

Welcome to the end of cookie-cutter coordination.

Symphony™ is the industry's first cloud-based workflow platform designed specifically for today's accountable care environments. Replacing "one size fits all" care templates, Symphony leverages existing HIT investments—such as EMRs, PHRs, and claims analytics engines— by integrating relevant evidence-based clinical content with patient data from these multiple and diverse systems. The result? Patient-specific interactive clinical checklists that guide point-of-care workflow, ensuring clinicians gather and document the information essential for success in today's new "pay-for-value" environment.

Symphony's interactive clinical checklists span across workflows, clinical settings and organizations, enabling team members to create action items and hand-off loops to support care continuity and compliance for downstream encounters.

Symphony Echoes How Clinicians Think

No more square pegs and round holes. Symphony is quickly learned and embraced by the care team because it's both highly intuitive and flexible.

- Logical four-step process: Select patient, identify problem set, walk through action items, then review and finalize the record
- Traffic light metaphor guides the user to satisfy key quality measures
- Checklist format provides structure, while free-form text fields capture additional key information based on patient-specific observations
- Easy-to-navigate, users to move back and forth through checklist steps, drill down into patient details, or step up into care coordination layers at any time
- Multiple ways to save content, share work in progress with other clinicians, create handoffs, or resume where they left off from any location.

Empowering the Seamless ACO



One Platform for Everyone

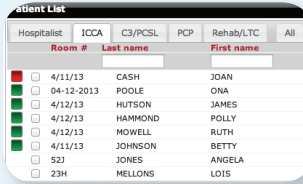
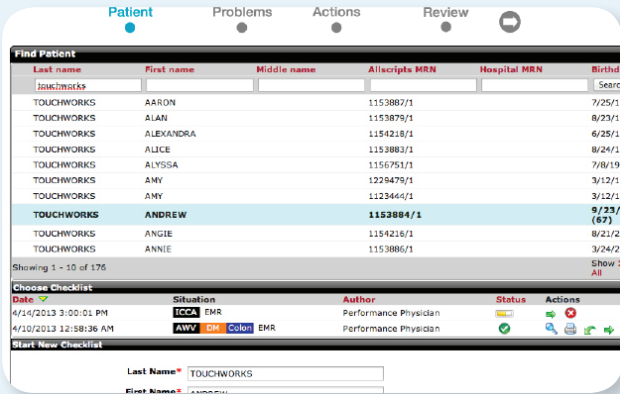
Coordinate information and action cues across workflows, clinical facilities, and partner organizations to support the entire care team:

- Primary care physicians
- Mid-level practitioners
- Care coordinators
- Hospitalists
- Clinic & home care nurses
- Case managers
- Health coaches
- Patients and caregivers

Precise and Efficient Workflows

Guide and document virtually any clinical encounter, while creating continuity-of-care hand-off and feedback loops:

- Transition of care planning and coordination
- Primary care coordination
- Chronic condition management
- Shared decision making
- ER and inpatient admission management
- Health coaching
- Medicare shared savings programs



Alternatively, tabbed access by role enables users to see a prioritized list of patients.

Better workflows. Better outcomes.
Powerfully simple.

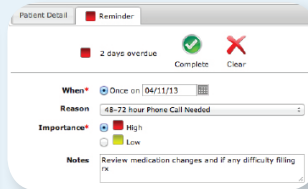
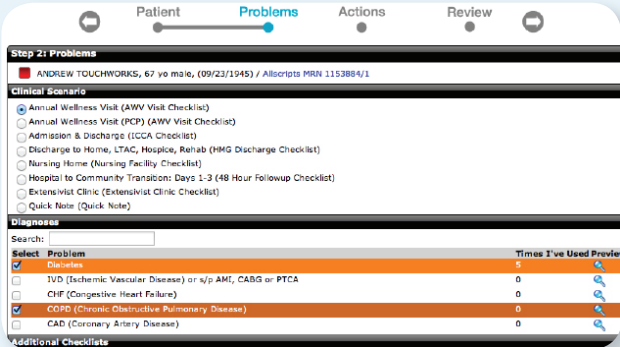


Drive More Productive and Effective Encounters

Go beyond standard clinical values recorded in EMRs (lab results, medications, vitals, etc.) and collect a new dimension of patient-centric information:

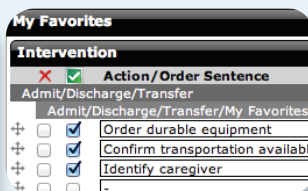
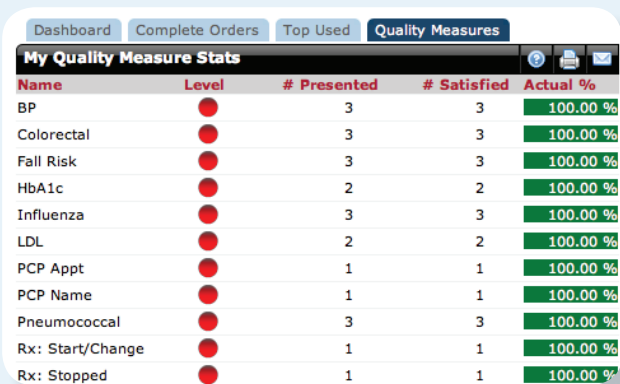
- Attitudes about their health, care responsiveness and satisfaction
- Beliefs related to their health situation and care response
- Behaviors affecting their health goals
- Skills impacting the ability to manage their condition, care or treatment
- Environmental conditions presenting physical or social obstacles

- Easily find existing patients or add new ones to the shared database
- Interfaces with a wide variety of other HIT systems for consistent medical records
- Recent encounters are listed and searchable by a variety of variables



When accessing specific patient data, users are alerted to outstanding follow-up items requiring attention

- Integration with EMRs and population health management systems provides bidirectional data sharing
- Checklists are selected and filtered—based on EMR data, care gap analytics, etc.—to ensure that only relevant choices are displayed
- Users can set reminders, assign tasks or message downstream team members for follow-up



Users can create Favorites to automatically populate checklists with items they were frequently writing in manually

Technology that's Quickly Implemented in about 60 Days

- Cloud hosted for on-demand scalability and fault tolerance
- Leveraging the latest releases of Microsoft Server and SQL
- Virtual private networking using strong encryption for maximum security
- Comprehensive application and system monitoring to ensure performance and availability

- Performance reporting provides users with real-time feedback
- Itemized view of quality measures and how often the criteria was satisfied
- Administrators can look across users to identify improvement opportunities