



NEWS RELEASE

January 15, 2013
For Immediate Release

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TREASURY ANNOUNCES CHARTIER APPOINTMENT TO THE IRS TAXPAYER ADVOCACY PANEL

*Federal Advisory Committee Designed to Reduce Taxpayer Burden and Improve
IRS Customer Service*

WASHINGTON, DC – The U.S. Department of the Treasury announced the appointment of Kirk Chartier to serve as a member of the Taxpayer Advocacy Panel (TAP). The Panel members represent local taxpayers and work on national issues, making recommendations to Internal Revenue Service (IRS) Taxpayer Advocate Service and writing an annual report for Congress that summarizes TAP's activities and recommendations.

Kirk Chartier lives in Atlanta, GA and is one of two representatives from Georgia. The Panel is a group of volunteers from all 50 states, the District of Columbia and Puerto Rico, who offer taxpayer perspectives on critical tax administration programs and work to improve the IRS. "I'm proud to represent the issues and concerns of taxpayers," Kirk said, "I look forward to meeting with individuals and groups throughout the state and using my expertise in online customer engagement to help improve the IRS." Kirk will serve on the Toll Free Project Committee focused on identifying ways to improve taxpayers' experience and IRS customer service.

TAP representatives conduct outreach sessions with local groups and individuals to collect grassroots issues and feedback on specific issues. They also work directly with IRS executives on priority topics. Panel members bring expertise to the issues from their backgrounds as teachers, attorneys, small business owners, accountants, public administrators, and retired military.

"The new panel members play a critical role by helping to ensure the IRS provides quality taxpayer service to all taxpayers," said Nina Olsen, IRS National Taxpayer Advocate and head of the Taxpayer Advocate Service. She continued, "the IRS is committed to improving services and assistance to taxpayers and the input from the citizen volunteers at TAP has never been more important. The Taxpayer Advocate Service is committed to making sure the IRS seeks out and considers panel member's views on key initiatives impacting taxpayers before decisions are made."

If taxpayers have any questions about the TAP or would like to submit a suggestion to improve IRS services, please contact Kirk Chartier at KirkChartier@me.com, call the Panel's toll-free number at 1-888-912-1227, or use www.ImproveIRS.org.