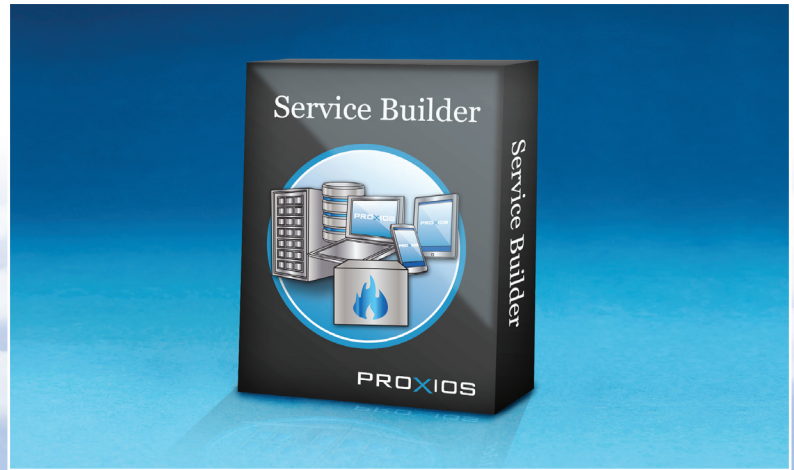


DATASHEET

Service Builder™

Top Three Features

- Individual cloud services to match your needs and budget
- Security and backup for your end points
- Combine with Business Builder and Office Builder application hosting



Introduction:

In today's market for cloud computing one of the first ways in which companies often get started is through cloud services such as online backup, end point management or network monitoring. IT departments always have more on their plate than resources allow. Cloud services provide both a rapid and affordable alternative that scales to your needs and budget. Proxios provides a wide range of standalone service products under our Service Builder portfolio.

These include:

- Network monitoring of firewalls, routers and switches
- Network performance monitoring of device and user traffic across your entire enterprise
- On-line backup of servers, PCs and laptops
- Anti-virus and patch management of end points
- Hosted Cisco unified communications

Service Builder services are also a natural extension for both Business Builder and Office Builder customers whose primary objective is cloud hosting of software applications. With Service Builder, Proxios is able to provide a comprehensive and secure IT solution from your end points, through your network to the cloud platform that runs your application suite.

How it Works:

Under Service Builder, Proxios clients chose the cloud service to match their requirements. A brief summary of each service is provided below:

LAN and WAN Equipment Monitoring

- The Proxios LAN and WAN monitoring service provides 24/7 monitoring of firewalls, routers and switches; performance statistics including response time, packet loss and network latency; analysis of network traffic by top users, protocols and applications; and backup of equipment configuration files.

Network Performance Monitoring

- The Proxios Network Performance Monitoring Service (NPMS) is a cloud-delivered network service, that provides end-to-end monitoring and unprecedented insight into performance characteristics such as jitter, latency, bandwidth and QoS (Quality of Service) over any IP network; actively assesses and monitors your unified communication applications including VoIP, video conferencing and collaboration; provides detailed usage analysis of users, applications and devices, and is available on both a short term (one week) or continuous basis.

Anti-virus Protection for PCs, and Laptops

- With this service Proxios installs and maintains anti-virus software on your PCs and laptops. Anti-virus definitions are automatically updated to each client device, and the software provides real time scanning of the device to detect and remove malware in the form of viruses, Trojans, worms, spyware and new variants as they emerge.

Patch Management for PCs, Laptops and Servers

- With this service Proxios provides scheduled updates to local PCs, laptops, and servers for the installation of security patches and bug fixes to Microsoft operating systems, Microsoft applications such as Office and Internet Explorer, but also popular third party software such as Chrome and Adobe Acrobat.

Unified Communications

- Proxios provides a comprehensive unified communication solution based on Cisco's powerful, enterprise-class solutions, including IP telephony, IP video and audio conferencing, and customer contact. The solution is available on a standalone basis, or can be integrated into your Business Builder or Office Builder virtual desktop.

Disaster Recovery

- For companies requiring high availability of their cloud deployment, Proxios provides the option for a geographically remote DR facility that ensures all applications, databases, operating systems, servers, desktops and network access, will failover within 1 hour of a disaster declaration.



Service and Support – a Team Effort

Great service combines skill, close familiarity with the needs of each client, and an organization that has the processes and tools in place to ensure that requests are resolved on a timely basis, problems are resolved at root cause, and users are well informed. As a Proxios Service Builder client you will be assigned to a dedicated team that includes account management, system administrators and IT specialists in applications and networking. This team approach builds knowledgeable, predictable and trusting relationships with our clients – truly delivering on the concept of “IT as a Service.”

Proxios Cloud Advantage

As a Service Builder client you will experience the reliability and performance of the Proxios cloud platform. Featuring the VCE Vblock from Cisco, EMC and VMWare, businesses benefit from the type of computing that is normally reserved for organizations with thousands of users. As a pioneer in cloud computing since 1999, across a wide variety of industries, our clients benefit from our knowledge, expertise and emphasis on personal service that is available 24/7.



PROXIOS

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Proxios is headquartered in Richmond, Virginia and is in the business of IT as a Service (ITaaS). As a provider since 1999, we have proven knowledge and experience to move customer infrastructure to the cloud, freeing customers to do what they do best, driving real business value from the applications that help run your business. We provide a wide range of cloud services to our customers throughout the United States and Canada including telephony and collaboration, business virtual desktops, and application hosting that help run their businesses.