

SIMPLE YET POWERFUL VOICE COMMUNICATIONS



RELIABLE

Automatic re-route of incoming calls in the case of a power outage or natural disaster to ensure your business voice continuity.



AFFORDABLE

Phones included for 3 yr terms.

Business VoiceEdge™ offers a complete managed voice solution allowing you to focus on your business instead of your business communications.

With Business VoiceEdge all voice communications services are managed by Comcast. The managed voice solution minimizes capital expenditures, eliminates the need to manage and maintain a premise-based PBX or Key System, and ensures your voice communications system has the latest upgrades and technology.

Moves/adds/changes and management of multiple locations are simple with Business VoiceEdge in contrast to a premise-based system. Business VoiceEdge allows you to choose a package that's right for each user type, catering your communication system to each individual in your organization.

Replace your current service with Business VoiceEdge and you could save money. Take advantage of the multiple productivity-enhancing features of Business VoiceEdge.

ENJOY PREDICTABLE COMMUNICATION BILLS

The service is priced based on the number of telephone lines, and then on the number of phones/users you have. For each user you may select from one of two feature packages. Each Line includes:

- Local Number Porting for keeping existing telephone numbers
- 911/411/711 calling support
- Simple Directory Listing
- Unlimited inbound, local and long distance calling
- Caller ID

Standard User

All of the offerings of the line plus the following User offerings...

- Extension number assigned
- 3-way calling
- Speed Dial
- Web Portal for feature management
- Call Park and Pick-up
- Call Waiting
- Call Transfer
- Group Directory
- Business Voice Continuity
- Do Not Disturb
- Basic Call Logs
- Last Number Redial
- 1 HD Voice Phone included*

*With 3 year contract term.

Unified Communications User

All the offerings of the Line and Standard User plus...

- Local Telephone Number
- Voicemail to Email Integration
- One Hunt Group
- Call Forwarding Always/Busy/No Answer
- Telephony Toolbar for click-to-dial capabilities and point-click feature customization
- "Be Anywhere" feature to ensure calls are not missed
- Remote Office to utilize your phone number and profile of features from anywhere that you work
- Music on Hold
- 1 HD Voice Phone included*

*With 3 year contract term.

Business VoiceEdge™

**COMCAST
BUSINESS**

EFFICIENT

Business VoiceEdge service offers unified communications for increased efficiencies to help keep you at the pace of today's business.

PREDICTABLE

Business VoiceEdge is simple and easy to manage with predictable expenses from a single communications provider.

ADDITIONAL OPTIONS AVAILABLE

With Business VoiceEdge you can choose from a variety of additional options to add to either Standard or Unified Communications User:

- Toll-Free Numbers
- Additional Telephone Numbers
- International Calling Activation (usage based)
- Auto Attendants
- Software or Hardware based Reception Console
- Additional Hunt Groups
- Multiple IP Phone models to choose from

...AND the full suite of Comcast Business services including Comcast Business Internet, Hosted Microsoft® Exchange, Norton™ Internet Security Online and Comcast Business TV.

Notes:

1, 2 and 3yr Terms Available

Standard and Premium Packages include one Polycom HD 335 phone with a 3yr term
Quality Assurance Device required with the service (1 per location) for all terms

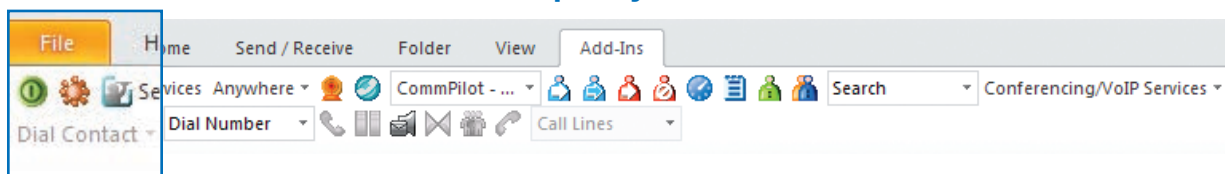
ENSURING OPTIMAL QUALITY

Comcast provides a fully redundant, state-of-the-art network to ensure you receive world class service and reliability.

To ensure high quality and satisfaction, Comcast provides:

- A comprehensive station review and network assessment that optimizes your network before your first call is placed
- Quality, certified equipment installed with tested configurations known to deliver end-to-end results
- Proactive, real-time monitoring to continuously track quality and performance

Telephony Toolbar



Dial Jane Doe by clicking **"Dial Contact"** in the Telephony Toolbar. Your phone will ring, you answer it, then it will dial through to Jane. True click-to-dial capabilities.

Increase productivity with click-to-dial capabilities and point-click feature and call control.

Learn more at business.comcast.com/VoiceEdge