

# Faye Business Systems Group

## SugarCRM – Authorize.Net Intergration

---

### Spec Sheet



**Authorize.Net**  
a CyberSource solution



## Overview

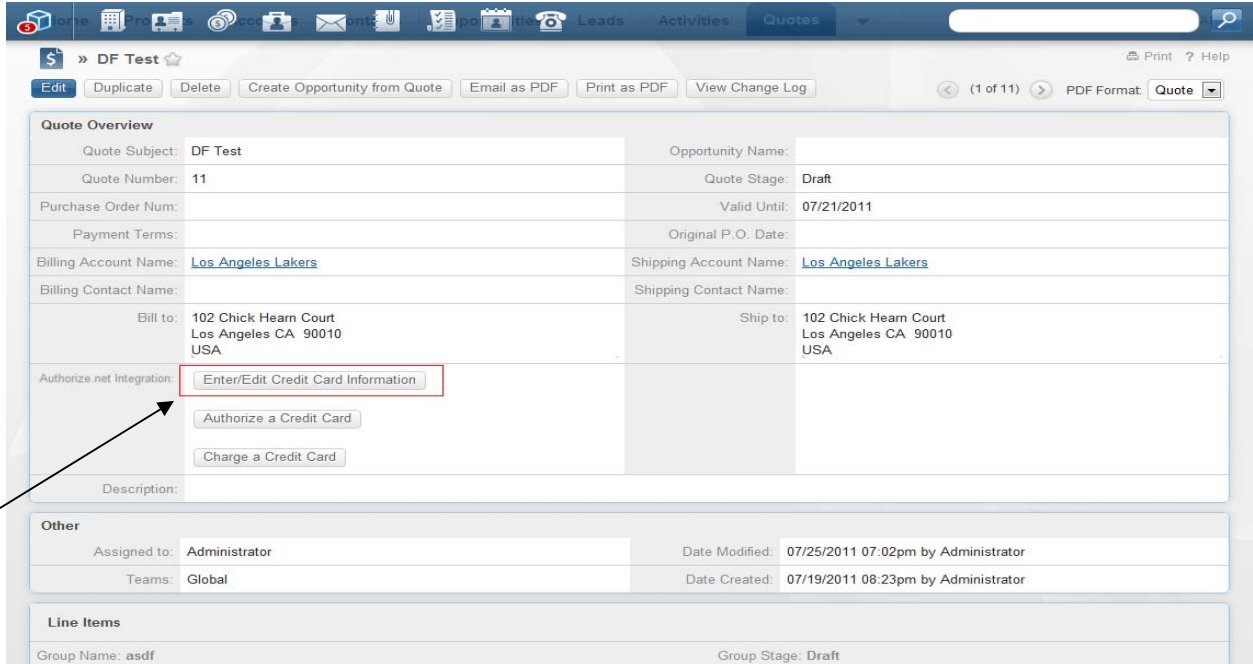
SugarCRM is the leading open source CRM software package in the world. Authorize.Net enables merchants to authorize, settle and manage credit card and electronic check transactions via Web sites, retail stores, mail order/telephone order (MOTO) call centers and mobile devices.

The FBSG **Sugar CRM – Authorize.Net Integration Application** allows you to securely enter credit card billing information on Authorize.Net from within Sugar CRM. Authorized users are able to charge and authorize credit cards for specific amounts. When using this enhancement, your client profiles and billing information will be organized and safely stored for easy access.

## Key Benefits

- Safe and simple credit card transactions that are in compliance with all credit card laws.
- Protection of all your client profiles and billing information.
- Create quick and easy profiles with credit card data for all your customer quotes.
- Avoid re-entering billing information for returning clients.
- Fast and secure client billing and reprocessing of payments
- Easy updating of all customer billing information.

