nannies. Each year, we recruit, screen and train thousands of young men and women who arrive to the U.S. to live with an American family and provide childcare. Families choose our program because it is a flexible, affordable option and because it provides a unique opportunity for cultural exchange.

Our history

Cultural Care Au Pair was recognized by the U.S. Department of State as an official program sponsor in 1989—the year the au pair program began. Since that time, we have placed over 80,000 au pairs with American families across the country. Cultural Care Au Pair Care is a division of EF Education First, the largest private educational institution in the world. EF has specialized in language training, educational travel, academic degree programs and cultural exchange since 1965.

Our credentials

Cultural Care Au Pair has worked with the U.S. Department of State since 1989 to provide a quality program experience for both host families and au pairs.

We are also a member of:

- *International Au Pair Association (IAPA)*
- *Alliance for International Education and Cultural Exchange*
- *The World Youth & Student Travel Conference (WYSTC)*

Our office and staff

Our corporate office is located in Cambridge, MA and is led by a group of senior managers with hundreds of years of experience at Cultural Care Au Pair. We also employ a network of 600+ Local Childcare Coordinators (LCCs) across the country who help support families and au pairs in the areas we service. Our office and field staff are passionate about cultural exchange, and we are passionate about continually improving the experience of our customers.

Our philanthropy

Giving back to children in need is a big part of who we are—a really big part. We created our *Kids First* program in 2004 to focus our philanthropic efforts on multiple charities in different parts of the world. Our entire Cultural Care family is involved in fundraising projects and mission trips. We change lives and have fun doing it!

Cultural Care Au Pair headquarters:

One Education Street
Cambridge, MA 02141

Regular hours of operation:

Monday, Wednesday, Thursday
and Friday: 7:30am - 5:30pm
(in all time zones)
Tuesday: 7:30am - 8:30pm
(in all time zones)

Additional hours of operation for Sales and Matching Center:

Saturdays: 10am - 4pm
(Eastern Standard Time or EST)

In an emergency:

An on-call staff member is available 7 days/week, 24 hours/day



To find out more about our program or if you have questions, please contact us:

culturalcare.com • 1-800-333-6056