SonaVault

Intelligent Email Archiving

SonaVault provides affordable enterprise-level email archiving and discovery solutions ideal for small to medium businesses using Microsoft Exchange.

Robust features and low implementation costs combine with ease of use to make SonaVault a uniquely effective email management solution particularly well suited for

- Law firms
- Medical Practices
- School Districts
- Local Governments
- Individual departments within larger enterprises
- Many other middle market sized organizations

Satisfied customers in North America, Europe and Asia have implemented a SonaVault solution to gain improved storage efficiencies while assuring that every incoming or outgoing email is being securely captured, safely stored and readily accessible when needed.

Such dependable storage of and access to these records is made all the more imperative by evolving industry and government compliance requirements where email is such an important form of business documentation. Losing valuable email content and attachments has been very costly to organizations failing to meet these regulations or that simply could not rapidly bring forth requested information in a legal discovery process.

Compliance and Litigation

Automatic Retention and Easy Retrieval

The potential for an unexpected eDiscovery request as part of a litigation effort is a concern for practically every organization today. With this in mind, SonaVault is designed to provide exceptional ease of use to support retrieval of archived email by a wide range of search criteria. Extensive reporting, exporting, multiple-case management support and more are included. Advanced tools provide the means to invoke permanent and multiple litigation holds on emails.

These features help organizations meet a wide variety of government-mandated compliance regulations and industry-defined retention policy requirements such as Sarbanes Oxley (SOX), Health Insurance Portability and Accountability Act (HIPAA), Gramm-Leach-Bliley Act (GLB Act), Security Exchange Commission (SEC) Requirements, Financial Industry Regulatory Authority (FINRA) and many more regulations across the world.

Organizations faced with litigation are often asked to produce emails and related information that were sent or received both within and outside the organization. SonaVault provides the mechanism to automatically retain this information and retrieve it quickly without the need to spend otherwise costly time and resource.

Key Features

Guaranteed Archiving

PST Archiving

Stubbing

Content Review Management

Multi-Doman Archiving

Offline Access

Reporting

Labeling / Tagging Policy

Role based Archive Access

Case Management

MS Exchange

2010, 2007, 2003, 2000

Deployment Platform

Email Server

Virtual Server

Email Appliance

SaaS for MSPs

Key Benefits

Meet compliance requirements: HIPAA, Sarbanes-Oxley, etc.

Reduce server size requirements and recovery times

Quick email search and retrieval

Ease of use for eDiscovery

Highly customizable retention policies

Design and enforce email security/ conduct rules

Data protection via tamper proofing and encryption

Industries

Government

Education

Healthcare

Financial Services

Legal / eDiscovery

Content Review Management

Easily Enforce Policies

Compliance with regulations is made easier with SonaVault features that allow the enforcement of content rules at the source. Archived content may be managed on either an automated or manual basis, giving data administrator increased flexibility over communications retention within their organization. Reporting features allow administrators the ability to measure email traffic levels down to the individual user level.

Robust search functionality is provided to find email related information very quickly. Full text searches may be performed on email as well as attachment content. Content may be labeled and tagged as it is archived in order to enable more rapid retrieval of relevant information. A federated search capability supports search across an enterprise for eDiscovery purposes.

Tamper-Proof Protection

Encryption

Safeguards including encryption are employed to ensure that the archived emails are tamper-proof and cannot be altered. Authenticity of records is one of the key requirements for compliance and in any litigation process.

Single Instance Store

Reduce Storage Size

All incoming, outgoing and internal emails will be captured and stored in archive databases as a Single Instance Store (SIS) record. Since every email and attachment will be archived only once this will reduce the amount of physical disk space required by eliminating duplication. .

Effective PST Management

Easier Email Administration

SonaVault tools enable the elimination of old PST file proliferation by simply migrating them into the archive. This eases MS Exchange release migration and reduces risks that can arise from PST overgrowth. Otherwise allowing PST's to get "out of hand" can allow the information to become vulnerable over time. Such problems may disturb the ability to retain information, and even damage mail storage integrity.

Reduced Exchange Server Storage

Advanced Stubbing and Compression

The archive database will act as the long-term repository of older information, thus reducing the load on Exchange server. Message contents and attachments will be encrypted, compressed and saved in the archive, leaving behind a small "stub" of the message in the Exchange server. The stub has a fully adjustable footprint to give optimal administrative control of the exchange environment. These features may reduce the size of the Exchange server by up to 90%.

Advanced features may be used to manage removal of un-needed message content and attachments across all emails, or established for specific groups depending on company policies.

SonaVault's seamless integration with Microsoft Outlook provides users with transparent access to emails stored in the archive without the need for additional plug-ins or other user requirements. This gives end users the ability to reply, forward, and retrieve their content directly from the archive without causing additional burden on either Exchange performance or administrative staff.

Robust Reporting

Easier Management

SonaVault offers excellent reporting functionality to track corporate email activities, trends, information leakage, retention, access control and more. Detailed drill-down reports give the ability to analyze messages and attachments. These reports provide organizations valuable information to meet regulatory and compliance requirements.

Offline Access

Keep Running When the Exchange Server is Unavailable

Working offline from the Exchange Server is often a necessity and is becoming especially prevalent with mobile workers needing access around the clock. Email users can still have access to their archived emails even when MS Outlook is not connected to the Exchange Server. Advanced features allow administrators to define offline access for specific requirements such as how far back the offline archive needs to be accessed and to establish which archived emails may be accessed by different groups and individuals.

End-User Access

Transparent and no Disruption

The solution also allows the end users to search and retrieve their own archived emails, thus improving employee productivity. Authorized users will be able to access relevant information as Compliance or Audit Officers without the need for support from IT Administrators.

Contact Sonasoft

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