

## Camp Eagle's 40 mins with Hotelogix

### (A CASE STUDY ON CAMP EAGLE, TEXAS)

Nestled in a beautiful and rugged environment, Camp Eagle, located Texas is perfect for every kind of outdoor adventure and extreme sport. While beauty and adventure draw many to the camp, it's the experiential Bible-based curriculum and relationships that Camp Eagle nurtures with its customers leaves a lasting impact on their lives. Camp Eagle is a property with 215 rooms, and with the record of less than a day they decide what they wanted, it was Hotelogix. Proudly, boasting of having several types and numbers of rooms in their campus, to give their customers or whatever they look for.

"We needed something that would help us internally keep track of who is using which lodging facility, as well as other facilities across our campus, to prevent double bookings. Also, we were trying to find a way to allow some guests to go online and book rooms as per their convenience," says Joshua Nelson, Retreat Co coordinator, Camp Eagle.

### Preventing double bookings, was the concern

With the growing number of guests, employees, programs, and lodging availability, they needed a system where all the employees could log on if necessary to see what was available, at any given point. They also wanted to prevent double bookings and give their customers a chance to go online and book rooms as per their comfort. After thorough googling and researching with their expertise they finally found Hotelogix that would suit all their needs, taking care of their critical hotel operations and easing the use of it.

### Transparent trial experience expedited the decision to use Hotelogix

Since the accelerating business does not stop, they needed the system as quickly as possible, ready to use and get going. Hotelogix helped Camp Eagle to opt the system within 40 minutes of engagement on the fly, as they were immensely convinced about the transparent usage of the system. "We went with Hotelogix because of their timeliness in getting back to me and allowing us to try their program. It provided what we needed in the quickest and timeliest manner," Joshua adds.

They wanted a system that would efficiently take care of all the critical hotel operations like check in, checkout, reservations, generate reports and they could access it from anywhere and at any time. Being on 'cloud' helped them attend the needful. It helped them streamline the hotel operations and in no time they could use the system efficiently and get adapt to it.

## Hotelogix proved to be beneficial

Hotelogix was simple to use, easy to adapt and a web solution that would meet the pocket demands of any small and mid-segmented hotel industry. "Since we were running out of time to get a program in place, we decided on Googling a solution, Hotelogix came up we tested it, compared prices, it was something that looked like and thought we could use it judiciously. Within a month's time I had all of my staff on the system and it was ready for use. It took my staff a little over a month to completely feel comfortable with the system," says Joshua.

## Conclusion drawn

Thousands of guests enters through the gates of Camp Eagle, and Hotelogix makes it possible to keep up with the number of guests and their reservations via online booking, simplifying the booking standards for them. Simplified workflow has saved their time in managing bookings and guests. It now allows their guests to book directly online and the critical operations are handled skillfully by the system.

## A SKIM

Property Name	Camp Eagle
Location	Texas
Favorite Feature	Ease of use and Cloud
Why Hotelogix	<ul style="list-style-type: none"><li>• Critical hotel operations are handled skillfully</li><li>• Friendly staff and easy to adopt</li><li>• Keep up with the number of guests and their reservations via online booking</li><li>• Cloud help them access from anywhere at any point of time.</li></ul>