

August 7, 2012

Dear [REDACTED]

UPMC Presbyterian  
Clinical Administration

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An outbreak of Hepatitis C virus (HCV) was recently identified at a hospital in New Hampshire. Investigators linked these infections to a health care worker infected with HCV who is suspected of tampering with pain medications that were then given to patients. This individual has been arrested.

We have learned that this person worked in several states over the last few years, including Pennsylvania. He worked at UPMC Presbyterian for 47 days (March 17 to May 7, 2008) as a temporary hire from Maxim Staffing Solutions. Although it is not known whether he was infected with Hepatitis C when working at UPMC, we are recommending that patients who were potentially exposed to this health care worker be tested for HCV. Our records indicate that you had a procedure at UPMC Presbyterian during this time frame.

Even though it has been over 4 years and the risk of any infection is very low, it is important for you to be tested because people with Hepatitis C do not always have symptoms. UPMC will cover the cost of this testing. Test results could take 7 to 10 days and the results will be sent directly to the primary care physician you request. You may also have a copy of the results sent to you.

Included with this letter you will find:

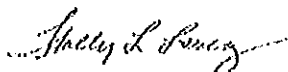
1. Instruction for Hepatitis C Testing (PINK SHEET). If you have questions after reviewing the insert, please call 1-866-751-1387 or 412-390-3340. We will do our best to answer any questions you may have.
2. Hepatitis C Antibody Laboratory Test Ticket (BLUE SHEET). Take this Blue Test ticket along with you.
3. Hepatitis C Fact Sheet (YELLOW SHEET)

We are working closely with the Allegheny County Health Department (ACHD) and the Pennsylvania Department of Health (PA DOH). If you have questions, you may contact the health department at 412-687-ACHD (2243) or 1-877-PA HEALTH (724-3258). For further information about HCV, you may check the state DOH website ([www.health.state.pa.us](http://www.health.state.pa.us))

Our doctors, nurses, and staff work very hard to ensure the safest level of patient care. We are very sorry that someone sent to work for us by a temporary employment agency may have put our patients at risk while under our care.

Thank you for your patience and continuing confidence in working with us through this difficult situation.

Sincerely,



Holly L. Lorenz, RN, MSN  
Chief Nursing Officer and Vice President Patient Care Services  
UPMC Presbyterian