U.S. Pawnshops: An Industry Analysis May 2012

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- Description of how pawn loans work, nature of the business, number of pawn shops/growth, reasons for growth
- Major market trends and issues: positive image via reality TV shows, government scrutiny of payday lending, lack of small loans by banks, strong rise in gold prices, etc.
- Discussion of reasons for growth of non-bank services, population living below the poverty level.
- Pawn shop customer demographics/profile
- Factors affecting demand: state of consumer household finances, recession, rising gold prices
- Market \$ size and growth: 1999-2016 forecast, performance during 2008-2009 recession, 2010 -2011 recovery, outlook for 2012-2016
- Industry operating ratios: Census data- 2002 and 2007: receipts, no. of pawn shops, average receipts per shop, payroll costs, no. of employees
- Top three pawn shop chains: Cash America, EZ Corp, First Cash Financial: 2010-2011 revenues.

Nature of the Business (\$100)

20-29

- Earliest form of consumer lending, brief history
- Highly fragmented industry that is concentrated in the southeast and southwestern portions of the U.S.
- The pawn loan process discussion.
- Related services (layaway, title loans, tax refund loans, gold buying, check cashing – description of each)
- Number of pawn shops in the U.S.: 1989-2011
- Emerging industry trends: discussion of decline in number of pawn shops, rebound, pending anti-payday lending legislation (state actions)
- Analysis of gold prices: 1999-2012, gold buying by pawn shops, scrap sales, competition with gold buyers.

Table:

- Historical price of gold per ounce: 1999-2012

- Review of the Georgetown University Credit Research Center study major findings (by age, race, gender, income, etc.)
- Discussion of industry growth drivers
- Findings of National Pawnbrokers Association report "Pawnbroking Industry Overview"
- Discussion of the "unbanked" population, 20 major findings of 2009 FDIC survey (number of households, by race, by region, by income, by education, by marital status, by age, reasons why households don't have a bank account)
- Trends in **consumer debt** and delinquencies: type of debt, reasons for rise, debt service payments relative to family income, shift in type of debt
- **Bankruptcy trends**: chapter 7, 11, 13 discussion of no. of filings in 2001-2012, filings by state/region
- **Foreclosure trends**: discussion of foreclosures in 2011-2012, foreclosure rates, findings of Mortgage Bankers Association
- Findings of Federal Reserve "Survey of Consumer Finances".

Tables

- Market potentials of the major segments of alternative financial services industry (check cashing, money transfer, pawn shops, payday loan services)
- Consumer credit outstanding and household fixed obligation ratios: 1992-2011
- Debt payments relative to family income: 1998, 2001, 2004, 2007
- U.S. non-commercial bankruptcies, by type: 1991-2011
- U.S. population living below the poverty level: 1990-2011.

Regulation of the Industry (\$50)

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- Review of state regulations.
- Review of federal regulations.
- Discussion of Bank Secrecy Act, Money Laundering Suppression Act, USA Patriot Act, Gramm-Leach- Bliley Act

Table: State Regulations on Pawnshop Interest Rates and Fees

Industry Size, Growth, Forecasts (\$200)

54-66

- Industry revenues and number of projected stores for 1999 through 2012 analysis, sources of industry size estimates
- Findings of interviews with heads of state pawn associations: discussion of gold prices/scrap selling/gold buyers, effects of the recession, customer profile, merchandise sales
- 2010-2013 F \$ revenues/growth projections for: Cash America, EZCorp, First Cash Financial, by stock analysts

Industry Size, Growth, Forecasts (continued)

- Discussion/estimates of avg. revenue per pawn shop
- 2008-2009 \$ size of mkt. performance during the recession
- 2010-2011 \$ size of mkt. performance during the recovery
- 2012 outlook \$ size of mkt.
- 2016 long-term forecast, \$ size of mkt., rationale

Table:

- Industry receipts, annual % change: 1999-2016 F
- Population per pawn shop, by state.

Industry Structure & Operating Ratios (\$200)

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2007 vs. 2002 Census Survey Data

In-depth analysis of 2007 U.S. <u>Census of Services Industries</u>: total industry receipts; receipts by size of firm; revenues by source of receipts; legal form of organization; industry concentration ratios; single and multi-unit operations; geographic analysis by state and standard metropolitan area

Tables:

- No. of Firms, Establishments, \$ Receipts, No. of employees: 2002, 2007
- Pawn shop Industry Receipts, Annual Payroll and No. of Employees: 2002, 2007
- Pawn shop Establishments: Average Receipts, Payroll, and Number of Employees: 2002, 2007
- Pawn shop **Receipts, by Size of Firm**: 2007, 2002
- Pawn shop Receipts, by Size of Establishment: 2007, 2002
- Pawn shops Industry, **Sources of Receipts**: 2007, 2002
- Pawn shops Establishments and Receipts, by Legal Form of Organization:
- 2007, 2002 (corporation, partnership, sole proprietor)
- Pawn shop Concentration Ratios (mkt. share), By Estab. Size: 2002
- Pawn shop Ratios, by **Single Unit vs. Multi-unit Firms**: 2007, 2002
- Pawn shops, Ranked By Receipts, **By State**: 2007
- Pawn shops, Ranked By No. of Establishments **By State**: 2007
- Pawn shops, Ranked By No. of Estabs. for the 50 Largest Cities: 2007

Competitor Profiles (\$250)

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In-Depth Profiles (Headquarters location, services, recent acquisitions, payday loan business, detailed 2007-2011 financials, revenues by type, foreign markets, profit margins, outlook and strategies).

- Cash America International, Inc.
- EZCORP, Inc.
- First Cash Financial Services

Table

• The major pawn shop chains: Number of retail outlets, U.S. pawn shops, 2010 and 2011 revenues.

Reference Directory of Trade Associations & Other Sources

104-111

• Address, phone, contacts for major trade groups, consultants, list of industry studies and articles, Wall Street analysts/research reports.

<u>Table</u>: State Pawnbroker Associations - contacts and phones.