## **PEOPLE MATTER**

# Case Study Mary's Pizza Shack

# Key Highlights

- The company's traditional traditional paper HR practices were not time or cost efficient.
- PeopleMatter's Platform solution automated practices and provided helpful prescreening tools.
- Mary's Pizza Shack now saves time and money throughout the hiring process approximately \$24,690 a year in onboarding alone.

"PeopleMatter made us become compliant. I'm confident with PeopleMatter HIRE™ that all our forms are filled out correctly."

> Robin Carlson, HR Director



Industry Foodservice Headquarters Sonoma, CA Live Units 15 Employees 750 Website www.maryspizzashack.com

### Background



#### Pizza, Pasta & Paperwork

Mary Fazio started Mary's Pizza Shack in 1959. Her original recipes were passed down through the family business – and so were the traditional HR practices. The company printed applications and new hire paperwork, which was mailed to each location, completed then mailed back to the main office. The process involved minimal pre-screening.

The restaurant group needed to update and simplify practices, while developing a more robust HR process. Challenges included:

- Time-intensive, paper-based HR practices,
- Accurate completion of compliance forms and
- Merging hiring information with the payroll system.



#### Finding the Love

PeopleMatter's HR Platform helps Mary's Pizza Shack hire more efficiently with automated applicant tracking, screening and onboarding tools. The company implemented PeopleMatter solutions to:

- Consolidate data entry between systems,
- Improve candidate quality with pre-screening tools,
- Ensure compliance with automated workflows and
- **Reduce** complications involved in extensive paper processes.

# Results



#### Pizza, Pasta & "HR" Amore

With PeopleMatter, Mary's Pizza Shack increased its applicant pool. Built-in assessments and background checks help identify dependable, service-minded applicants – saving managers' time. Automated onboarding gets new hires in the door and on the floor in record time.

Administrators store employee data in an online work file – with the ability to attach required documents, like food handler cards. The Platform also integrates with Mary's other systems, e.g. payroll – increasing productivity, compliance and accessibility. PeopleMatter updated the restaurant's HR practices, making it easier for the rest of the business to maintain Mary's standards.









Source: Robin Carlson, HR Director February 2013