IABRA BIZ™ 2300 FACT SHEET



IT'S WHAT YOU DON'T HEAR THAT MAKES THE DIFFERENCE.

UNPRECEDENTED NOISE CANCELLATION—

The Jabra BIZ 2300 ensures that every conversation is a crystal clear brand experience for your customers. With HD Voice, Wideband speaker performance and best-in-class noise cancellation, the Jabra BIZ 2300 allows your contact center agents to provide the best service possible with limited interruption, the first time— every time.

HEAVYWEIGHT PERFORMANCE IN A LIGHTWEIGHT DESIGN

Weighing in at a mere 1.73 ounces, the lightweight ergonomical design of the Jabra BIZ 2300 makes it comfortable and easy to wear. Soft, washable ear cushions, an adjustable headband and flexible boom arm guarantee that your headset will be clean and comfortable through countless hours and thousands of phone calls.

BUILT CONTACT CENTER TOUGH

With a 360° break-proof boom arm and Kevlar-reinforced cord, the Jabra BIZ 2300 is built to withstand any punishment a high-performing contact center can give.

SOILI COMME CENTER TOOG!

WORKS WITH





CERTIFIED BY









OPTIMIZED FOR SPEECH ANALYTICS

The Jabra BIZ 2300 helps maximize your speech analytics investment by ensuring accurate recognition of key words and phrases, allowing you to quickly identify compliance issues and sales opportunities.

TAKE YOUR BRAND'S VOICE TO A HIGHER LEVEL WITH THE POWER OF WORLD CLASS SOUND



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JABRA BIZ 2300— NEVER MISS AN OPPORTUNITY TO VOICE YOUR BRAND TO THE WORLD.

Noise-Cancelling Microphone

Noise-cancelling microphones reduce unwanted background noise and are ideal in crowded and noisy, open office environments.

Optimized for Speech Analytics

With the speech-to-text optimized microphone, speech is optimally recognized by speech analytics software. The technology ensures easier recognition of voices; it can distinguish between confusing sounds and understand different accents. Additionally, the microphone can decipher words often indistinguishable over telephone lines.

Built Contact Center Tough

Cords made with Kevlar® help to deliver performance and value to end user by providing excellent robustness, fatigue resistance and durability, which contributes to the cord's overall quality and reduces the headset's total cost of ownership

Unbreakable FreeSpin™ Boom Arm

The flexible 360° swiveling boom arm gives you the option to customize the location of the microphone without breaking it. Less breakage mean less downtime for your agents.

Air Shock microphone

Microphones placed too close to the mouth are likely to pick up respiratory noise. The Jabra BIZ 2300 microphone is designed aerodynamically, with many small perforations and includes a foam lining that reduces the penetration of air shocks to the microphone, which optimizes the call quality.

Wideband Audio

Enjoy high-definition sound with HD Voice and get crystal clear, intelligible communication. You get life-like, vibrant conversations where you can focus on the content and don't have to struggle to understand what the person on the other end of the line is saying.

Lightweight All Day Comfort

Our lightweight, ergonomically designed frames with washable, soft ear cushions, adjustable headbands and flexible boom arm guarantee that your headset will be clean and comfortable all day long.

Easy call management*

In-line call controls ensure easy call-management. The buttons allow the user to answer/end calls, adjust volume and mute directly from the headset, which makes call handling quick and easy. With seamless connection to all leading UC voice applications, Jabra headsets are easy to set up and use, ensuring rapid user adoption with minimal training.

Jabra PC Suite*

Allows endusers to update, customize and control their Jabra devices with Jabra PC Suite, for full system integration with the latest generation of softphones and firmware, for a truly future-proof investment.*

Manage All Your Headsets Remotely With Jabra Xpress*

Contact center management can now consistently configure and push updates to your company's audio devices 100% remotely using Jabra Xpress, an industry-first, web-based non-proprietary solution saving countless hours in deployment time. Jabra Xpress also allows you to inventory all the Jabra audio devices installed on your network through the Jabra Xpress Asset Management tool.*

Enhanced Hearing Protection

Enhanced hearing protection technology from Jabra SafeTone™, Jabra PeakStop™, and Jabra Intelli-Tone™ limits average volume exposure during your workday in accordance with acoustic standards and workplace regulations.

A VARIETY OF WEARING STYLES TO MEET YOUR INDIVIDUAL NEEDS					
Variant name	Part Number	Description	Connectivity	Optimized for	
Jabra BIZ 2300 QD Mono	2303-820-105	Corded mono headset that connects to desk phones	Quick disconnect	N/A	
Jabra BIZ 2300 QD Duo	2309-820-105	Corded stereo headset that connects to desk phones	Quick disconnect	N/A	
Jabra BIZ 2300 USB UC Mono	2393-829-109	Corded mono headset that provides connectivity to all leading UC applications and softphones	USB	UC	
Jabra BIZ 2300 USB Microsoft Lync Mono	2393-823-109	Corded mono headset that provides connectivity optimized for Microsoft Lync	USB	Microsoft Lync	
Jabra BIZ 2300 USB UC Duo	2399-829-109	Corded stereo headset that provides connectivity to all leading UC applications and softphones	USB	UC	
Jabra BIZ 2300 USB Microsoft Lync Duo	2399-823-109	Corded stereo headset that provides connectivity optimized for Microsoft Lync	USB	Microsoft Lync	

Go to JABRA.COM/BIZ2300 for detailed specifications for each Jabra BIZ 2300 variant.

ACCESSORIES FOR JABRA BIZ 2300	PART NUMBER
Leatherette ear cushions	14101-37
Foam ear cushions	14101-38
Clips	14101-39
Carry pouch	14101-40

Warranty

Jabra's 2 year warranty protects your investment and quarantees the repair or replacement of your BIZ 2300 headset.

Jabra Service and Support

. You can contact Jabra's Tech Support professionals Monday - Friday, 8:00am - 8:00pm EST, by phone at 888-458-0486, email at Jabrasupport.us@jabra.com, and click to chat at www.jabra.com/clicktochat.

^{*} Only USB-variants