



The campus

Western Michigan University
Kalamazoo, MI



the problem

Showers in four of the residence halls in the “The Valley” at Western Michigan University had become very outdated and needed repairs. Estimated replacement costs were in the millions and the university was looking for a viable alternative that would fit their budget. Replacement would have included the marble wall showers and terrazzo shower pans, as well as replacement of the existing laminate vanities. Both fixtures were set into the wall and replacement would involve demolition, extensive time and loss of residence hall revenue.

the Miracle Method solution

The advantage of using Miracle Method is the elimination of the need to remove and replace existing fixtures and tile. The solution included the repair of leaks in the terrazzo shower pans and numerous cracks and holes on the shower walls. Once the repairs were completed, Miracle Method refinished the surfaces in an updated Natural Accents® stone-look finish. All the chipped and marred six-foot laminate vanities were also repaired and refinished in a complimentary Natural Accents color.

the process

To enable the residence hall to function during the summer, the project was split into three phases. Miracle Method’s five technicians worked around the campus schedule, getting showers in the Ackley/Shilling, Harrison/Stinson, Britton Hadley and Eldridge/Fox residence halls completed in two and three week windows. A Miracle Method lead technician worked closely with the school’s Project Manager and provided the staff with morning updates and weekly progress reports.

the result

The project was finished on time and on budget, saving the university millions of dollars from their original removal and remodel plan enabling Western to shift dollars to other capital improvement budgets. The Miracle Method process allowed the university to maintain occupancy in the residence halls while the work was being done and avoided loss of housing revenue.

Western Michigan University has thousands of residence hall rooms that have similar problems and with the success of this project; plans have been made to utilize Miracle Method’s process in other residence halls in The Valley on the main campus.

Miracle Method looks forward to being involved with the University of Western Michigan for years to come.

Call 1-800-444-8827 or email sales@miraclemethod.com to solve your facility problem