PRESS RELEASE

Athento Empowers Users, Customers and Partners with New Community Tools

<u>Silicon Valley, December 30th, 2013:</u>- **Athento, the smart document management software**, has provided its community of users, developers, clients and partners with a set of tools to interact and share expert technical and business content.

During 2013, the company has been working to give its clients and its network of partners a series of tools that helps them to solve any doubts they may have about technical issues and usage. This allows the community to stay up to date with the latest news on the product and collaborate on the development of where the product is going.

Athento has put many tools at the fingertips of the members of the community, such as a series of blog posts with [questions that webinar participants have asked](#) and a forum for questions and answers in which Athento's technical team can work together to solve problems. This forum is known as [Athento Answers](#) and, in it, doubts are resolved, as are questions from users of the software. Without a doubt, however, the most important tool that Athento has given users is the [Athento Documentation Center](#), which contains all of the information needed so that any developer can begin working with Athento technologies. This documentation center is also important for those tech partners who want to create software integration with other products, and who want all the necessary information on how to use Athento's API.

The feedback received from current clients has been especially positive. *"We live in an age in which users don't want to wait to get answers. They want to get the answers themselves; and our obligation as software manufacturers is to provide the necessary channels so that users can always find solutions,"* says José Luis de la Rosa, the company's CEO.

The tools with which Athento empowers its community are not just online places that developers can depend on to resolve problems. They are also spaces in which users can share best practices for the product's use and those in which the Athento team pours years of experience in the development of this smart document management and document capture product. *"What's more, resources like the Documentation Center lets users be up to date on new releases of the product and anything new surrounding it,"* de la Rosa adds. In fact, this week the company published <u>the release notes for version 2.3.34,</u> which was recently made available, and which features considerable improvements regarding administration and software management.

About Athento:
Athento **Smart Document Management** incorporates leading-edge technology such as Machine Learning, Semantics and Image Processing to automate processes related to work on documents. Athento helps businesses automate processes related to the capture, management, storage and delivery of documents. With Athento, a company can get the traditional functionality offered by a document management system, as well as all the functionality of a capture system; and, with modules, also cover needs of delivery, storage and BPM. For businesses, this means a significant reduction of costs and a global document management system that's robust and integrated within their IT systems.
Athento is used by business such as the DIA Group and Leroy Merlin.