



## PROXTOME IPHONE AND ANDROID NEW RELEASE: FREQUENTLY ASKED QUESTIONS

Why login with Facebook?..... 1

What kind of information does ProxToMe make public from my profile?..... 1

What kind of information ProxToMe gets from my Facebook account ..... 1

Why do we ask you to connect with Dropbox? ..... 1

Are my files made public or visible to other users? ..... 1

Where do I find the received files?..... 2

Do I need to have Dropbox to open a file? ..... 2

Can I also share full folders? ..... 2

What kind of files can I share?..... 2

Are the files exchanged through Bluetooth technology? ..... 2

Does file sharing impact my data plan?..... 2

Can I show up as “invisible”? ..... 2

Is a Wi-Fi connection needed?..... 2

When I close the app I keep seeing the Bluetooth icon in the status bar. Is Bluetooth still on? Does it impact my battery? ..... 2

Can I chat with my Facebook friends if they don’t have Proxtome? ..... 2

What does “cloud-to-cloud” mean? ..... 2

Does the App switch on the Bluetooth? Isn’t it dangerous for the user? ..... 2

Does ProxToMe charge me?..... 3

How can I find out more? ..... 3

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### Why login with Facebook?

- Time saving: no forms to fill out, one tap and it’s all done.
- Standard: commonly used as an authentication system.
- Play immediately: once logged in, all Facebook friends appear on ProxToMe and users can interact with them instantly.

### What kind of information does ProxToMe make public from my profile?

ProxTome is very conscious about privacy and therefore shows nothing but the data users have decided to make public from Facebook profile. ProxToMe privacy settings are very similar to Facebook: users choose with who and what to share.

### What kind of information ProxToMe gets from my Facebook account

Name, picture and email address originally used to register with Facebook and demographics. Email address is NOT commercial uses. Unlike many other apps, ProxToMe doesn’t access the list of friends. Also, ProxToMe doesn’t manage users’s messages and doesn’t post on their behalf.

### Why do we ask you to connect with Dropbox?

ProxToMe has chosen Dropbox for its excellent cloud storage service. This way ProxToMe does not impact the local memory of the smartphone, files are instantly moved cloud to cloud, Dropbox to Dropbox, without the need of uploading from and downloading on the smartphone.

### Are my files made public or visible to other users?

Not at all. All files remain private. Users can choose when and what to share with whom.



### **Where do I find the received files?**

When users connect their Dropbox, ProxToMe automatically creates a “ProxToMe” folder within Dropbox main root: that’s where all saved files go.

### **Do I need to have Dropbox to open a file?**

Users can access any file they receive on Dropbox through web views (within either Dropbox or local browser web views). If they want to save the file Dropbox is need though.

### **Can I also share full folders?**

Yes, unlike with Dropbox app, users can send and receive full folders. In less than 2 seconds!

### **What kind of files can I share?**

You can share just any kind of files and just of any size in less than 2”! Videos, photos, full photo albums, music, any Office and other professional files, PDF files: just anything.

### **Are the files exchanged through Bluetooth technology?**

No, ProxToMe is based on a proprietary protocol that avoids direct peer-to-peer connection between devices; this minimizes potential safety issues.

### **Does file sharing impact my data plan?**

Users can think of ProxToMe as a remote control for files: it “commands” a given file or folder on Dropbox account that it “move” to the Dropbox account of the recipient(s). As a result, ProxToMe allows for moving any file/folder of whatever size in less than 2 seconds using.

### **Can I show up as “invisible”?**

When ProxToMe is off, users are “invisible” and nobody can see their profile.

### **Is a Wi-Fi connection needed?**

No, it’s not. Users can use common mobile networks.

### **When I close the app I keep seeing the Bluetooth icon in the status bar. Is Bluetooth still on? Does it impact my battery?**

Not at all. ProxToMe switches off the Bluetooth when it goes off itself. Benefits are more privacy and no battery consumption in background.

NOTE: Given specific Apple limitations on iOS devices, it’s not possible to change the Bluetooth icon status on the status bar even when the Bluetooth is not active.

### **Can I chat with my Facebook friends if they don’t have Proxtome?**

Yes! Users can send messages and files to your Facebook friends in an instant. The messages go directly to the Facebook inbox. Your friends can reply and you’ll get the messages on ProxToMe.

### **What does “cloud-to-cloud” mean?**

It means that all files are exchanged over the Internet backbone, with no heavy lifting between the devices.

NOTE: “cloud-to-cloud” entails that content has already been stored in the cloud.

### **Does the App switch on the Bluetooth? Isn’t it dangerous for the user?**

It does switch on the Bluetooth to scan people in the local vicinity. Users shouldn’t have privacy concerns: the protocol handles the Bluetooth in such a way that users do not type in any code and



don't get pinged by people nearby.

**Can I use it even if no one has it?**

Yes, as soon as users open ProxToMe, all Facebook friends appear and users can instantly interact with them. If they don't have ProxToMe yet, they'll receive and reply via Facebook chat.

**Does ProxToMe charge me?**

No. ProxToMe is totally free. Users can download it, chat and share files with no limits.

**How can I find out more?**

If you would like any additional information then please contact [info@proxtome.com](mailto:info@proxtome.com), at +1 (415) 670-9322.