**EarthBend Announces the Addition of Red Box Recorders to Its Call Recording Portfolio**

*EarthBend adds Red Box Recorders to their robust portfolio of call recording solutions.*

**Sioux Falls, SD:** EarthBend announced today that it has added Red Box call recording solutions to its portfolio. Red Box provides solutions for compliance, coaching & training, service quality control, evidence gathering, dispute & complaint resolution, staff protection, and verification. EarthBend is proud to offer additional options to their partners who have customers that utilize call recording for adherence to state & federal laws (i.e. PCI, FDCPA, SEC etc.).

“Call Recording continues to be an area of focus for businesses around the globe. Our channel and customer base continues to look for expanded options in today’s complex sales environment. The addition of Red Box Recorders to the EarthBend solution set enables our clients to access the trusted suite of products from Red Box,” said Ryan Donovan, GM and VP of Sales and Service with EarthBend.

Red Box's smart, scalable and forward thinking technology is backed by an established global infrastructure to deliver the highest levels of quality, service and support. This unrivalled expertise means the company can meet the precise business and operational needs of companies and organizations within the contact center, financial services, healthcare, government and emergency services sectors. Whichever sector you operate in, Red Box can provide expertise and compliance recording solutions to help you work within the appropriate framework or adhere to a voice recording policy and regulatory standards such as FDCPA and PCI compliance.

Lee Jones, CEO at Red Box Recorders, said "As our presence within the US and Canada expands we are increasingly being recognized as the leading provider of voice recording solutions within the region. Earthbend will help support this continued growth by providing significant experience and support coverage that will complement our existing global network of partners."

**About EarthBend**

EarthBend has been distributing technology solutions to a vast group of telephony resellers for over 30 years. In addition to their US and Canadian distribution footprint, EarthBend has been serving clients directly in the Midwest for 32 years. Their offerings are highly scalable, secure, easily managed, and optimized to meet their evolving customer needs with an extreme focus on delivering cost-effective solutions and best-in class customer satisfaction.

**About Red Box**

Red Box Recorders is a global provider of voice and data recording solutions that solve often technical and complex business challenges in the smartest and most effective manner possible. The company's advanced and proven solutions enable the capture, authentication, analysis and evaluation of multimedia communications from a wide range of data sources including fixed-line and mobile calls, radio, screen, SMS and instant messaging. Organizations within the contact center, financial services and public safety sectors who work with Red Box Recorders are not only able to comply with the latest recording regulations, but also become more competitive, productive and efficient.

**Red Box**

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