

## **Fentress Architects Awarded ISO 9001:2008**



*Fentress earns prestigious, international accreditation  
for high quality design services*

**Denver, Colo. (January 11, 2012)** – After completing what may be the toughest exam in the global business industry, Fentress Architects has earned the prestigious **ISO 9001:2008** Certification for Production and Delivery of Architectural, Interior Design and Planning Services. The International Organization for Standardization (ISO) certifies companies that exhibit the highest level of quality management and client service. One of few architecture firms in the world to achieve this distinction, Fentress Architects passed the arduous two-phase audit without a single non-compliance.



*“With Fentress Architects’ client-first culture, we hold ourselves to the highest standards for architectural design,” said **Agatha Kessler, CEO at Fentress Architects**. “We are honored to be recognized for exceptional quality management and client service. Being awarded ISO 9001:2008 is a testament to our values and philosophy.”*

An example of Fentress Architects’ culture of continuous improvement is the Ambassador Program, which strives for client delight at every phase of a project, “from front desk to back office, proposal to post-occupancy.” The firm’s philosophy, the Touchstones of Design, includes precepts such as “Listen Closely” and “Restrain the Ego,” guidelines which also ensure that Fentress meets and exceeds client expectations for design and functionality. In the words of Curtis Fentress: “The real art of public architecture is getting people to see their own greatness in a building.”

**What is ISO 9001:2008?** | Recognized and respected internationally, ISO 9001:2008 acknowledges that a company has an established and effective quality management system. To gain certification, companies undergo two phases of auditing by a licensed external organization, followed by annual surveillance.

In addition to quality management, ISO 9001:2008 promotes collective intelligence within an organization, supporting employee involvement in the development, evaluation and refinement of processes. Fentress’ ISO-certification can be found by following the instructions below.

1. Visit <http://www.globalgroup.net/usa/>
2. Click on Certification Check
3. Enter in certification #: 32Q13634

*[Fentress Architects](#) is a global design firm that passionately pursues the creation of sustainable and iconic architecture. Together with their clients, Fentress creates inspired design to improve the human environment. Founded by Curtis Fentress in 1980, the firm has designed US\$26 billion of architectural projects worldwide, visited by over 300 million people each year. Fentress is a dynamic learning organization, driven to grow its ability to design, innovate and exceed client expectations. The firm has been honored with more than 360 distinctions for design excellence and innovation, and in 2010, Curtis Fentress was recognized by the American Institute of Architects with the most prestigious award for public architecture, the Thomas Jefferson Award. Fentress has studios in Denver, Colorado; Los Angeles, California; San Jose, California; Washington, D.C.; and London, U.K. [www.fentressarchitects.com](http://www.fentressarchitects.com)*

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