



Pest Control Service 24/7



- ✓ 24/7 nationwide, rapid response
- ✓ BPCA certified technicians
- ✓ Online information & audit trail
- ✓ One call eradicates all pest problems



Did you know...

75% of all pests reported by businesses are **rodents**



Inadequate handling of **cockroach** infestations have led companies to be fined over **£5,000**



Experts predict a worldwide **bedbug** pandemic. London has seen a **threefold increase** in this decade alone



After summer there are around **40%** more wasps and nests house up to **6,000** inhabitants each



Pest infestations are a very real problem for over **1 in 10** UK small and medium sized enterprises*

*www.smeweb.com

Protect your property and occupants from growing pest concerns ...

As the population continues to rapidly increase, so do the vermin and health risks associated with pest infestation. Landlords including housing associations, individuals and businesses are responsible for dealing with pest problems in or around their properties. Otherwise they carry the risk of prosecution, not to mention the damage to their reputations.

Legislation to note:

- Prevention of Damage by Pests Act 1949
- Health Services and Public Health Act 1968
- Health and Safety at Work Act 1974
- Food and Environment Protection Act 1985
- Food Safety Act 1990
- Food Hygiene (England) Regulations 2006



The penalties for failure to comply can lead to fines of up to **£20,000** or **six months in prison!**

There has never been a more important time to ensure your environment is pest free. Monitor, control and eradicate pests with SitexOrbis' trusted and experienced pest control technicians.

Common problem pests

Ants	Fleas	Moths	Silverfish
Bedbugs	Flies	Moles	Spiders
Beetles	Foxes	Pigeons	Squirrels
Cockroaches	Larvae	Rabbits	Wasps
Earwigs	Mice	Rats	Woodlice



SitexOrbis' pest control service

Whether a property is empty with pest infestation delaying its re-let, or is occupied but a duty of care needs to be upheld, SitexOrbis' pest control service provides:

- ✓ **Immediate action to combat infestation**
- 24/7, nationwide, one phone call, fast response.
- ✓ **BPCA / RSPH trained technicians to provide specialised treatment**
- Industry standard process, CRB checked, PDA equipped, highly trained.
- ✓ **Fully documented inspections and job completion**
- Online audit trail, 24/7 visibility, photographic evidence, real-time reporting.
- ✓ **Preventive measures against further infestation**
- Proofing, clean & clear service, infection control and other bespoke services.
- ✓ **Cost effective - Improved operational efficiency**
- Multi-skilled teams can be sent to complete additional tasks in one visit.

24/7 Nationwide integrated service



Assess >>>

Control and eradicate >>>



Online management system

Our trained staff will assess your premises for a solution to leave your home or business pest free. We clear the infestation and provide key advice on how to reduce the risk of future pest outbreaks.



Once pests have been eradicated, we remove conditions from the environment that gave rise to them in the first place. We then follow up with you at a later date to ensure the premises is still pest free.



With our web-based customer portal you can instruct and track job progress online. Features:

- **Control panel:** view real-time status of jobs, instruct, and place work requests online.
- **Reporting with trend analysis:** monitor work undertaken by all job types with a full audit trail.
- **Photos:** see a complete log of photographs.



Activity Reports



Photo Section



Job Audit

SitexOrbis provides conventional and specialist internal and external cleaning and clearance services to 20,000 properties annually. As a **licensed waste carrier** we protect the environment and your duty of care to dispose of waste in a manner that is fully compliant with the Environment Agency regulations.

An integrated service ...

Inspection + Eradication + Disinfection + Clean & Clear + Monitoring + Online management

Unlike most pest control firms, SitexOrbis delivers a one-stop service solution tailored to your exact needs, saving you the money and hassle of managing multiple sub-contractors.



Rubbish clearance



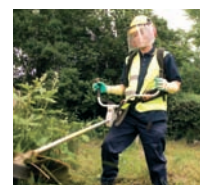
Pigeon guano



Mould eradication



Infection control



Garden clearance



Sharps removal



One call does it all 24/7 0800 083 0850

Trusted team

- BPCA / RSPH trained technicians
- 5 years employment vetted
- CRB checked
- Locally recruited
- Uniformed staff
- Compliance with health and safety regulations
- Risk assessment for all jobs
- Committed to performance monitoring
- Equipped with PDA's for instant reporting



24/7 services

Instruct online and track job progress on our real-time, web-based customer portal



Security

- Sitex® steel / Polymer screens
- Masterguard keyless door
- Security doors
- Emergency boarding
- Meter box / letter box covers
- Fencing and bollards
- Mobile site security patrols
- Risk assessments
- Bespoke security solutions
- eMAKS (electronically Managed Access Key Systems)
- iSECURITY solution – iTRAP alarm & iDOOR steel security **NEW**
- Communal access doors

Alarms & Monitoring

- Temporary radio and GSM wireless intruder alarms
- Videofied alarm with visual verification
- 24/7 alarm monitoring and reporting
- Nationwide emergency response
- Battery powered – in excess of 9 months' battery life
- Sequential verification
- Alarm peripherals – PIRs, boiler tamper, smoke detectors, loop guard, water detectors, vibration sensors and sirens
- Remote access to arm/disarm

Clean & Clear

- Internal and external cleaning and clearance
- Specialist cleaning (body fluids and human waste removal)
- Removal of hazardous materials
- Drug den cleaning, needle sweeps
- Pest control and disinfection
- Fly-tipping and bulk waste removal
- Graffiti removal
- Landscaping
- Licensed waste carrier
- Garden clearance and tidy
- Communal area cleaning
- Infection Control
- Mould Eradication

Regeneration

- Pre-demolition security steel screens "Permascreen"
- Kitchen and bathroom strip outs
- Disconnection of services
- Removal of gas bottles and other dangerous goods
- Hazardous material disposal
- Demolition or repair work
- Property inspection
- Rubbish clearance, white goods removal
- OEC – online energy compliance

Response & Resolution

24/7 Call Handling & Resolution

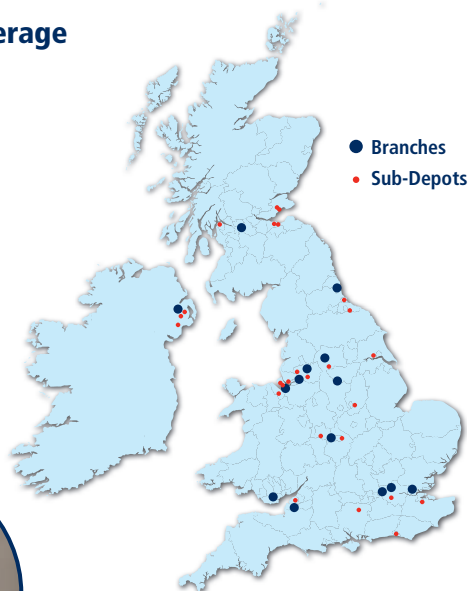
- Cat II BS 5979 Alarm Receiving Centre
- Bespoke repairs and maintenance service
- Anti-social behaviour victim support line
- Accident and incident reporting
- Vacant property facilities management

24/7 Intelligent Alarm Monitoring

- code5® Lone Worker Protection
- Social and welfare alarm monitoring
- CCTV monitoring
- Hosted access control
- Intruder alarm



Nationwide coverage



One call does it all 24/7
0800 083 0850

info@sitexorbis.com www.sitexorbis.com/pestcontrol

