



The Greentique Concept

In 2004, Greentique Hotels of Costa Rica expanded their management of Si Como No Resort Spa and Wildlife Refuge to include the addition of Villa Blanca Cloud Forest Hotel and Nature Reserve in San Ramon de Alajuela. The third member to join the group was Aguila de Osa Inn & Marine Frontier in Drake Bay, near Corcovado National Park.

Each property is operated in accordance with the highest eco-tourism standards, preserving the "Magic of Nature" by striving to maintain the minimum impact while also providing "Exceptional Costa Rica Experiences".



C.S.T. Members

Greentique Hotels of Costa Rica follow the standards set by C.S.T. (Certification in Sustainable Tourism) Program for Costa Rican hotels.

We welcome your feedback on our conservation and hotel management policies that are included for comment in our Hotel Guest's Surveys and printed information available at the Concierge Desk and on our hotel websites.

The Costa Rican Tourism Institute (I.C.T.) manages C.S.T. and was designed to differentiate tourism sector based on the degree to which they comply with a sustainable model of natural, cultural and social resource management.

C.S.T. is regulated by the Costa Rican National Accreditation Commission and consists of a scale of up to five (5) green leaves of sustainable tourism achievement.



Evaluation Aspects

Physical - Biological Parameters

Interaction between the company and its surrounding natural habitat.

Infrastructure and Services

Management policies and the operational systems within the company and its infrastructure.

External Clients

Interaction of the company with its clients in terms of how much it allows and invites the client to be an active contributor to the company's policies of sustainability.

Socio - Economic Environment

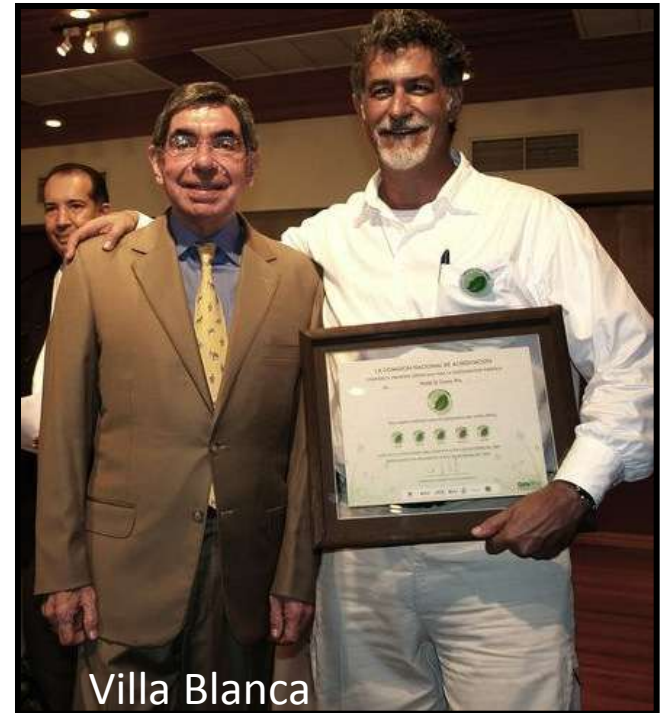
Interaction of the company with the local communities and the population in general.



5 Green Leaves Members since 1995



December 9, 2010 presentation
with Lic. Carlos Benavides
Minister of Tourism



Presentation in The Nacional
Theater presentation with
President Óscar Arias Sánchez

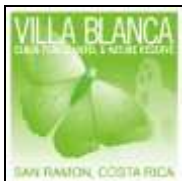
Physical and Biological Environment

Policies and Programs



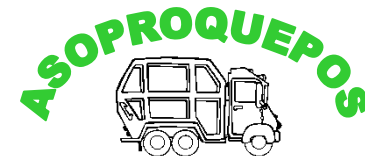
Greentique Hotels of Costa Rica is committed to promoting and preserving World Heritage sites through sustainable tourism by:

- * Implementing the World Heritage Alliance principles
- * Participating in staff training programs
- * Educating customers about World Heritage
- * Supporting community development around World Heritage sites
- * Engaging employees to support the local community
- * Supporting the United Nations in its efforts



Physical and Biological Environment

Emissions and Waste



Physical and Biological Environment

Emissions and Waste



Laundry Grey Water Plant



Grease Tramps



Physical and Biological Environment

Emissions and Waste



Production of bacteria's for the sanitation systems.



