## SWISSLOG TRANSLOGIC ACCESSORIES

## WHISPER RECEIVING SYSTEM

## Quiet delivery improves the patient experience

Reducing noise is a top priority for hospital staff and administrators. A quiet environment reduces stress, enhances staff concentration, and helps patients sleep and heal. The overall hospital experience for both patients and their families is greatly improved when obtrusive noise is minimized.

Through rigorous testing and design, Swisslog developed the Whisper Receiving System to significantly lessen the noise that occurs when a carrier arrives at a TransLogic Pneumatic Tube System (PTS) station.





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A station equipped with the Whisper Receiving System is noticeably quieter compared to other pneumatic tube system stations. In a laboratory setting adjusted for ambient noise, carrier delivery in a Whisper-equipped station was 12-14 dB quieter than a station equipped with a molded ramp and bin. Other station types and environmental factors could produce different results. The Whisper Receiving System is available as an upgrade or as standard factoryinstalled equipment on new TransLogic 6-inch recessed PTS stations. Installation is quick and easy, and can be performed by hospital maintenance personnel or a Swisslog service technician for a fee.





#### Feature:

The system is comprised of an energy-absorbing carrier receiving ramp made of a padded, liquid-resistant nylon that is shaped to gain control of the carrier early in the delivery cycle. The second part of the system is an impact-absorbing receiving cushion made of similar material.

## Function:

The ramp reduces carrier speed as it arrives at the station, while the landing cushion absorbs the shock of the carrier arrival in the station bin.

## Benefits:

- Noise associated with a carrier landing in the receiving bin has been significantly reduced, allowing PTS stations to be located in noise-sensitive areas such as nursing.
- > Carrier arrival is softer, resulting in improved protection and product integrity for highly sensitive items.
- > The landing cushion is removable for easy cleaning, resulting in shortened station downtime if a spill occurs.

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## The TransLogic Difference

- > Customer-Focused Solutions
- > Reliable and Innovative Technology
- > Lifetime Partnership with Customers
- > Environmentally Aware and Responsive

Swisslog has installed automated materials transport systems in more than 2,000 North American hospitals. We offer solutions tailor-made to your requirements. Talk with a Swisslog representative today about how we can make your hospital quieter, thereby improving the patient experience, with the Whisper Receiving System.



#### For More Information in North America:

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