



DESKTOP ALERT

Instant notification and information sharing across IP networks

Communication is a fundamental part of your everyday operations. Any disruption to the flow of information can result in loss of reputation, loss of revenue or even loss of life. To mitigate these risks, organizations are seeking new ways to alert employees with immediate verification of message delivery. Companies, large and small and serving diverse industries, use the Desktop Alert notification system available from Cassidian Communications, an EADS North America company.

Instantly disseminating messages to thousands, the Desktop Alert notification solution turns any networked PC or laptop into a highly effective and reliable channel for urgent communication. Its audible and visible alerts take

precedence over all other open applications, appearing in the recipient's foremost screen and remaining open until physically engaged. Intuitive, rich media allow these notifications to include streaming video, images, text, interactive Adobe® Flash files, etc., increasing awareness of potential hazards, operational changes and more.

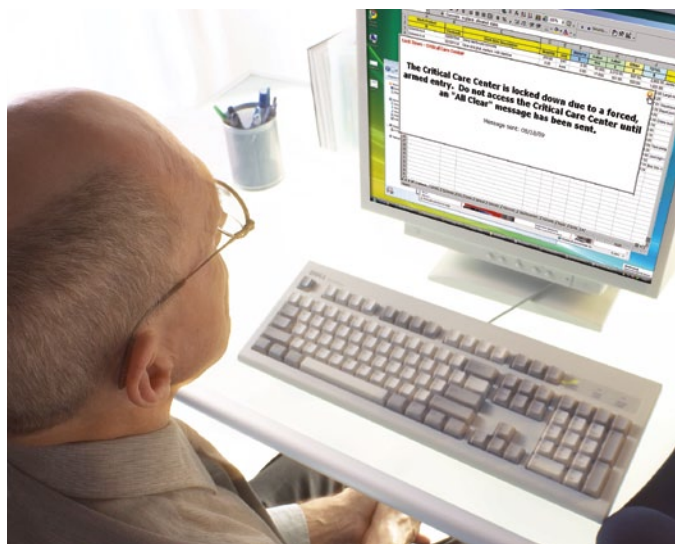
Desktop Alert Uses

- Fires
- Building evacuations
- Security threats
- Workplace violence
- Severe weather
- Compliance
- HR communications
- Traffic delays
- Shelter-in-place activations

The Desktop Alert notification solution includes an Active Directory scanner that automatically checks for changes every 20 minutes. This simple, scheduled activity not only confirms data accuracy, but also saves both time and money in system maintenance. It also features Microsoft® Client Authentication, providing user recognition, regardless of the workstation's location, and multiple profiles on all networked computers.

With the Desktop Alert solution, content delivery rates consistently measure at an impressive 100 percent. Accordingly, Cassidian Communications clients often attest to knowing – with absolute certainty – their message(s) will be delivered and engaged in





With the Desktop Alert solution, messages are prominently displayed on all networked devices, providing recipients instantaneous incident-related information or potentially life-saving instruction.

virtually any situation. They know they will receive prompt, professional technical support should the need arise, and all are encouraged to take part in Cassidian Communications University, the company's comprehensive education program.

The Industry Leader

A pioneer and trusted partner in mission critical communications, Cassidian Communications, an EADS North America company, provides key technologies for public safety, federal and corporate markets. Our full-circle security and communications portfolio includes 9-1-1 call center CTI applications for call processing, CAD, mapping and information management, as well as managed services, notification solutions and services, and P25 land mobile radio networks.

Key Benefits

- Instantly sends alerts to groups, IP addresses, multiple domains, buildings and individual users enterprise wide
- Multimedia enabled (sharing of audio and files) for greater situational awareness and collaboration
- Reduced lag time from initial notification to response
- Enhanced personnel accountability and resource protection
- Brief, hassle-free installation with no disruption to IT
- Completely scalable to meet site-specific communication requirements
- Real-time data and user status updating (Ajax and Active Directory scanner); little or no time needed to maintain
- Guaranteed content delivery, consistently measuring at an impressive 100 percent

Key Features

- Simple to use; a highly robust, yet very intuitive, application
- Integrates with GiantVoice® and other IP-addressable appliances and services across enterprise networks
- Operates behind an SSL certificate, running as a seamlessly transparent and highly secure application
- Distributed, three-tier architecture with 2048-bit data encryption and failover redundancy
- Accommodates an unlimited number of users and communication devices
- Includes embedded, web-based HTML editor for rapid, easy and well-designed alert creation
- Fully integrated, tab-based management interface (dashboard) for easy navigation
- Quick and easy implementation, leveraging existing infrastructure (requires no new devices or ports on network)
- Comprehensive, real-time reporting for a full audit trail

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