

CASELOAD MANAGER TM

Caseload Manager is the leading cloud-based caseload management system for court, agency, ADR and human services. We will shape Caseload Manager to meet your unique case and data management needs.

The screenshot displays the Caseload Manager interface with several key components:

- Calendar:** A monthly view for March 2012 with a popup for Wednesday, March 21, 2012, listing activities like phone calls and casework.
- Activities Table:** A list of activities with columns for Date, Type, Case Name, Who, and Notes.
- Cases Table:** A table listing cases with columns for ID, Status, Name, Mediator, and Party.
- Case Information Popup:** A detailed view for Case ID 3015, including contact information, scheduling dates, and staff assignments.
- Settings Menu:** A dropdown menu for 'SETTINGS' containing various configuration options like Referral Sources, Case Status, and Custom Case Fields.

"The best cloud-based case management system available."

*Justin Corbett, Executive Director
Natl. Assn. for Community Mediation, Phoenix, AZ*

"We had our technology meeting this morning and the vote was unanimous to go with Caseload Manager."

*Meryem Grammick
Piedmont Dispute Resolution Center*

"The more complex your caseload, the greater the benefits of Caseload Manager."

*Chip Coker, Executive Director
Community Mediation Services, Eugene, OR*

CASELOAD MANAGER™

Offered By Resourceful Internet Solutions, Inc.

Caseload Manager is offered by Resourceful Internet Solutions, Inc. (RIS), home of the world's leading dispute resolution web site: Mediate.com. RIS is the leading case management software provider to the ADR industry. Mediate.com was awarded the American Bar Association's (ABA) 2010 Institutional Problem Solver of the Year Award.

All Needed Services are Included with Caseload Manager:

- ▶ Consultation & System Design
- ▶ Training & Ongoing Support
- ▶ Secure Servers & Hourly Backup
- ▶ Caseload Manager Software & Updates
- ▶ Customized Reports



Caseload Manager Payment Plans:

- ▶ Ala Carte - \$1000 Set Up Fee and \$500/monthly
- ▶ 2 Year Plan - No Set Up Fee and \$4900/annually for 2 years
- ▶ 5 Year Plan - No Set Up Fee and \$3900/annually for 5 years
- ▶ Budget/Grant Pricing - Give Us a Chance To Meet Your Program's Budgetary Constraints

"Do you hear that sound? After finding out how great Caseload Manager is, that is me throwing my former case management system in the trash!"

*Susan Elia, Mediation Assistant
The Dispute Resolution Institute, Philadelphia, PA*

"The best part of Caseload Manager is that it is continuously improving. We have complete control to make changes as our office and habits change. We can add fields, delete fields and create templates. Caseload Manager helps us easily track the information we need."

*Jay Wilson, Family Mediation Specialist
Concord Center, Omaha, NE*

"The Caseload Manager program saves us time by providing real-time case management. No matter where mediators are working, we can track our cases, our mediators, and the related documents easier with this than any other system out there."

*Brian Graunke, Director of Mediation Services
Mediation Works, Medford, OR*