## Adding Credit Card Information to your authorize.net account from SugarCRM Quote Entry:



Quote Overview

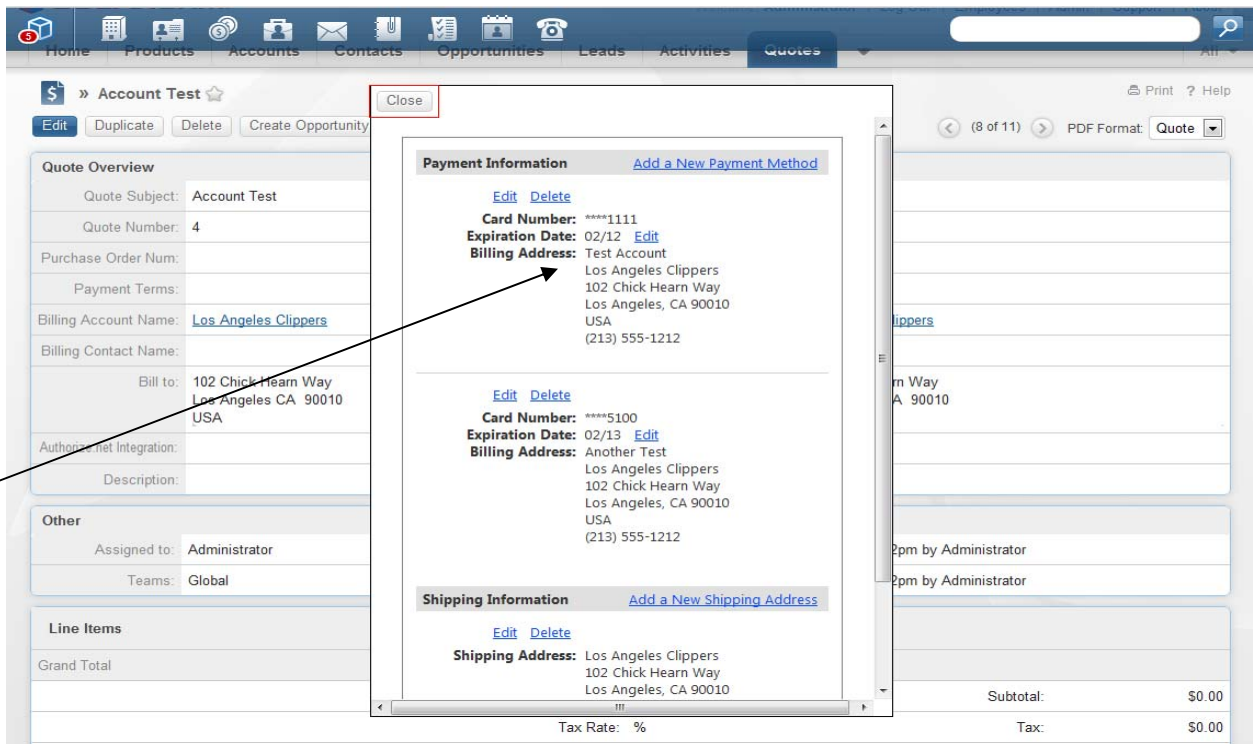
Quote Subject:	DF Test	Opportunity Name:	
Quote Number:	11	Quote Stage:	Draft
Purchase Order Num:		Valid Until:	07/21/2011
Payment Terms:		Original P.O. Date:	
Billing Account Name:	Los Angeles Lakers	Shipping Account Name:	Los Angeles Lakers
Billing Contact Name:		Shipping Contact Name:	
Bill to:	102 Chick Hearn Court Los Angeles CA 90010 USA	Ship to:	102 Chick Hearn Court Los Angeles CA 90010 USA
Authorize.net Integration:	<input type="button" value="Enter/Edit Credit Card Information"/> <input type="button" value="Authorize a Credit Card"/> <input type="button" value="Charge a Credit Card"/>		
Description:			

Other

Assigned to:	Administrator	Date Modified:	07/25/2011 07:02pm by Administrator
Teams:	Global	Date Created:	07/19/2011 08:23pm by Administrator

Line Items

Group Name: asdf      Group Stage: Draft



Quote Overview

Quote Subject:	Account Test
Quote Number:	4
Purchase Order Num:	
Payment Terms:	
Billing Account Name:	Los Angeles Clippers
Billing Contact Name:	
Bill to:	102 Chick Hearn Way Los Angeles CA 90010 USA
Authorize.net Integration:	
Description:	

Other

Assigned to:	Administrator
Teams:	Global

Line Items

Grand Total

Subtotal:	\$0.00
Tax:	\$0.00

Tax Rate: %

**Payment Information** [Add a New Payment Method](#)

[Edit](#) [Delete](#)

Card Number: \*\*\*\*1111  
 Expiration Date: 02/12 [Edit](#)  
 Billing Address: Test Account  
 Los Angeles Clippers  
 102 Chick Hearn Way  
 Los Angeles, CA 90010  
 USA  
 (213) 555-1212