Bocachi and Worm Compost



Physical and Biological

Natural Areas (National Parks / Protected Areas)

Guest information on local attractions



Manuel Antonio Nature Park and
Wildlife Refuge



Physical and Biological

Natural Areas (National Parks and Reserves)

Information of Community Activities and Attractions



Cloud Forest Nature
Trails and Tours



Cloud forest nature walk &
Quetzal tour



Infrastructure and Services

Maintenance of water



Grey Water Treatment: “Aquatic Gardens”



Infrastructure and Services

Conservation of Energy



Energy Savings
Programs Restaurant
Rico Tico (Illumination)



Alternative Solar
Energy Consumption



Infrastructure and Services

Conservation of Energy



Energy Savings Programs (Natural Illumination)



Alternative Solar
Energy Consumption



Infrastructure and Services

Food and Beverage



Support of Local Vendors



Organic Vegetables & Herb Gardens

Infrastructure and Services

Cleaning and Laundry Products



Water Quality Reports March 2012
 Certification of bio-degradable products



LABORATORIO QUIMICO LAMBDA
 Tel: 2226-1168 / 2226-4462 • Fax: (506) 2226-4462 • Apartado: 877-1011 San José, Costa Rica
 Email: lambda@rccr.co.cr

RESULTADO DE ANALISIS # 252,716

— RESULTADO DE ANALISIS MICROBIOLÓGICO —

FECHA: 2 DE ABRIL DE 2012 SOLICITANTE: HOTEL VILLA BLANCA
 ATENCIÓN: Sr. MARCO CALDERON

REFERENCIA: MUESTRAS VARIAS, RECIBIDAS EN EL LABORATORIO LAMBDA EL DIA 27 DE MARZO DE 2012.

MUESTRA:	COLIFORMES TOTALES* (N.M.P./100 mL)	COLIFORMES FECALES* (N.M.P./100 mL)
AGUA POTABLE	< 1	< 1
HIELO	< 1	< 1

OBSERVACIONES:

- ** ENSAYO NO ACREDITADO
- * ENSAYO ACREDITADO
- N.M.P./100 mL: NÚMERO MÁS PROBABLE POR CIENTO MILILITROS DE MUESTRA.
- VER ALCANCE DE ACREDITACIÓN DEL LABORATORIO QUIMICO LAMBDA EN LA DIRECCION ELECTRONICA www.rccr.or.cr
- PROCEDIMIENTO ÚNICAMENTE DE REFERENCIA: STANDARD METHODS FOR THE EXAMINATION OF WATER AND WASTEWATER, 21ST EDITION, 2005: 9208(B), 9208(C), 9208(F), 9223A, 9223B.
- MÉTODOS UTILIZADOS: LAMBDA PT-14 Determinación de coliformes totales, termotolerantes y *E. coli* en aguas potables, residuales, recreacionales y piscinas. MÉTODO VALIDADO EN EL LABORATORIO LAMBDA.
- DE ACUERDO CON LA TÉCNICA ANALÍTICA EMPLEADA PARA EL ANÁLISIS DE POTABILIDAD, LA EXPRESIÓN < 1 N.M.P. (100 mL) EN LA MUESTRA ANALIZADA INDICA QUE NO EXISTEN COLIFORMES, POR LO TANTO SE CONSIDERA CON COLIFORMES IGUAL A CERO Y MICROBIOLÓGICAMENTE POTABLE SEGUN DECRETO EJECUTIVO 32327-S.
- DIGITADO POR: cm
- CODIGO LAMBDA: 36021-2 Y 3.

Dr. CARLOS RAMÍREZ
 M.Q.C. CODIGO 934

Infrastructure and Services

Management of Solid Wastes



Organic Materials



Recycling
Waste Separation



Infrastructure and Services

Staff Training

Employee Workshops



Workshop on Climatic Change
Hotel Villa Blanca



Workshop Employee Conduct Codes
Si Como No Resort



External Client

Signage/Information for Guest and Employees



Help us preserve
"The Magic of Nature"

Dear Guest:

Bed sheets are washed daily in thousands of hotels that consume millions of gallons of water and tons of detergent.

