



Aurora Compliance Encryption Services (ACES)

Aurora, a premier Symantec services partner now offers ACES to help clients optimize the wide range of security and key management features in Symantec's PGP and SEE Platforms.

Leverage Aurora's 8 years and 400+ Symantec encryption deployment experience to ensure compliance and refocus IT resources on critical projects.

Business Value

- Ongoing Compliance
- Up Time
- Reduced Maintenance Costs
- Knowledge Transfer
- Reduced Product Complexity
- Optimized Implementation
- Customized Training
- Subject Matter Expertise

About Aurora®

Aurora® provides enterprise-class security consulting services at midmarket price. Our security services are centered on Application Security, Network Security, and Endpoint Security.

For added flexibility, Aurora® offers Managed Security Services and SaaS services to help our clients achieve compliance and reduce risk, while providing continuous cost savings.

Key Features

Policy Validation: Revisit Policy Settings, Policy Design/Update, Make Policy Changes.

Best Practices: Server Setup Review for Configuration Best Practices, Including High-Availability/Disaster Recovery, Business Continuity Planning, Scalability Design, Encryption Key Server Functionality, Key Server Management Best Practices.

Upgrades*: Key Server Function Upgrade – Review, upgrade plan, Offsite Lab Pre-Upgrade Validation, Remote Production Environment Testing, Live Upgrade Assistance and Knowledge Transfer.

Updates*: Product Release Notes Review, Customer Specific Infrastructure Update Communication – Which updates are beneficial, and which can be avoided. Impact analysis.

Training & Knowledge Transfer: Ongoing Training & Knowledge Transfer. Admin. Helpdesk and New Hire training, Advanced Troubleshooting and Customization.

Documentation: Customer Environment-Specific Documentation. Training tool for new hires or for managed/outsourced IT.

Maintenance: Review Logs for errors. Seat License Management and Database Management.

Support Escalation*: Support Ticket Prioritization and Escalation with Symantec Support.

*Updated and Upgrades require valid Symantec software maintenance and support (SID#) contract. Support escalation also requires an existing ticket number.



Gold Partner