[Edit](#) [Delete](#)

Card Number: \*\*\*\*5100  
 Expiration Date: 02/13 [Edit](#)  
 Billing Address: Another Test  
 Los Angeles Clippers  
 102 Chick Hearn Way  
 Los Angeles, CA 90010  
 USA  
 (213) 555-1212

**Shipping Information** [Add a New Shipping Address](#)

[Edit](#) [Delete](#)

Shipping Address: Los Angeles Clippers  
 102 Chick Hearn Way  
 Los Angeles, CA 90010

## Authorizing or Charging a Credit Card via authorize.net from SugarCRM Quote Entry:

Home Products Accounts Contacts Opportunities Leads Activities Quotes

Account Test Print ? Help

Edit Duplicate Delete Create Opportunity from Quote Email as PDF Print as PDF View Change Log (8 of 11) PDF Format: Quote

**Quote Overview**

Quote Subject:	Account Test	Opportunity Name:	
Quote Number:	4	Quote Stage:	Draft
Purchase Order Num:		Valid Until:	07/21/2011
Payment Terms:		Original P.O. Date:	
Billing Account Name:	<a href="#">Los Angeles Clippers</a>	Shipping Account Name:	<a href="#">Los Angeles Clippers</a>
Billing Contact Name:		Shipping Contact Name:	
Bill to:	102 Chick Hearn Way Los Angeles CA 90010 USA	Ship to:	102 Chick Hearn Way Los Angeles CA 90010 USA
Authorize.net Integration:	<input type="button" value="Enter/Edit Credit Card Information"/>		
	<input type="button" value="Authorize a Credit Card"/>		
	<input type="button" value="Charge a Credit Card"/>		
Description:			

**Other**

Assigned to:	Administrator	Date Modified:	07/19/2011 06:32pm by Administrator
Teams:	Global	Date Created:	07/19/2011 06:32om by Administrator

Account Test Print ? Help

Edit Duplicate Delete Create Opportunity from Quote Email as PDF Print as PDF View Change Log PDF Format: Quote

**Quote Overview**

Quote Subject:	Account Test	Opportunity Name:	
Quote Number:	4	Quote Stage:	Draft
Purchase Order Num:		Valid Until:	07/21/2011
Payment Terms:		Original P.O. Date:	
Billing Account Name:	<a href="#">Los Angeles Clip</a>		
Billing Contact Name:			
Bill to:	102 Chick Hearn Los Angeles CA USA		
Authorize.net Integration:	<input type="button" value="Enter/Edit Credit Card Information"/>		
	<input type="button" value="Authorize a Credit Card"/>		
	<input type="button" value="Charge a Credit Card"/>		
Description:			

**Other**

Assigned to:	Administrator	Date Modified:	07/26/2011 04:41pm by Administrator
Teams:	Global	Date Created:	07/19/2011 06:32pm by Administrator

Close

Amount to Authorize: 599.75

Card Number	Bill-To Address	Authorize
XXXX1111	102 Chick Hearn Way Los Angeles Los Angeles Clippers	<input type="radio"/>
XXXX5100	102 Chick Hearn Way Los Angeles Los Angeles Clippers	<input type="radio"/>

Information in this document is subject to change without notice.

Copyright 2011, Faye Business Systems Group, Inc.  
All rights reserved.

### Trademarks

**Authorize.Net** is a trademark of CyberSource, a Visa company.

**SugarCRM** is a trademark of SugarCRM, Inc.

All other company and product names may be trademarks of the respective companies with which they are associated.

This documentation and the software described herein, is prepared and published under license. Neither CyberSource nor SugarCRM, Inc. has tested or verified either the software or any representation in this documentation regarding the software. CyberSource and SugarCRM do not make any warranty with respect to either this documentation or the software described herein, and specifically disclaims any warranty, express or implied, with respect hereto, including the warranties of fitness for a particular purpose and merchantability.

### Compatibilities

This software is currently compatible with:

Authorize.Net  
SugarCRM v6.0  
SugarCRM v6.1  
SugarCRM v6.2

### Contact Us

Email: [info@fayebsg.com](mailto:info@fayebsg.com)  
Web: [www.fayebsg.com](http://www.fayebsg.com)  
Voice: 818-227-5130  
Fax: 818-227-5099  
Snail: 6320 Canoga Avenue, 15<sup>th</sup> Floor  
Woodland Hills, CA 91367