

Interloc Mobile Informer mobilizes Maximo across industry solutions

Quickly and easily deploy Maximo functionality on smartphones and tablets, whether connected or disconnected



Highlights

With the **Interloc Mobile Informer** solution, customers can create a mobile IBM® Maximo® application that meets their specific business needs, without the need for middleware or large-scale employee training. The solution offers customers the following benefits:

- Mobilizes any area of Maximo functionality to support and enhance any work process or industry solution
 - Maximizes compatibility and user acceptance with native function support for iOS, Android, and others
 - Combines and arranges different Maximo fields and screens into a single application that meets the specific needs of workers in the field
 - Provides users with the ability to work in connected and disconnected capability, even GIS
-

Mobility has become an integral part of the Enterprise Asset Management (EAM) landscape. Between disparate and remote locations, and the expense of transcription and manual processes, the question of mobility is not if, but when. Winner of the 2012 IBM Tivoli Best of Show award and Finalist for the 2013 IBM Beacon Award for Best Solution to Optimize the World's Infrastructure, the Mobile Informer from Interloc Solutions is the only mobile solution that provides companies with the means to mobilize any IBM Maximo work process or industry solution. Additionally, the integration of Mobile Informer with the award-winning InformME solution from activeG provides the only mobile solution that helps mobile users organize work based on location in disconnected GIS environments. With maps powered by activeG, InformME brings all your Geographic Information System (GIS) and IBM Maximo data together in one outstanding mobile asset management tool. Interloc, an IBM Premier Business Partner, has already helped customers from a variety of different industries make the most of Maximo industry solutions by mobilizing for iPhone/iPad and Android.

The Mobile Informer solution is a mobility platform built directly within Maximo that delivers lightweight, extensible mobile applications on iOS and Android smart device platforms, requiring no middleware. The solution is unique because it is a native application within Maximo, and can mobilize all Maximo functionality to enhance customer work processes. Because Mobile Informer is a Maximo application there is no need for middleware, making it quick and easy to implement. Supporting both iOS and Android, Mobile Informer capitalizes on the native application functions of each particular device. Mobile Informer applications can present any Maximo function on smartphones or tablets that many workers are familiar and comfortable with, driving a high degree of user acceptance.



Case Study: ATK Aerospace

When ATK Aerospace, the world's top producer of solid rocket propulsion systems, was looking for a mobility solution to support Maximo-driven work at two large sites in the United States, the company had a variety of extensive organization-specific requirements it needed to meet. The two sites had only partial Wi-Fi coverage, so the ability to work both in connected and disconnected modes was a must. The company's employees also had to meet specific governmental, environmental and safety regulations, and needed to be able to access specific site guidelines before beginning work.

With these ideas in mind, ATK chose Interloc Mobile Informer to help them create a Maximo mobility solution that would enhance their work processes and meet their organization-specific requirements. ATK employees needed to access specific Maximo applications and retrieve documentation and procedures on a device that was mobile, yet had a large display and easy-touch buttons. For this reason, the company elected to use the Apple iPad to deploy its Mobile Work Management application. Using the Mobile Informer platform, Interloc was able to create a mobile solution for ATK that was easy to use and readily accepted by the company's workforce. With the new iPad application, employees could be up and running within a matter of minutes, having everything they needed to complete a successful day's work right at their fingertips.

With the mobile work management application that Interloc helped implement, ATK employees no longer had to drive back and forth between facilities to track down needed paperwork, as they could easily find any documentation they might need directly on their tablets. In the end, the new

mobility solution increased employee productivity by up to 20 percent, and helped increase safety awareness by keeping company safety guidelines in employees' hands at all times. The Informer solution has been so successful at ATK that the company is currently in talks to expand the solution from two sites to five, and add support for Android devices as well as iPads.

About ATK Aerospace:

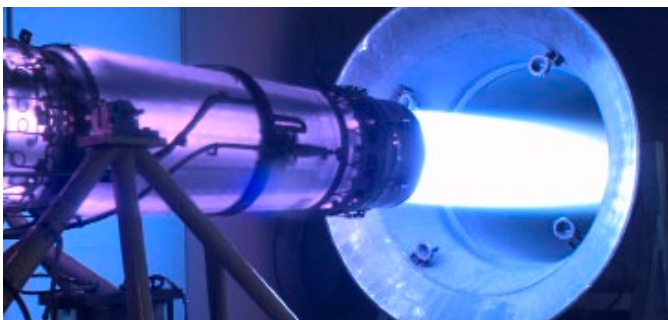
ATK Aerospace (ATK) is the world's top producer of solid rocket propulsion systems, and is a leading supplier of military and commercial aircraft structures. They have over 60 facilities in 21 states, Puerto Rico, and internationally, and are constantly working to meet or exceed the requirements of governmental, environmental, and safety regulations at each of their work sites.

