



# Remote Control

## Benefits

- **Security**

Comprehensive security is built into all modules, from simple password protection, integration with NT security, Active Directory, and 256 bit AES encryption. Remote sessions can be recorded and replayed for audit and training purposes. Individual Control users and Client workstations can be profiled to provide different security levels and capabilities.

- **Ease of Use**

It's almost effortless to use CrossTec Remote Control, freeing up time for mission critical projects.

- **Stability**

Gain peace of mind from dependable stability.

- **Speed**

CrossTec's high speed file transfer, synchronization, and distribution utility enables the user to copy files to multiple PCs simultaneously. "Delta File Transfer" only copies the portions of files that are different on the various machines. Schedule tasks to be performed at any time.

## Secure Access, Control, and Support of PC, Mac, Linux, & Mobile Devices

CrossTec Remote Control provides a single solution for hands-on remote support, interactive training, and computer monitoring. IT managers can monitor multiple systems in a single easy to use console. Additionally, CrossTec Remote Control provides the ability to gather real-time inventory and system data for each device across your organization.

CrossTec Remote Control provides a range of supporting tools, including: dynamic hardware and software inventory reports, system management tools, full audio support, and the ability to display a target screen in real time. These tools aid in providing ambulatory support in a timely fashion.

CrossTec Remote Control includes CrossTec SchoolVue, offering educators an all-inclusive technology tool for teachers and IT coordinators.



Scan with your mobile device  
for more information

## Features

### • Remote Control

Watch, share, or control the screen, keyboard, or mouse of a workstation regardless of operating system, resolution, network protocol, or color depth.

### • Monitor Mode

A “thumbnail” view of all connected Client workstations is provided. Simply mouse over a specific thumbnail for an expanded view of that selected computer. This view also provides key information, such as OS type, network address, the current logged on user, and the computer name for easy identification.

### • Hardware & Software Inventories

Obtain a real-time view of the installed hardware and software on a target workstation with a simple keystroke and without leaving the Control program. Over 80 types of information are collected about the hardware environment of the Client, as well as a full inventory of current installed applications and hot fixes. The user can remotely view, and security permitting, control applications in memory, processes running, and installed services to aid in remote support and diagnosis.

### • File Transfer

Transfer and manipulate files between workstations using a simple “drag & drop” interface. Synchronize directories on two workstations or edit files and attributes directly. Intelligent “Delta File Transfer” reduces data transfer times when attempting to overwrite files that already exist.

### • File Distribution

Distribute files and data from a central Control workstation to multiple Client workstations simultaneously, saving time, and effort. Distribute to select Clients, a pre-defined group of Clients, or to the Client “Desktop” or “My Documents” folder.

### • Smart Card Support

Any SmartCard login performed on the Control workstation is re-directed and applied on the Client workstation.

### • Secure Gateway

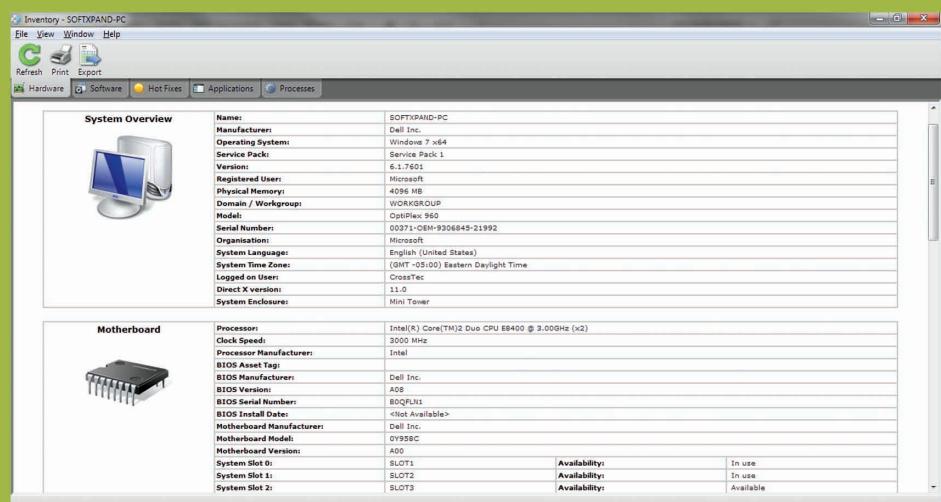
The Secure Gateway offers a highly secure remote connection to devices which would normally be hidden or behind a firewall.

# Remote Control

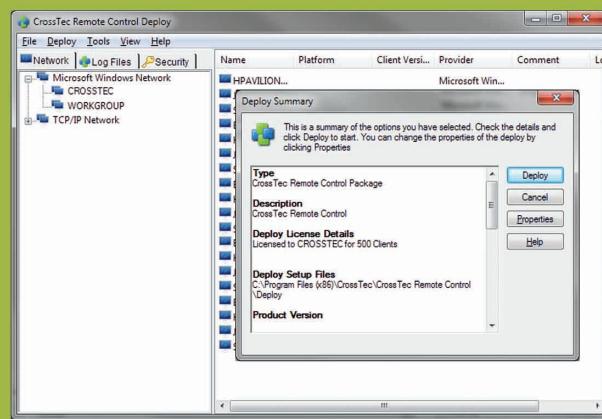
Secure Access, Control, and Management



## Monitor



## Hardware & Software Inventory



Scan for CrossTec  
Security Compliance  
Information

## Easy Deployment

