

News Release

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Dresser & Associates Announces New Total Care Program Including Free HRMS Client Resources

Sage HRMS Business Partner, Dresser & Associates, Launches New Program Designed to Maximize Client Productivity.

Scarborough, ME—April 18, 2012—Dresser & Associates, the nation's leading Sage HRMS (formerly Sage Abra HRMS) solution provider, today announced the introduction of a new program it calls Total Care. Total Care describes a growing list of service offerings, personalized and self-service support resources, and educational materials aimed at helping Dresser & Associates' clients build efficiencies within their organizations.

"We continually strive to be much more than a software vendor to our clients," said Mark Dresser, president of Dresser & Associates. "Through our targeted tools, service offerings, and experienced personnel we are able to serve as strategic business advisors – helping our clients run their businesses more efficiently and effectively."

The company's website is being updated to make it even easier for clients to review and avail themselves of the elements of Total Care, which include:

- Support throughout all phases of HRMS and companion product implementation
- Live, professional support for tackling problems at the point of conception
- Knowledgebase and resource centers to empower HR professionals with tools and information
- Free weekly webinars and training sessions
- HR Assessments, Free Legal Hotline, Tax Specialists, and Background Screening Services

Dresser points out that the vast majority of the resources within Total Care are offered free of charge to Dresser & Associates' clients. "Our overarching goal is to empower HR and payroll professionals with the information they need to succeed in their positions and help their organizations succeed. We have developed partnerships and assembled an infrastructure that allows us to offer a very broad array of resources at no charge to our clients."

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About Dresser & Associates

Dresser & Associates was founded in 1991 as a management consulting firm and became a Sage North America business partner in 1997. Headquartered in Scarborough, Maine, Dresser has regional offices in Georgia, Florida, and Pennsylvania. Dresser is one of the leading National Partners for Sage with customers in 38 states offering Sage HRMS (formerly Sage Abra HRMS), Abra HR and payroll software from Sage North America. They have been named to the Sage Chairman's Club for five consecutive years. Dresser also offers on-going human resource management services on a consultant or outsourced basis, providing consulting services to improve operational and management performance. Dresser is dedicated to the continuing professional success of its customers and business partners. Learn more at www.dresserassociates.com or by calling (866) 885-7212.