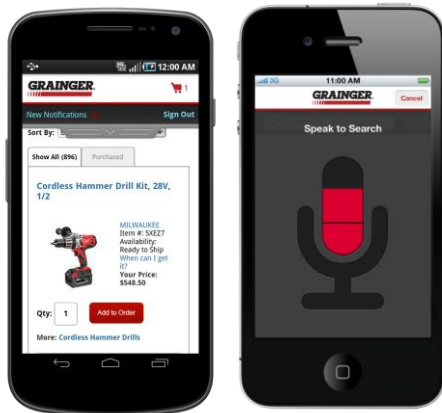


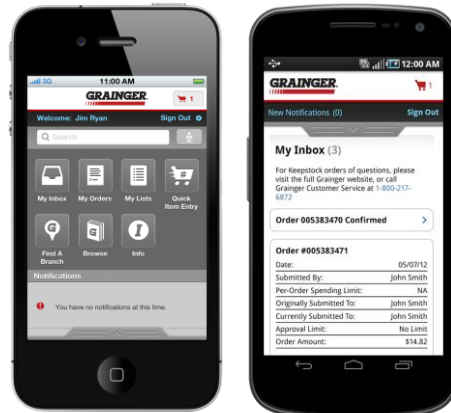
Grainger Mobile App – Features and Benefits

Grainger introduces its app for iPhone and Android smart phones providing instant access to Grainger’s 900,000 products and making it even easier for customers to search for products, see account pricing, check product availability and quickly order products while on the go.

Convenient



Personal



Integrated Cart

The items added to a shopping cart from the app are also available on customers’ desktops, and vice versa – they can add items to shopping carts from their computers and then confirm the items from the job site and place the order.

Real Time Product Availability

Select “When can I get it?” from the product search results to get expected ship arrival date or find out which nearby branches have the items in stock.

Voice Search

Powered by Nuance’s cloud-based Dragon voice recognition technology, customers can quickly and easily search for products.

Find a Branch

Quickly find branches based on location, zip code, area code or even state.

Quick Item Entry

Quickly add items to shopping cart without having to start a search.

My Inbox

View Order Management System (OMS) orders that are pending approval and quickly approve them regardless of location.

My Orders

Access orders placed online within the past six months to check order status or reorder the same products.

My Lists

Access the same personal and shared lists already set up on Grainger.com to quickly reorder products.



To Download the Grainger App, search “Grainger” in the [Apple App Store](#) or on [Google Play](#).

Grainger Mobile App – Frequently Asked Questions



How do I download the Mobile app?

The iPhone App can be downloaded from the [Apple App Store](#) and the Android app is available on [Google Play](#).

How much does it cost to download the App?

The Grainger App is free.

How does the Mobile App help me get my job done?

If you don't have easy access to a desktop computer to browse Grainger.com, you can use your smart phone to access the app instead. Search for products, place an order, find the nearest branch or even approve a pending OMS order—all with the app.

Does Grainger have a mobile website in addition to the App?

Yes. To access the Grainger mobile website, you can visit Grainger.com from your smart phone's web browser. On the mobile site, you can search for products, sign in, check real time product availability, place an order and find the nearest branch.

What is the difference between the app and the mobile site?

To access the app, you need to download it to either an iPhone or Android smart phone. The Grainger app provides a personalized experience and easy access to information on Grainger products. In contrast, the mobile site is accessible from any smart phone without a download.

Does the Mobile App require a different login than the full site?

No, the same user id and password can be used on the full site, Mobile App, and Mobile Site.

Where can I share feedback about the Mobile Site or App?

Please submit feedback to mobile_feedback@grainger.com.

What if I need help using the Mobile App or Mobile Site?

Call Customer Service at 1-800-217-6872 for assistance.

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