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vaultcritical

Benefits

- Eliminate large in-house
 email stores
- Improve accessibility of legacy emails
- Reduce helpdesk calls by giving users access to their own email archive
- Support disaster recovery plans

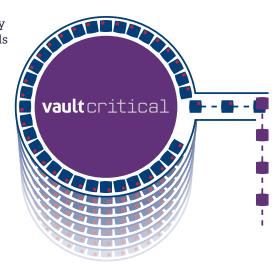
"Considering the amount of business emails Leasedirect handles, **vaultCritical** performs extremely quickly and provides all the functionality one would require. The time, effort and storage it has saved are excellent and I would definitely recommend this solution to any business."

Head of IT, Leasedirect

Secure email archiving

vaultCritical cloud-based email archiving eliminates your in-house email archives and improves the accessibility of your stored emails. Through a web-based interface and advanced search facility your users can have quick and easy access to their archived emails and an integrated Outlook interface means users can search their entire email archive without leaving their mailbox.

For security and privacy **vaultCritical** has 3 levels of administration and Data Guardian auditing. These features give you control of what users have access to and help to enforce corporate policy and regulatory requirements.



Features

Rapid and powerful searching

vaultCritical enables easy searching and granular filtering of emails through an advanced search facility. The simplicity of the system means that anyone can search, release, forward or print any email they have sent or received.

Automatic archiving

By continually collecting emails directly from Domino, Exchange, Groupwise or another email server, **vaultCritical** provides an immediate replica of your entire email history. Emails are instantly stored and indexed, ready for searching.

Unlimited retention period

vaultCritical provides an unlimited retention period so you'll never be required to delete legacy emails. For the lifetime of your contract every user's inbox will be automatically archived, indexed and available for search.

Integrated Outlook interface

Using **vaultCritical** users can search their entire email archive without leaving Outlook. The integrated Outlook interface enables users to move easily between searching in their inbox to searching within the archive, providing a seamless user experience.

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Whilst the solution is very powerful it remains intuitive and easy to use. When our Chief Executive required an email to be recovered from the archive he was amazed at how quickly we were able to locate and retrieve it. The pre and post sales advice and support have both been excellent, **iCritical** has responded rapidly and willingly when I have needed to raise a question.

IT Manager, Penrith Building Society

What next?

See the service in action: email sales@icritical.com to arrange a demo

Try the service for free: visit www.icritical.com to book a trial

Also available

mailCritical email security in the cloud

webCritical web security in the cloud

Roaming user access

As a cloud-based service, **vaultCritical** doesn't require any onsite hardware or software. The service is available via a web interface so wherever you are, you can connect to the internet and access your archived emails.

Legacy email import

As part of the installation process **iCritical** can import all legacy data from your existing email systems, PST and EML files; making it possible for you to instantly search old emails alongside new data.

Digital fingerprinting

vaultCritical provides tamper-evident storage through the use of digital fingerprints. Each time a message enters the archive a unique digital fingerprint is created that can be used to confirm the legitimacy of an intact email.

Tiered administration

To reduce administrative overhead and protect privacy, **vaultCritical** has 3 levels of administration: Basic, Privileged and Administrator. These levels are used to determine what each user has access to.

e-Discovery features

vaultCritical supports e-discovery with a number of features:

- Saveable searches in the web interface let you group relevant emails
- An unlimited retention period ensures every email will be stored
- Tiered access levels let you restrict which emails users can access
- Data guardian auditing ensures someone is accountable for the searches
- Advanced searching lets you quickly find the exact information required

These features help organisations comply with a large number of regulations.

Service

vaultCritical is delivered as a cloud-based service so in addition to the feature-rich product you also receive:

- Round-the-clock service maintenance and monitoring
- Free 24/7 telephone support
- Assisted setup and system training
- Automated service alerts

About iCritical

iCritical is an award-winning provider of cloud-based services for email security, web security and secure email archiving. Since the company began in 2003 we've focused exclusively on delivering managed security services that reduce risk, increase control and provide peace of mind. Our services are a combination of featurerich technology and round-the-clock monitoring and maintenance, backed by unbeatable customer service.