

## WE DO "WHATEVER IT TAKES" SINCE 1958



## AOG- AIRCRAFT ON GROUND SERVICE

ASSOCIATED GLOBAL SYSTEMS INC. 3333 NEW HYDE PARK ROAD NEW HYDE PARK, NY 11042 Telephone: 800-232-7723

E MAIL: AOG@AGSYSTEMS.COM WEB: WWW.AGSYSTEMS.COM





- > 24/7 AOG expediters are available at our Nationwide Customer Service Call Center
- >24/7 tracking and updates at every shipment point by email and also via our website
- >Our services include Next Flight Out (NFO), On-Board Courier (OBC), Priority Heavy Freight and Air Charter Services
- > Pickup within 60 minutes around-the-clock, 365 days a year including all holidays and weekends
- >75+ Domestic AGS logistics centers
- > Service to/from and within 205 countries
- > Over 50 year history with airlines and carriers allow us to offer very competitive rates as well extended cut-offs
- > Economy freight for return of core units or loaner units where an expedited service is not required



## NFO - NEXT FLIGHT OUT

Next Flight Out is our most popular mission critical logistic solution simply because it offers expedient service as well as tracking all the way from pick-up to POD. Your mission critical shipment is picked up within 60 minutes regardless of the time of day. AOG expediters utilize our 53 year relationship with all airlines to support you with the quickest and most efficient routing possible. This routing accounts for potential weather delays and airports that are experiencing delays due to heavy traffic.

Once your shipment is in AGS' hands, rest assured you will receive the best service as the shipment is managed, monitored and tracked by our AOG expediters 24/7. With our state of the art tracking software, we are aware of any potential deviation of the routing with enough time to provide prompt delivery. We provide real time status updates throughout the delivery process by email, phone, website tracking, or text per our customer's preference. We provide each customer with a special log-in to our website tracking program which provides real time status and important information pertaining to each shipment as well as the capability to run custom reports.

#### **NFO SPECIFIC SERVICES:**

- > Pick up in under 1 hour from most locations worldwide
- >Full delivery (Door to Door), Door to Airport (Hold For Pick Up)
- >Online tracking and updates throughout shipping process
- > Pickup and delivery ANYWHERE worldwide



## **EXPEDITED HEAVY FREIGHT**

Have a large or heavy shipment that needs to go out fast without compromising service? No problem, AGS Critical Services can handle any size shipment! We provide you with our specialized heavy weight services to almost any destination in the world.

Our AOG expediters are standing by 24/7/365 to handle your Expedited Heavy Freight. Even with oversized shipments, AGS can deliver a cost-effective, expedient service that is second to none. With our 50 worldwide logistics centers, we can have your Expedited Heavy Freight shipment routed anywhere in the world with ease.

Our 53 years of experience has provided us with unmatched relationships with trailer, trucking services, and Cargo Airlines worldwide. These long standing relationships allow us to provide competitive rates as well as ontime reliable delivery. We are in constant contact with our providers throughout each shipment process and can provide up-to-the-minute status at any point.

We have extensive experience handling all kinds of over-sized shipments especially aircraft engines and structural parts. Engines coming out of overhaul ship as Hazardous Material UN3166; this is no problem for our Special Services Agents. All agents are experienced in Hazmat and can answer any question you may have.

#### **EXPEDITED HEAVY FREIGHT SERVICES:**

- >Pick up under 2 hours worldwide
- > Door to door worldwide delivery available 365 days a year
- > Cost effective solutions to any logistic problem
- >Full HAZMAT transit
- >On-line tracking available for each shipment
- >AOG expediters available 24/7/365



## OBC- ON BOARD COURIER -HAND CARRY

For small critical aircraft parts, the quickest and most reliable service available is AGS OBC. By carrying the part on board as carry-on luggage this service offers unmatched reliability and transit time.

AGS OBC Service is unique in that the courier has the ability to deliver the shipment directly to the consignee. This allows for the quickest and most reliable service available to date. The courier has the ability to have the shipment cleared at the airport upon arrival and the need for a customs broker is not necessary. There is no off loading delay and customs clearance is 24 hours around the clock.

Upon arrival in the destination city, the courier has concise directions for delivery to prevent any delay. We supply our couriers with world phones which allow AGS to offer up-to-the-minute tracking, POD and also give our customer the peace of mind that the shipment is secured all the way through delivery.

#### **OBC SPECIFIC SERVICES:**

- > Pick up within 60 minutes of the call
- > Door to door service available anywhere world-wide
- >Quickest and most reliable delivery service available
- >OBC couriers located throughout the world ready at a moment's notice



## AIR CHARTER SERVICE

An AOG situation can cost you thousands of dollars in lost revenue. It is in these instances when AGS Air Charter Service can be utilized to meet your flight requirements. If you're grounded hundreds of miles out of a commercial airport or current flight schedules just don't meet your needs Air Charter Service can deliver. Air Charter Service allows AGS to deliver aircraft parts of any size and weight to any destination worldwide regardless of the commercial airline schedules.

No matter the size of the part required, AGS has a network of charter aircraft available 24/7, ready to dispatch at a moment's notice. From a short range helicopter to a long haul Boeing 747, we can meet any requirement you may have. AGS will arrange for pick up of the parts, loading onto the aircraft, transit, off load and delivery at destination. This is the ultimate full service door to door service.

#### **SPECIFIC AIR CHARTER SERVICE:**

- >24/7/365 availability of aircraft
- >Full door to door delivery
- > Delivery to any destination worldwide
- > Delivery solution for any part of any size



## **CUSTOMS BROKERAGE SERVICE**

**Customs Brokerage Services** from Associated Global Systems can clear your import shipments through customs at any port or airport in the U.S. AGS Customs Brokerage comprehensive services include:

- > Duty and Tax Calculations
- > Customs Bonds
- > Online Visibility to Entry and Delivery Status
- > Flexible EDI Solutions

When you choose AGS Customs Brokerage Service for your international shipping needs, you are guaranteed the following:

- > A highly competitive price
- > Web technology to keep you updated on every transaction
- > A well trained professional staff
- > The most rigorous controls on security
- > The highest level of service standards

# AGS INTERNATIONAL SHIPPING SOLUTIONS

#### **AGS Provides Exceptional International Shipping Logistics**

AGS offers a full spectrum of value added international shipping services to more than 800 cities in 205 countries. Associated is your ideal partner to handle your international freight shipping and logistics requirements. From small packages that require door-to-door delivery to large heavyweight machinery to remote areas, Associated will meet your deadline - around the clock, around the world with precise international shipping logistics.



CORPORATE HEADQUARTERS ASSOCIATED GLOBAL SYSTEMS INC. 3333 NEW HYDE PARK ROAD NEW HYDE PARK, NY 11042 TELEPHONE: 800-232-7723 E MAIL: AOG@AGSYSTEMS.COM

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