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H&W publishes report covering first-ever *ETJ* survey for business application availability

BOISE, Idaho – May 13, 2013 – H&W Computer Systems (H&W) has announced the release of a new report providing detailed analysis of the first-ever survey conducted by "Enterprise Tech Journal" (ETJ) about the availability of business applications running in environments with mainframes. H&W based the report on aggregated results obtained from ETJ through a special arrangement.

To read the full H&W report, go to <http://pages.hwcs.com/AppAvailability-Report.html>.

The H&W report identifies key findings derived from the survey responses. These findings shed light on how organizations manage application availability and downtime. "This new survey gives us hard data to help better understand the importance of application availability for the numerous companies that continue to rely on the mainframe," said Celeste Schmidt, marketing manager at H&W. "The report interprets that data to illuminate central issues organizations of all sizes face regarding their business-critical applications."

Key findings include:

- Almost all respondents' environments are hybrids of mainframe and distributed, with the mainframe playing an important role.
- The impact on users of downtime for business-critical applications is far from trivial, rated as Extremely Significant or Very Significant, according to more than four-fifths of respondents.
- Of organizations experiencing unplanned downtime, 72 percent said the system most often affected was CICS.

ETJ conducted this survey for the first time based on reader interest in the topic. "Our readers have shown a persistent interest in application availability, so we wanted to share the results of this survey with the IT community" said Bob Thomas, publisher of ETJ. "Working with H&W, which specializes in CICS availability, on this report made perfect sense as a way to share those results. Per our standing policy, we only shared compiled survey data in aggregated form with H&W. This made us comfortable releasing the results, which we believe will be truly useful to organizations with mainframes."

The survey, which drew responses from more than 150 IT professionals at companies of all sizes and across several industries, revealed:

- The challenges of availability for business-critical applications that run at least in part on the mainframe.
- Who drives changes to business-critical applications, and who pays for those changes.
- The business functions and users the downtime affects the most.
- The causes of both planned and unplanned downtime.

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About H&W

Headquartered in Boise, Idaho, H&W has been a leading provider of business software solutions since 1979. H&W creates secure, technically sound software that fulfills the needs of both business units and IT departments. Today, hundreds of corporations worldwide, including many Global 500 companies, trust H&W with their business software needs. For more information, visit www.hwcs.com.

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