Sheets are customarily changed daily, but if you feel that this is unnecessary, leave this card on your pillow in the morning and your sheets will not be changed that day.

Thank you
The Management



Help us preserve
"The Magic of Nature"

Dear Guest:

Every day tons of detergent and millions of gallons of water are used to wash towels that have only been used once.

A towel in the rack means "I'll use it again"

A towel on the floor means "Please exchange"

Thank you
The Management



Help us preserve
"The Magic of Nature"

Dear Guest:

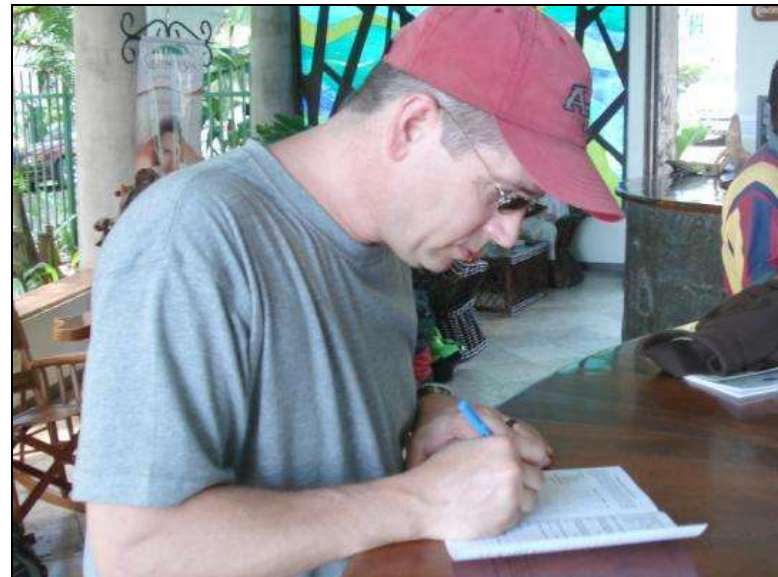
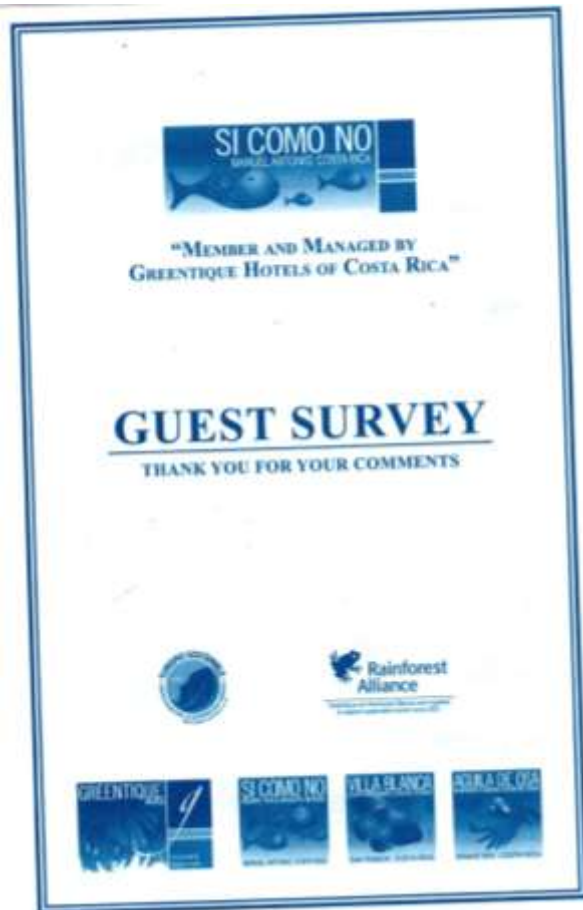
Help us to reduce the demand of electricity to reduce and therefore reducing the impact on nature

