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IVDesk Wins National Quality Award

Hosted Cloud Solution Provides Anytime, Anywhere Access

Minneapolis, MN – IVDesk announced today that its hosted cloud solution has won a prestigious 2013 Quality Award from K2 Enterprises. The company received the top award in the "Technical Support" category.

"We are thrilled to earn recognition for something that we enjoy doing every day-- helping customers," said Jim Polakowski, IVDesk President and COO said. "Our hosted desktop model reduces customer issues from the outset. Our goal is to answer every customer call with a live person so that customers get a quick turnaround whenever they have an issue or question. Earning the recognition of the K2 technology experts and thought leaders validates our uncommon level of customer service and technical support."

Val Steed, CEO of K2 Enterprises, commented about the award. "We are certainly very pleased to see IVDesk win this award as it definitely demonstrates that IVDesk is committed to providing excellent customer service and satisfaction."

K2 Enterprises is a premier provider of technology training, seminars and conferences for business professionals in the United States and Canada. The 2013 K2 technology Quality Awards are determined by a poll of the entire K2 Enterprises instructor team. Their votes are influenced by end user feedback and experience from consulting and extensive teaching.

About IVDesk

Founded in 2001, IVDesk provides small-to-mid-sized businesses with a secure and reliable way to do IT. The company provides a complete outsourced IT solution for customers. This includes hosting all of a customer's desktop and application services, providing 24/7 helpdesk support, and providing complete backup and disaster recovery solutions. This increases customer data security, improves employee uptime, increases mobile accessibility and eliminates IT hassles and surprises, while reducing IT costs by an average of 25 percent over in-house IT solutions. IVDesk was a pioneer in hosted IT outsourcing, and continues to lead the industry as more and more organizations move to a pay-for-use model for their IT services.