MessageSolution™
Enterprise Archiving, eDiscovery, Migration

MessageSolution Enterprise eDiscovery Platform
On-Premise and Cloud Solutions Enable Intelligent eDiscovery

As the global technology leader in compliance, storage management, litigation and eDiscovery, MessageSolution offers a comprehensive and affordable eDiscovery solution for litigation support

With the popularity of electronic communication, today's businesses must consider the ever-present threat of legal complications and the need for immediate access to electronically stored information (ESI). Electronic Discovery, or eDiscovery, is the process of collecting, identifying, preparing, reviewing, and producing the ESI in civil litigation. In many cases, identifying and analyzing the applicable emails and files are crucial to a case. It can end up costing a company approximately $2,500,000 (plus additional processing costs) to restore 5 years of back up tapes. MessageSolution's eDiscovery solution ensures easily searchable, instantly accessible data available at a lower cost.

MessageSolution eDiscovery Process

Search and Indentifying
MessageSolution eDiscovery Platform uses a federated search (the combined search feature) to search for emails by sender, recipient, subject, content, file type, file size, date range, and more in SharePoint, email and file repositories. By searching multiple resources at once, the search produces immediate and comprehensive results. Advanced search features include fuzzy search, proximity search, Boolean logic, concept search, and full text keyword or key phrase searching. Searching within your results narrows your options down. If no results are found, the archive will provide alternative search options for misspelled words or names.

Early Case Assessment
Case management is an organizational tool that allows the user to manage multiple cases at once. By organizing all relevant data for different cases into unique "trees" it is not only easily accessible, but makes collaboration and teamwork easier than ever. Along with the annotation feature, it can eliminate the need for paper documents.

Case Management
Is archiving and eDiscovery not a near term priority? Companies can first conduct a standalone email migration process with MessageSolution's Enterprise Email Cross-Platform Migration System, and then select to archive the historical and new data from the new Exchange server platform at a later time.

Legal Review Management
Users benefit from one, effortless, interactive application that supports the entire eDiscovery work flow process on both a large or small scale.

- Search through emails, files and SharePoint evidence immediately

- Intuitive user interface means no IT support is required.

- Search an audit trail of all data processes

- Data Redaction protects sensitive information like credit card numbers

- Ensures compliance with all laws and regulations

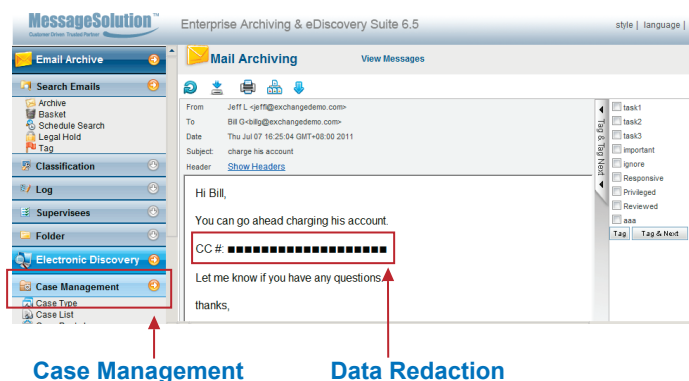- Saves time by searching through email, file systems and SharePoint at once with one-click Combined Search

eDiscovery & Archiving System Requirements:

- Pentium IV 2GHZ or above
- 2-4GB RAM
- 40GB hard disk
- 1 Network Interface card
- The machine can connect to the Email Servers and Directory Servers
- Windows XP, 2003 Server
- .Net Framework 3.5
- GroupWise Email Client 7.x or 8.x

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Novell®

MessageSolution Enterprise eDiscovery Platform Features

- Case Management, Early Case Assessment, Legal Review, Data Redaction, Litigation Hold and more.

- Emails, attachments, files, and SharePoint documents can be securely scanned, indexed, and stored for an unlimited period of time

- Built-in search engine indexes all data, including subject, content, attachment, sender and recipients' information for legal integrity

- MessageSolution enterprise-class archiving solution integrated with legal discovery platform puts the power of eDiscovery at your fingertips. It gives businesses the convenience and freedom of searching, recovering and delivering evidence needed for a case without the cost of legal forensic specialists

- The backbone of MessageSolution Enterprise eDiscovery platform is MessageSolution's next-generation indexing search engine technology which delivers faster, more accurate search results.

Case Management   **Data Redaction**

Additional Litigation Support Features

Legal Hold
MessageSolution Enterprise eDiscovery Platform ensures that, as a result of current or anticipated litigation, government investigation, etc, the pertinent data and records will be stored indefinitely regardless of a company's retention policy (or lack thereof).

Annotation
The annotation feature allows annotations to be made by each reviewer who opens or views a particular file. They can be updated as necessary by each subsequent reviewer and will not affect, modify, or distort the legality of the email being reviewed. The annotation feature also eliminates the need for separate emails or paper notes outlining the progress of the investigation/research.

Data Redaction
Data Redaction is a privacy-law and PCI compliance driven function. Scheduled searches monitor all personal data for confidential information such as credit card information, social security, patient ID, medical diagnosis codes, driver license numbers etc. It places redaction on any sensitive information before serving the case-related documents to opposing legal teams or fulfilling a court mandate.

Tagging
The tagging feature provides convenient options for the administrator or review team to divide their search results. It allows the user to 'tag' any message for easy visual identification with a variety of default or custom tags. Either option will allow the review team/user the ability to quickly glance at the "Tag" and get a quick understanding of what needs to be done, or has been done, with the data in question.

Message Analysis
Message Analysis allows each email to be examined for authenticity, authorship, and meaning. The eDiscovery platform can analyze any of the data stored within the archive with unfailing confidence in the validity and the completeness of the data.

Legal Hold Notices
Hold notices can be generated and sent to relevant custodians and system administrators via email immediately, or scheduled for delivery. All relevant notices can be streamlined and sent to custodians and system administrators.