ScanStar

ScanStar for BMC FootPrints Service Core™

- An efficient, cost-effective method to track fixed asset inventories of capital equipment, computers, furniture and other resources

- Perform field audits, update information as necessary or add new items "on-the-fly"

- Keep a complete history of your assets. Know where they are, where they've been, who's been using them.

Complement auto-discovery software tools which can identify IT assets, but can't always locate them or determine ownership electronically. Because discovery software can only see what is connected to the network at the time the scan is performed, only 65-70% of actual IT assets are found. Without a physical means of tracking assets you will never have a complete picture of exactly what you have and where it is.

ScanStar is completely customizable and provides for item-specific forms allowing you to focus on tracking the properties you care about most.

Exploit the accuracy of barcode readers to more accurately track your assets through the use of common optical barcode tags. ScanStar will allow you to record the movement of inventory items from one location and/or user to another and provides a record of all actions associated with an item throughout its lifecycle.

Speed entry of asset data into your system at time of receipt. Enter common information for large equipment orders once then scan each item to record the data quickly and easily.

RightStar SYSTEMS

ScanStar

Features and Benefits

Imagine walking through your organization, scanning a barcode on a PC and being presented immediately with the manufacturer, model, lease/warranty expiration date, the location and staff assigned to the unit. Is the information correct? If not, update the properties on the handheld device and you're only a sync away from a properly identified asset. You scan the monitor next to the PC only to discover it's not in your CMDB! No problem, add this piece of equipment on your scanning device to be created in the CMDB shortly thereafter.

ScanStar allows field auditing to this extent by providing user-defined forms which are customized to represent the data you wish to track. Using these same customizable forms you've got the ability to receive items to your warehouse quickly by pre-loading properties that correspond to the order (vendor, cost, order number, etc.) then simply scanning each item to record all information in your CMDB. After you've finished receiving your orders, track the movement of your assets to the staging area, deploy them to the field or bring them in for repair. Whatever the task, ScanStar keeps a record of every transaction in the Service Core CMDB.

CI TYPE-SPECIFIC FORMS

Every time an item is scanned, only the properties that you've chosen to track for that type of asset are displayed.

Platform-specific

WEB-BASED FORM DESIGN

Setup data connectors and customize your scanner forms in one easy to use web-based administration tool. *Version 2*

TECHNICAL SUPPORT

RightStar's support options are designed to help you quickly avoid and resolve problems or questions, ensuring the highest level of availability. All levels of support allow you to contact us by telephone, internet, and email.

For more information on any of our products or services please visit us on the Web at:

www.rightstar.com

ScanStar Modules

Receiving – Record information for large quantities of equipment upon receipt, quickly and easily. Enter common properties for an order only once … Examples include:

- Manufacturer & Model
- Asset Tag and/or Serial Numbers
- Item Description
- Accounting Information
- Warranty Information

Tracking – ScanStar records movement of inventory items from one location and/or user to another. It provides a record of all actions associated with an item throughout its lifecycle such as:

- Installation
- Reallocation / Movement
- Repair
- De-install / Excess

Verification - A simple scan of the barcode tag reveals as much information about an item as you care to track. Scan a user-applied asset tag or a manufacture's serial number barcode to reveal attributes such as:

- Manufacturer
- Model
- Physical Location
- Organization
- Person
- More…

System Requirements

Application Server

- MS Windows 2003 or 2008 Server
- MS SQL Server 2003, 2008, Express 2012
- Microsoft .NET Framework 3.5 SP1
- IIS 6 or IIS 6 Backward Compatibility Components (if running IIS 7)
- USB port or Windows workstation with USB for scanner synchronization

Barcode Scanner

- Microsoft ActiveSync 4.2 or higher
- Windows Mobile 5.0 or higher
- Compatible scanners:
  - Motorola (Symbol) MC Series
  - Janam XM Series
  - Intermec CK Series