Thank you
The Management



External Client

Analysis of Guest Commentaries



Socio - Economic Environment

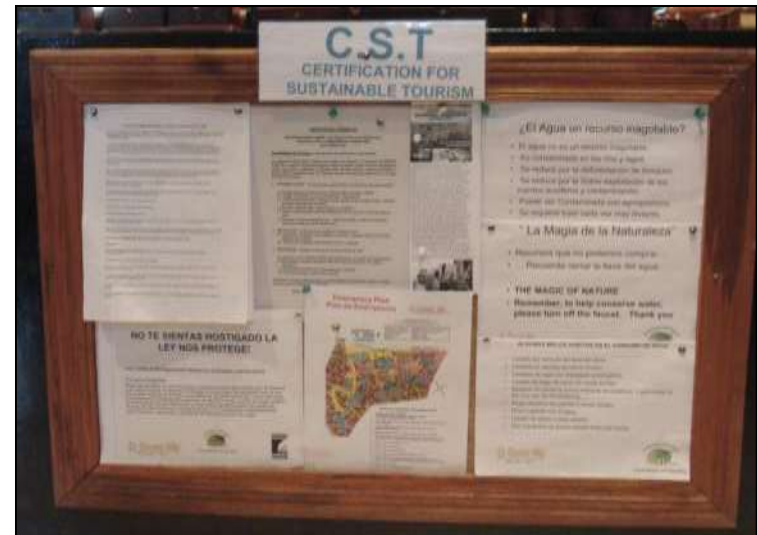
Direct Economic Benefits

National and Local Personnel



Socio - Economic Environment

Greentique Hotels Informative



Green Bulletins

Socio - Economic Environment

Environmental Education Programs



Manuel Antonio Nature
Park & Wildlife Refuge



University of Costa Rica Tacares
Hotel Villa Blanca



Socio - Economic Environment

Education Programs



Carretera Regional Inter 2010
Tel. 22611919 ext. 211



Socio - Economic Environment

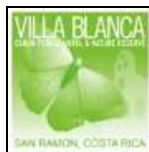
Environmental Education Programs



Los Angeles “Norte” Primary School



Events with



Socio - Economic Environment

Environmental Education Programs



Events with



Socio - Economic Environment

Cultural Development



Villa Blanca Participation in Annual Awards Blue Flag at Headquarters Water and Sewer



Si Como No Programs “Club de Amigos de la Vida de la Escuela Prioritaria” “Inmaculada de Quepos” Independence Day



Socio - Economic Environment

Programas de Reforestación



Over 10,000 native trees planted and cared for in the Santa Juana Tree Adoption Program for Carbon Offset that is in development with support from FONOFIFO and MINAET



Greenique and Rainforest Alliance work together to support sustainable tourism since 2001.



Recognitions



General Manager Jim Damalas with super model Guiselle Bundchen at the “Corporate Sustainable Trend Setters Award” by Rainforest Alliance at the Museum of Natural History on May 06, 2009 in New York City.



Greentique and Rainforest Alliance work together to support sustainable tourism since 2001.



Recognitions



World Heritage Alliance award to Greentique Hotels for its support and commitment regarding sustainable tourism development.



Recognitions



Opening ceremony at EXPOTUR with the
“Friend of Costa Rica” 2011 National Award
by ACOPROT



Biological Station UCR – Villa Blanca



Main goal of the program:

To support scientific investigation thru public & private sectors, both national & international, within the cloud forest nature reserve of Los Angeles and The Manuel Antonio Nature Park and Wildlife Refuge.





Cloud forest nature reserve of Los Angeles

- Nature Walk “ El Silencio de los Angeles”
- Birdwatching in the Cloud Forest
- Night Walks
- Cultural Tour San Ramón/Sarchi
- Horseback, Rafting y Canopy Tours





Manuel Antonio Nature Park & Wildlife Refuge

- Santa Juana Rural Adventure Tour
- Butterfly Botanical Gardens
- Reptile Lagoon
- Birdwatching Tour
- Amphibian Jungle Night Tour



WILDLIFE REFUGE
www.manuelantonionaturepark.com
 COSTA RICA



wildliferefugecr





Thank You The Management and Staff of Greentique Hotels of Costa Rica and their C.S.T. Green Committee Volunteers

