SHIFT SCHEDULING TRANSFORMED

SCHEDULESOFT

Demand-driven scheduling solutions designed for you

What you'll get is an industry-leading workforce scheduling solution tailor-made for your operation. Our unmatched enterprise shift scheduling solutions are transforming the way companies do business by allowing user-configurable rules and scheduling methods. These targeted solutions are the result of our tireless commitment to research and development and a desire to make companies like yours ever more productive.

Transforming one company at a time

ScheduleSoft solutions are ranked far superior to all competitors in functionality.

ScheduleSoft solutions feature a unique three-layer model for optimization based on characteristics of workers, scheduling rules and constraints, and business demand.

ScheduleSoft solutions offer immediate return on investment.

ScheduleSoft solutions integrate seamlessly with your existing payroll, HR and other workforce management applications.

ScheduleSoft solutions come with a complete service plan for upgrades and customer support.

Experience the best possible performance

In today's competitive environment, there's no room for just average performance or even second best. Your company needs to be on top of its game at all times, and that includes better matching labor deployment to the demands of your customers. **Here's what a ScheduleSoft enterprise shift scheduling solution does to transform your operation:**

BALANCES production or resource demand with employee availability, qualifications, skills, and scheduling regulations; manages day-to-day and hourly workload fluctuations.

AUTOMATES the process of generating, reviewing, modifying schedules, replacing spreadsheets and manual procedures.

ELIMINATES the manual processes for equalizing overtime, distributing and converting comp time, managing complex schedule/job bidding and maintaining leave balances.

FREES supervisors and managers from tedious scheduling tasks, allowing them to focus on managing and supervising operations.

ALLOWS employees to view up-to-the-minute schedules, submit requests for vacations, volunteer for overtime, and bid for open shifts/jobs through web-based employee self-service portals, freeing up HR and supervisory resources from highly-manual, unproductive processes.

INCREASES asset utilization and minimizes downtime by ensuring necessary resources and skills are available when needed.

SCHEDULESOFT

ScheduleSoft is driven, committed, passionate and ready to work with you through go-live and beyond.

ScheduleSoft adds value

SCHEDULE GENERATION & CONFLICT MANAGEMENT
Balances multiple constraints such as demand, skills, qualifications, availability and preferences. Generates schedules for individuals, groups, and departments across a single facility or enterprise in ways that comply with all local and union work rules.

OVERTIME ASSIGNMENT & EQUALIZATION
Maintains overtime balances (accepted, refused, forced) and configurable assignment rules assign overtime in compliance with company policies. Improves employee morale by removing the perception that the scheduling process is subjective and not equitable.

LEAVE & ABSENCE MANAGEMENT
Tracks accrued balances for an unlimited number of leave types, synchronized with timekeeping and other systems to ensure scheduling of only available, qualified resources and proper accounting for pay.

EMPLOYEE SELF-SERVICE
Allows for Web-based support of schedule viewing, leave requests, overtime volunteering, job bidding, shift swapping, employee notification and messaging, available through an in-house kiosk/browser, or on the Web for off-site access.

SCHEDULE VIEWING
Identifies resource shortages or overages on an easy-to-view grid, immediately highlighting discrepancies between demand for coverage and employees currently scheduled. Supports problem resolution by presenting under- and over-staffed positions, and presents all of the information necessary to decide how to reassign resources to balance against demand.

JOB BIDDING
Presents a list of qualified applicants for openings, as well as previous bidding and award history.

ScheduleSoft Services

REPEATABLE IMPLEMENTATION PROCESS
You'll appreciate that our implementation process is repeatable. This way, we can work with your multi-facility organization as easily as with a single-facility company. By partnering with your management team, we ensure a successful implementation and an efficient and fluid operation.

SCHEDULING PROCESS ANALYSIS
Your scheduling solution will be tailored to your current practices. Whether based on collective bargaining agreements and organizational policy, or simply on how to get the right person in the right job at the right time, the result will be a standardization that improves scheduling accuracy and usability.

BUSINESS RULES IMPLEMENTATION
Your experts partner with our team to implement your scheduling solution. Constant quality assurance, testing and custom documentation are all priorities in this process.

TRAINING
Your employees who will use ScheduleSoft to automate schedule generation will receive role-based training from us. This training covers critical path procedures, process, and data management processes to support your scheduling solution.

SUPPORT
You'll benefit from support at various levels, including designed solutions, products and technical support. We'll stick with you to ensure the ScheduleSoft tools, solutions, and processes deliver expected results with your workforce scheduling. Our support doesn't end after implementation. You can count on us to stay in touch through your assigned account representative.

At ScheduleSoft, we value your feedback and welcome comments and questions you may have as we work to transform your shift scheduling systems. Please feel free to contact us today.

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