

TCPA Safe Mode

Removes the “capacity” for predictive/preview dialing. No ability to detect answering machines. No pre-recorded messages. No ability to switch agents between Safe Mode and traditional Dialer modes.

ConnectFirst

Cell Phone Scrubbing

The new regulations state there is a 15-day grace period observed for number portability. This means you have 15 days after that residential line gets moved over to a cell phone number to update your records and dial appropriately. We added the ability to implement Cell Only + Internal DNC scrubbing.

Internal Whitelist Management Tool

Enables you to know who has already given you “prior written consent.”

Rescrub Interval

New configuration option that allows you to dictate how often you would like lists of leads scrubbed.

Over
12,000
lines of code written

Coffee for
300+
extra hours of work

New TCPA Regulations
in effect: October
16th
2013

20
hours of phone
conversations with
multiple FCC lawyers

Workstation of a Connect First Developer during TCPA