



HARMONY FOR AGING AND ADULT SERVICES™
WEB RESOURCE CENTER



harmony®
INFORMATION SYSTEMS/INC.

Instant, Real-Time Collaboration with Providers

Seniors, disabled adults, and caregivers often find that getting accurate information about myriad long-term care options is frustrating and exhausting. Inquiries to multiple agencies and program areas result in information overload that only serves to cloud decisions about choosing the correct care options.

Today, with the advent of the Aging and Disability Resource Center (ADRC) program, access to home- and community-based long-term care is becoming streamlined. Through a collaborative effort led by the Administration on Aging (AoA) and the Centers for Medicare & Medicaid Services (CMS), the ADRC program provides access to a comprehensive set of supports and services through a coordinated system and single point of entry. As a result, consumers and family caregivers can easily access information to make informed decisions about a wide range of long-term care support options

As states and agencies move to ADRC models, they often face the challenge to quickly and reliably deploy the infrastructure and technology required to create trusted places where anyone can visit to get details about the full range of long-term care support options and the vast number of programs and providers in the community.

The Fastest and Most Cost-Effective Way to Establish Your Web Resource Center

The Harmony for Aging and Adult Services Web Resource Center (Web Resource Center) allows agencies to easily maintain a consumer-facing website to offer seniors, disabled adults, and their family members information about available programs and services. As a fully integrated component of the modular Harmony for Aging and Adult Services product family, the Web Resource Center publishes data directly from the SAMS Case Management module to eliminate the need to maintain and synchronize separate systems.



Empowers Consumers and Family Members to Easily Access Information

The Harmony Web Resource Center allows consumers to get the information they need whenever they need it. Resource data is easily published to an easy-to-use ADA-compliant website where consumers or their caregivers and loved ones can quickly search for local provider organizations and available services, assess needs and eligibility, request program enrollment, and communicate with care managers.

Quickly Deployable

Creating the initial resource directory is easy. Administrators simply select the data they want to publish from the SAMS Case Management system. Harmony does the rest. Because the Web Resource Center and SAMS Case Management system are part of the same software system, the online resource center is automatically and routinely updated with the latest information.

Eliminates the Need for Web Experts on Staff

The Web Resource Center includes user-friendly tools so that administrators can easily set up, maintain, and modify websites. Agencies do not need to employ staff webmasters or designers that specialize in Web development tools such as HTML, Flash, or Java, nor do they need experts in Web server technologies such as Apache or Microsoft IIS. And because Harmony hosts the resource center on behalf of the agency, there is no need to work with an Internet service provider or worry around-the-clock system availability and support.

Easily Tailored to Meet Agency Branding and Content Requirements

Administrators can easily modify site appearance and content and the color scheme and style are easily modified to match agency branding standards.

Enables Providers to Maintain Their Own Research Directory Data

Administrators can allow providers to maintain their own profiles and service listings. Through the Web Resource Center, each provider can be given a secure, online account that allows them to update their information in a self-service mode over the Internet eliminating the need for providers to contact agencies to request manual profile changes by agency workers. Agencies can even require administrative approval of all provider changes prior to publishing to the website as a means of controlling data accuracy and consistency. Providers not found in the online Web directory can request accounts with a few simple keystrokes that is then presented to administrators for approval or rejection. Web Resource Center is also fully AIRS-compliant, allowing resource data to be easily exchanged with other AIRS-compliant systems.

Streamlines Communications with Care Managers

As the Web Resource Center is a modular component of the Harmony for Aging and Adult Services suite of products, consumer data entered into it is immediately accessible to agency case managers working in the SAMS Case Management system.





About Harmony Information Systems, Inc.

Harmony Information Systems, Inc. (Harmony), the leader in integrated health and human services management, provides off-the-shelf solutions for managing the delivery of home- and community-based, long-term care.

The company’s proven, end-to-end solutions automate the delivery of care to seniors and disabled consumers ensuring that a larger percentage of care recipients can receive care in the community by increasing service delivery efficiency, ensuring compliance with funding source requirements, and enabling consumer-driven delivery models. Harmony’s software-as-a-service-based solutions are used by more than 900 state, local and private provider human services organizations.

For more information on Harmony products and solutions, visit www.harmonyis.com or call us at 866-951-2219

Headquarters:
12120 Sunset Hills Road
Suite 500
Reston, VA 20190
866-951-2213

Vermont Office:
25 New England Drive
Essex Junction VT 05452
802-878-2219