Case Study: Facility Management Services Company

One facility management services provider in the United States was already using Maximo Asset Management to support its business needs and was pleased with the results they had seen. However, the company began to notice that many field employees had to complete work on paper first, before transcribing it into Maximo later. In an attempt to make the company more efficient, they began to look for a mobility solution that could help avoid this unnecessary duplication of efforts.

The company wanted a mobile solution that met the specific business needs of one of its sites, allowing employees to complete work directly on their mobile devices in a disconnected mode. The solution also had to be easy-to-use and highly accepted by employees. For this reason, the company sought to deploy the Maximo application on readily available smartphones that many employees already owned and used.

Because of the flexibility provided by Mobile Informer, Interloc was able to provide guidance for process improvement. By leveraging the near real-time mobile application's interface with Maximo, the facilities services company was able to provide extremely fast communications with asset owners of misplaced valuable assets or equipment.



Prior to implementing the Mobile Informer application, this process could take many weeks. The improved process recommended by Interloc and implemented through the use of Mobile Informer brought this time frame down to under a week.

By working together with Interloc to create the Mobile Work Management application, this facilities services provider was able to give its employees quick and easy access to all the Maximo functions they needed to do their jobs. Since employees no longer had to worry about transcribing their work from paper into Maximo, the company is now able to operate with greater efficiency. This provider was so pleased with the improvements that it is now considering rolling out the solution on other sites, with the end goal of processing 90 to 95 percent of all preventative maintenance work orders without paper.

Interloc Mobile Informer: Supporting your work processes, no matter what the industry

Interloc Solutions is the one IBM Business Partner that can help customers extend Maximo and any IBM Industry Solutions to Android and iOS devices in both connected and disconnected modes. If you are looking to increase efficiency and give your employees the power of mobility, Interloc can work directly with you to ensure that your end solution takes into account your existing industry work processes and policies. Mobile Informer provides Maximo applications for a wide variety of iOS and Android devices, ensuring that the application will be easy to use, cost-effective, and widely accepted by your employees.

About Interloc Solutions:

Interloc Solutions is a recognized leader providing innovative Enterprise Asset Management (EAM) consulting services and product solutions across key industries. With over a decade of proven Maximo consulting services experience in strategic industries, we can work to achieve faster and continual ROI from your Maximo software investment.

Interloc's team of highly experienced technology and business professionals excels at providing comprehensive, reliable solutions to address enterprise asset and service management needs. 100% dedicated to providing Maximo solutions and services, Interloc's consulting services team is experienced in implementing, upgrading and integrated Maximo and related products.

With Interloc's Mobile Informer product, a next-generation mobility solution native within Maximo, clients can now extend Maximo and Maximo's Industry Solutions to Android and iOS devices in both connected and disconnected modes, even GIS.

Interloc holds IBM AAA accreditation; has Ready for Tivoli products; and is recognized by IBM through awards, winning the IBM Tivoli Awards for ISM Library Solutions Excellence (2013), Best of Show for Mobile Informer (2012), and Smarter Planet for consulting expertise (2012), as well as being a finalist for Best of Show for Mailer (2013), Best Facilities and Asset Management for Consulting Services (2013), and the IBM Beacon Award for Best Solution to Optimize the World's Infrastructure for Mobile Informer (2013).



About Tivoli software from IBM:

Tivoli software from IBM helps organizations efficiently and effectively manage IT resources, tasks and processes to meet ever-shifting business requirements and deliver flexible and responsive IT service management, while helping to reduce costs. The Tivoli portfolio spans software for security, compliance, storage, performance, availability, configuration, operations and IT lifecycle management, and is backed by world-class IBM services, support and research.

For more information

For more information on Tivoli software, contact your IBM sales representative or visit ibm.com/tivoli.



© Copyright IBM Corporation 2013

IBM Corporation
Software Group
Route 100
Somers, NY 10589

Produced in the United States of America
June 2013

IBM, the IBM logo, ibm.com and Maximo are trademarks of International Business Machines Corp., registered in many jurisdictions worldwide. Other product and service names might be trademarks of IBM or other companies. A current list of IBM trademarks is available on the Web at "Copyright and trademark information" at ibm.com/legal/copytrade.shtml

This document is current as of the initial date of publication and may be changed by IBM at any time. Not all offerings are available in every country in which IBM operates. The performance data and client examples cited are presented for illustrative purposes only. Actual performance results may vary depending on specific configurations and operating conditions.

THE INFORMATION IN THIS DOCUMENT IS PROVIDED "AS IS" WITHOUT ANY WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND ANY WARRANTY OR CONDITION OF NON-INFRINGEMENT. IBM products are warranted according to the terms and conditions of the agreements under which they are provided.



Please Recycle