

Incident Tracker

Integrated Incident and Claims Management



When incidents occur with product delivery systems like pipelines, fiber lines and cables, energy and utility owners must gather accurate and comprehensive data in order to recover costs and to comply with regulations.

Incident Tracker enables energy and utility owners to centrally document and manage all activities related to a product delivery system incident, such as excavation damages and other accidents that can slow or disrupt the flow of the product. A cloud-based application, Incident Tracker streamlines the claims intake process from the initial report to litigation. Incident Tracker data is available via UtiliSphere Intelligence Center for enhanced insights via reports, dashboards, and analytics.

Recoup More Costs, a Recoup Them Quicker

By gathering the most accurate and comprehensive data possible using Incident Tracker, you can feel confident as you prepare for the next litigation. And because Incident Tracker helps automate the incident and claims management process, this reduces the time between accident and cost recovery.

Ensure Compliance

Incident Tracker provides a complete audit history of incident or accident, making it easier to comply with audit requests.

Reduce Future Incidents

Gain deeper understanding of historical trends, such as problem areas, annual cost, and recurring excavators, by matching incidents/accident with excavators and excavation requests.

Benefits

Recoup More Costs

Reclaim the maximum amount possible from the party that damaged the infrastructure.

Recover Costs Faster

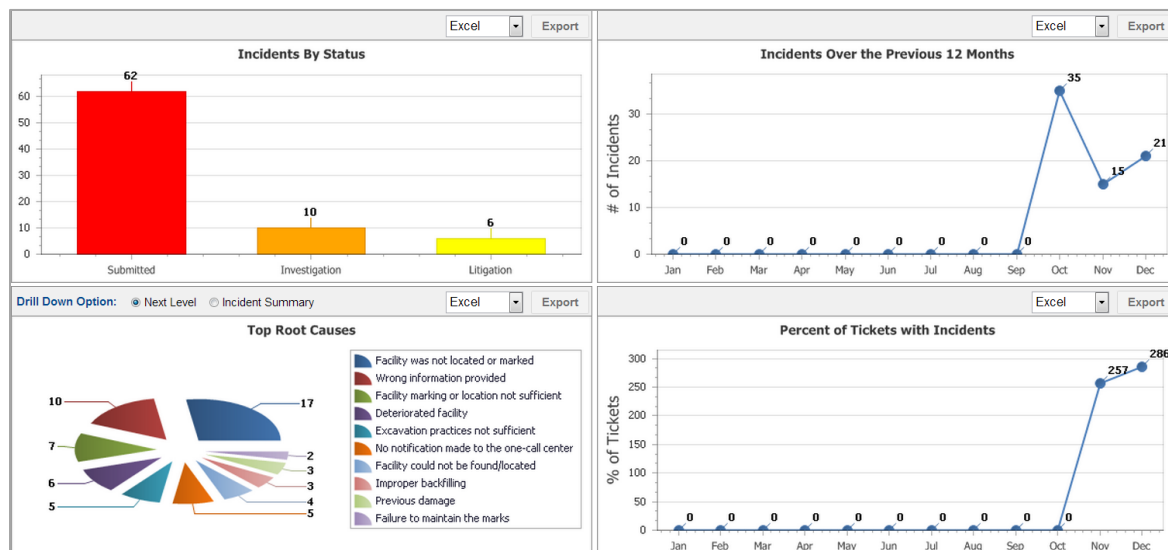
Automate the incident and claims management process reducing the time between accident and cost recovery.

Quickly Respond to Audits

Comply with regulatory requirements with complete audit history of incident or accident.

Gain Valuable Insight

Leverage analysis and charts to identify trends to help you plan the best actions to prevent future damages.



Quickly analyze incident trends to help identify trouble areas and take action to prevent future damages.