



**care director**

CareDirector enables agency staff and the people they serve to be better informed, more directly engaged and empowered, CareDirector is a case management system that provides actionable information allowing staff members who work in SUA's, AAA's and ADRCs to serve consumers and their families effectively. CareDirector helps consumers assess needs and options and plan for services, helps agencies budget and coordinate services, and streamlines the collection and management of service data for reimbursement and reporting purposes. Accessible Online or Offline, through Microsoft Outlook or a Web Browser and from a laptop or mobile device, CareDirector offers users total flexibility in terms of where and how they enter information.



**Engage • Inform • Empower**



# **caredirector**

**the flexible social care system**

CareWorks is a global software vendor with over 70 customers in the United States and across Europe, providing human services solutions that enable the public to fully participate in and direct their own support. Our software solutions powered by Dynamics CRM are designed to help human services agencies more effectively serve, engage and enable the people they serve. CareWorks brings a unique customer service approach to the delivery of social services; our software enables choice and control, puts human services organizations closer to the people they serve and improves organizational performance. Our information systems are certified for their high standard of quality and accessibility.

Our social services software information systems are supporting the work of over 15,000 social care and health professionals. We are proud to be recognized by our clients for our ability to build positive, personal and open working relationships.

We have developed strategic relationships with business and technology partners and systems integrators to ensure we have the right combination of knowledge, experience and technology to respond to the transformation of social care. As a Microsoft Gold Certified Partner, we have the highest level of competence and expertise with Microsoft technologies and have a close working relationship with Microsoft. As a Microsoft Citizen Service Platform partner, we provide local government with an open and cost-effective model of technology innovation so to deliver more citizen-centric services.



**careworks**

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