



Citizen Request Tracking

FastTrackGov, from Mitchell Humphrey, is an on-demand, subscription-based solution to automate the submission, assignment, routing, and response to citizen requests related to Building Safety, Parks and Recreation, Operations and Maintenance, Code Enforcement, and many more. *FastTrackGov* enables you to deliver exceptional citizen service, significantly streamline workflow, and lower your cost per citizen served.

FastTrackGov Delivers:

- A new era of citizen convenience, allowing citizens to submit requests via the Internet
- Unprecedented revenue maximization opportunities with fully automated processes and controls
- Lower cost per citizen served, with automatic messaging among departments, approvers, and citizens
- An innovative pricing concept that requires no capital outlay

Citizens Can:

- Conveniently submit requests for service from their home or business
- Track the status and progress of their requests on-line
- Take advantage of a system knowledge base to look up information and answer questions
- Get their requests processed and addressed in significantly less time

Clerks and Administrators Can:

- Electronically communicate with all requestors and coworkers
- Track and manage all departmental requests through a central database
- Improve internal controls with automated assignment of all tasks
- Respond to citizen requests faster and more efficiently

Public Officials Can:

- Easily analyze operational results (requests received, in process, addressed, etc.)
- Enhance citizen satisfaction by processing requests faster and easier
- Improve staff efficiency and reduce administrative costs
- More effectively prioritize projects based on citizen demands

FastTrackGov provides a powerful, yet affordable way for you to realize all of these benefits - all with no upfront cost required - just sign up now and begin using *FastTrackGov* today. For further information, visit www.fasttrackgov.com or contact us today to learn how you can take advantage of our rapid implementation process to start benefitting from *FastTrackGov* right away.

**Sign Up and Get Your
FastTrackGov Benefits
Right Away...with
NO CAPITAL EXPENDITURE.**

Call 1-800-237-0028 to schedule your complimentary demo today!