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Coralville Marriott Hotel & Conference Center Receives High Marks For Customer Satisfaction

Coralville hotel named in the top 20 properties across six categories in recent customer satisfaction surveys.

Coralville, IA – It's good being on top. The <u>Coralville Marriott Hotel</u> has just announced that, in the latest company customer service satisfaction survey, the property ranked in the top 20 properties brand-wide across six individual categories.



The Coralville Hotel received a perfect score in the Quality of Service Concierge Lounge category and placed first across all brand properties. Customers also rated the hotel No. 2 brand wide for "Everything in Working Order." Other categories that the hotel in Coralville ranked in include Room Cleanliness (seventh brand wide), Building Maintenance (fifth), Overall Meeting Facilities (fourth) and Overall Guest Satisfaction (17th).

"We're ecstatic about these latest results," said Jeff

Peller, General Manager of the Coralville, Iowa, hotel. "We do our best to give our customers the very best hotel experience, and it gives me great satisfaction to see that our guests have rewarded us with such positive response."

The <u>Coralville hotel</u> specializes in hosting groups and travelers and focuses on comfortable stays and welcomed amenities in each of its guest rooms. Whether traveling for a conference or for leisure, guests staying at the Coralville hotel will enjoy comfortable beds with pillow-top mattresses, custom duvets and stylish décor. Guests can connect via complimentary wireless high-speed Internet access, or tune in to premium movie channels on 32-inch LCD televisions.

When guests get hungry, a quick stop at the Edgewater Grille is in order. This Coralville restaurant delivers big flavors for breakfast, lunch and dinner, with special breakfast buffets and delicious entrees including steaks and chops.

Few <u>hotels in Coralville</u> offer as many meeting rooms as the Marriott, which features 30,000 square feet of flexible space across 20 meeting rooms. Groups of all sizes will discover a space configured just for them, with the largest meeting space measuring an impressive





29,596 square feet with capacity for 4,050 individuals. Experienced event staff ensures that all groups have their needs met from every meeting's beginning to end.

Whether booking a meeting or simply looking for a comfortable place to stay, guests will have an easy choice when selecting hotels in Coralville: the top-rated Coralville Marriott Hotel & Conference Center.

About the Coralville Marriott Hotel & Conference Center

Located adjacent to the University of Iowa, the Coralville Marriott is one of the premier hotels in Coralville. Featuring smoke-free accommodations and the area's largest meeting space, this Coralville hotel is within easy reach of Cedar Rapids and Des Moines. The perfect place for conferences, elegant weddings and retreats of all sizes, the Marriott hotel in Coralville features 60,000 square feet of event space, including a 30,000-square-foot exhibit hall and innovative guest rooms equipped with free wireless Internet access, plasma TVs, Marriott Revive bedding and spacious workspaces. Guests can enjoy this Coralville hotel's walking trails, dining, indoor pool, 24hour health club and unique Iowa Writer's Library, housing manuscripts from the country's oldest society of writers. Enjoy a delicious meal at Edgewater Grill, the onsite Coralville Restaurant. Escape to the full-service Coralville Marriott Hotel for an unforgettable stay in Coralville. For information, visit www.CoralvilleMarriott.com.